Based on Survey of Patients' Hospital Experiences (HCAHPS)

F	Provider Number	Hospital Name	Address 1
100240		ANNE BATES LEACH EYE HOSPITAL	900 NW 17TH ST
100131		AVENTURA HOSPITAL AND MEDICAL CENTER	20900 BISCAYNE BLVD
100093		BAPTIST HOSPITAL	1000 WEST MORENO STREET
100008		BAPTIST HOSPITAL OF MIAMI INC	8900 N KENDALL DR
100088		BAPTIST MEDICAL CENTER	800 PRUDENTIAL DR
100117		BAPTIST MEDICAL CENTER BEACHES	1350 13TH AVE SOUTH
100140		BAPTIST MEDICAL CENTER - NASSAU	1250 S 18TH ST
100121		BARTOW REGIONAL MEDICAL CENTER	2200 OSPREY BLVD
100032		BAYFRONT MEDICAL CENTER INC	701 6TH ST S
100026		BAY MEDICAL CENTER	615 N BONITA AVE
100014		BERT FISH MEDICAL CENTER	401 PALMETTO ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		MIAMI	FL
		AVENTURA	FL
		PENSACOLA	FL
		MIAMI	FL
		JACKSONVILLE	FL
		JACKSONVILLE BEACH	FL
		FERNANDINA BEACH	FL
		BARTOW	FL
		SAINT PETERSBURG	FL
		PANAMA CITY	FL
		NEW SMYRNA BEACH	FL

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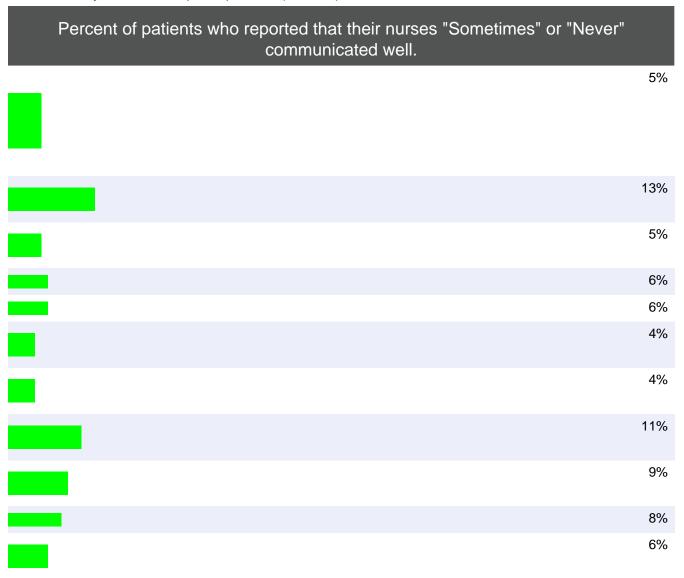
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
33136	MIAMI-DADE	3053266000

33180	MIAMI-DADE	3056827000
32501	ESCAMBIA	8504344011
33176	MIAMI-DADE	7865961960
32207	DUVAL	9042022000
32250	DUVAL	9042472900
32034	NASSAU	9043213500
33831	POLK	8635338111
33701	PINELLAS	7278231234
32401	BAY	8507691511
32170	VOLUSIA	3864245000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



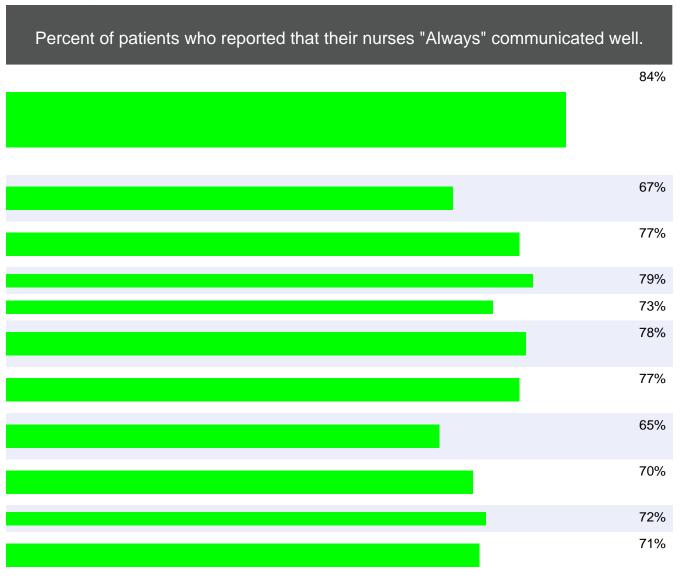
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated	well.
	11%
	20%
	18%
	15%
	21%
	18%
	19%
	24%
	21%
	20%
	23%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well. 3% 7% 6% 6% 6% 5% 6% 7% 7% 8% 5%

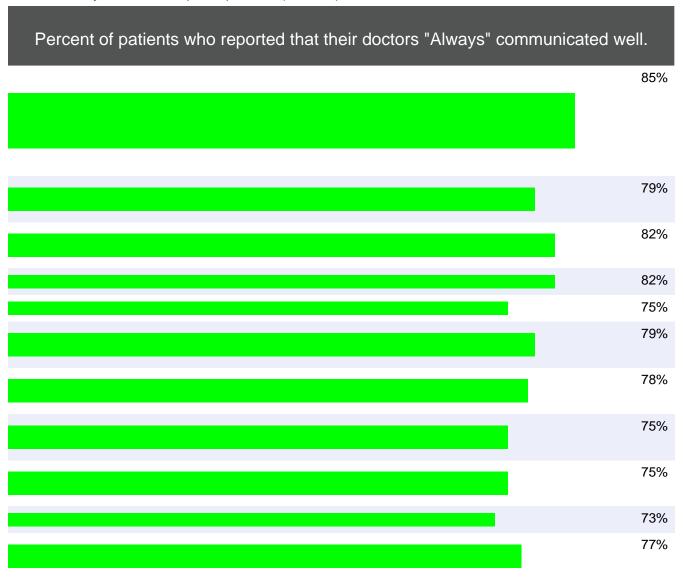
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well. 12% 14% 12% 12% 19% 16% 16% 18% 18% 19% 18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.

9% 19% 13% 14% 13% 8% 10% 17% 17% 15% 17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Usually" received help as soon as they wanted.

19%

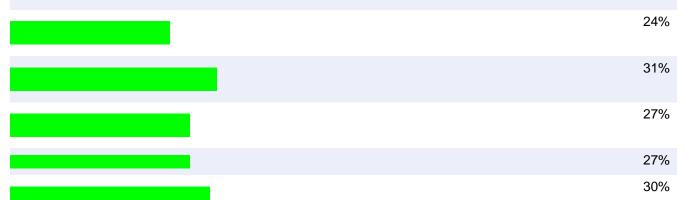
24%

22%

24%

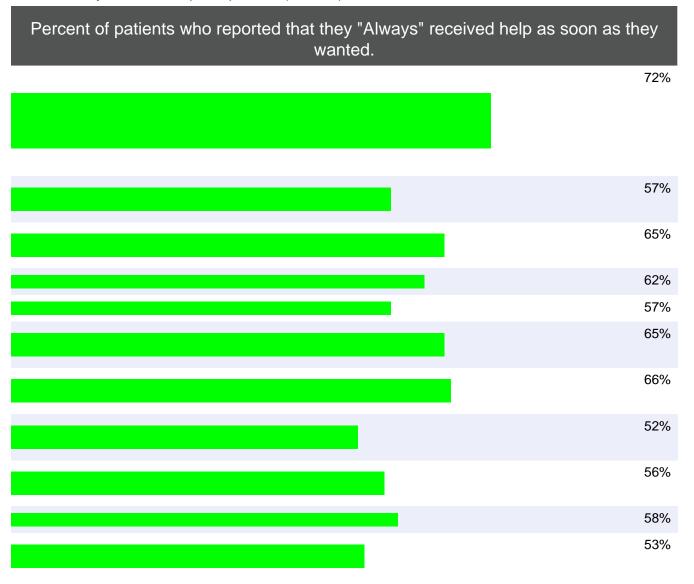
24%

27%



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.

9% 13% 5% 8% 8% 5% 8% 17% 9% 9% 9%

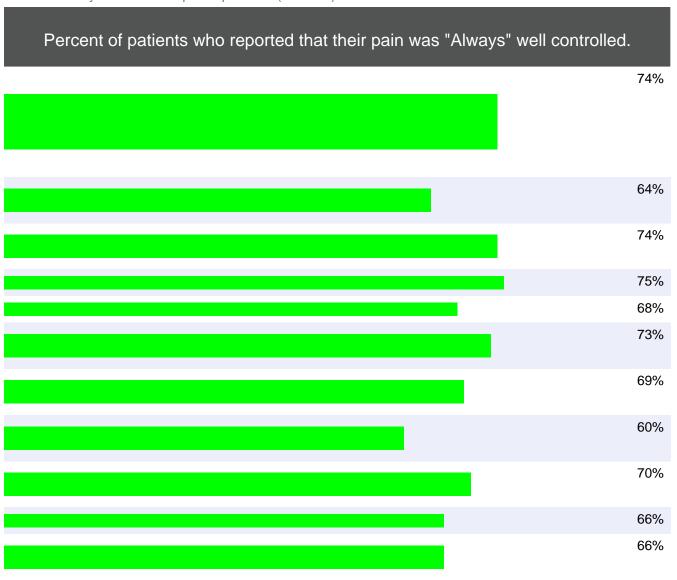
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Usually" well controlled	i.
	17%
	23%
	21%
	17%
	24%
	22%
	23%
	23%
	21%
	25%
	25%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

medicines before giving it to them.	
	23%
	28%
	20%
	23%
	25%
	19%
	22%
	33%
	26%
	29%
	25%

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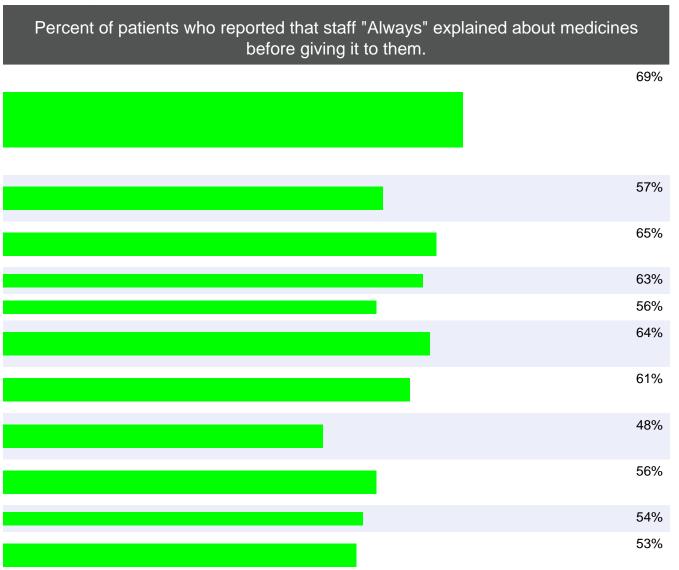
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.

8% 15% 15% 14% 19% 17% 17% 19% 18% 17% 22%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.

9% 17% 11% 8% 11% 8% 9% 15% 15% 17% 10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually	v" clean.
	25%
	18%
	21%
	17%
	22%
	20%
	14%
	18%
	25%
	24%
	24%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.

6% 13% 13% 9% 12% 6% 6% 17% 20% 19% 11%

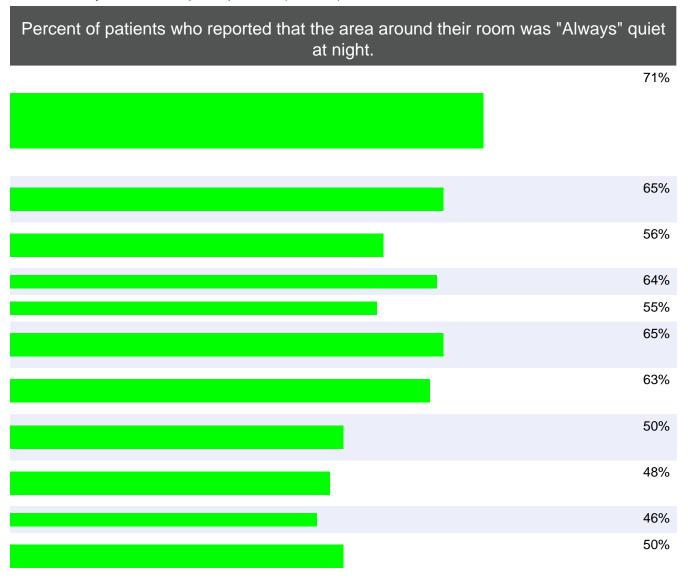
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night. 23% 22% 31% 27% 33% 29% 31% 33% 32% 35% 39%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they were not given information about what to do during their recovery at home.

do during their recovery at home.	
	22%
	22%
	20%
	21%
	19%
	13%
	18%
	26%
	20%
	23%
	19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).

9% 12% 10% 8% 9% 6% 6% 15% 13% 13% 13%

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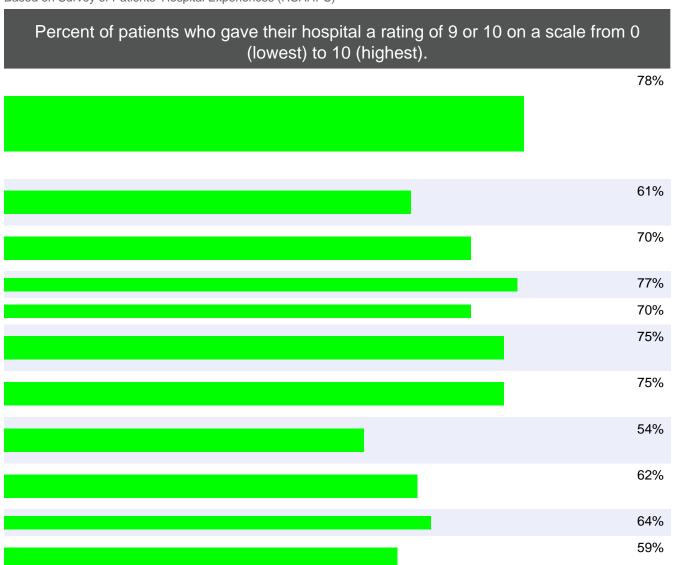
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).

13% 27% 20% 15% 21% 19% 19% 31% 25% 23% 28%

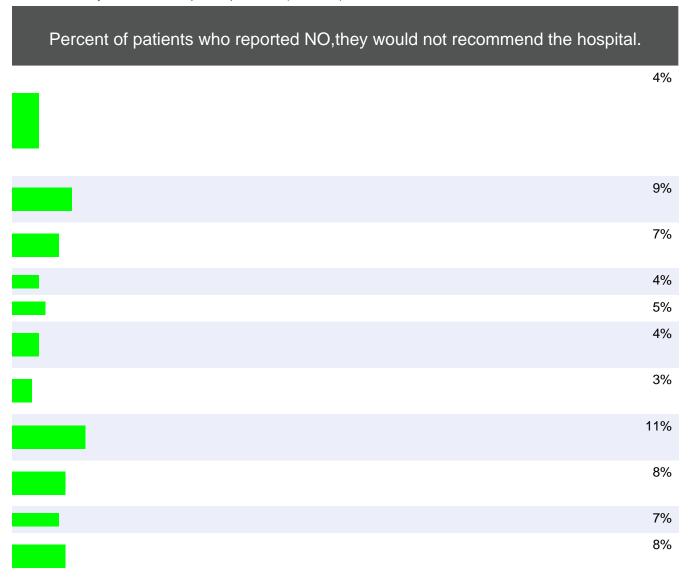
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital. 9% 25% 21% 14% 18% 16% 19% 34% 25% 22% 30%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Number of Completed Surveys

Fewer than 100

300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Survey Footnote	
	Fewer than 100 Patients completed HCAHPS survey. Use these rate caution, as the number of surve too low to reliably assess hospit performance	es with ys may be
	24%	
	29%	
	30%	
	28%	
	30%	
	29%	
	26%	
	27%	
	28%	
	35%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Footnote

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100002BETHESDA MEMORIAL HOSPITAL BLVD2815 SOUTH SEACREST BLVD100213BLAKE MEDICAL CENTER2020 59TH ST W100168BOCA RATON REGIONAL HOSPITAL800 MEADOWS RD100243BRANDON REGIONAL HOSPITAL119 OAKFIELD DR100071BROOKSVILLE REGIONAL HOSPITAL17240 CORTEZ BOULEVARD100039BROWARD GENERAL MEDICAL CENTER1600 S ANDREWS AVE101302CAMPBELLTON GRACEVILLE HOSPITAL5429 COLLEGE DRIVE CAUSEWAY100177CAPE CANAVERAL HOSPITAL701 W COCOA BEACH CAUSEWAY100244CAPE CORAL HOSPITAL636 DEL PRADO BLVD100254CAPITAL REGIONAL MEDICAL CENTER2626 CAPITAL MEDICAL BLVD100161CENTRAL FLORIDA REGIONAL HOSPITAL1401 W SEMINOLE BLVD100047CHARLOTTE REGIONAL MEDICAL CENTER809 E MARION AVE100023CITRUS MEMORIAL HOSPITAL502 HIGHLAND BLVD100289CLEVELAND CLINIC HOSPITAL3100 WESTON RD100234COLUMBIA HOSPITAL2201 45TH ST100191COMMUNITY HOSPITAL5637 MARINE PKWY	based of Survey of Fatients Trospital Experiences (TICALIFS)		
100168 BOCA RATON REGIONAL HOSPITAL 800 MEADOWS RD 100243 BRANDON REGIONAL HOSPITAL 119 OAKFIELD DR 100071 BROOKSVILLE REGIONAL HOSPITAL 17240 CORTEZ BOULEVARD 100039 BROWARD GENERAL MEDICAL 1600 S ANDREWS AVE CENTER 101302 CAMPBELLTON GRACEVILLE HOSPITAL 701 W COCOA BEACH CAUSEWAY 100177 CAPE CANAVERAL HOSPITAL 636 DEL PRADO BLVD 100244 CAPE CORAL HOSPITAL 636 DEL PRADO BLVD 100254 CAPITAL REGIONAL MEDICAL 2626 CAPITAL MEDICAL CENTER BLVD 100161 CENTRAL FLORIDA REGIONAL 1401 W SEMINOLE BLVD HOSPITAL 100047 CHARLOTTE REGIONAL MEDICAL 809 E MARION AVE CENTER 100023 CITRUS MEMORIAL HOSPITAL 502 HIGHLAND BLVD 100289 CLEVELAND CLINIC HOSPITAL 3100 WESTON RD 100234	100002	BETHESDA MEMORIAL HOSPITAL	
BRANDON REGIONAL HOSPITAL 119 OAKFIELD DR BROOKSVILLE REGIONAL HOSPITAL 17240 CORTEZ BOULEVARD BROWARD GENERAL MEDICAL CENTER 101302 CAMPBELLTON GRACEVILLE HOSPITAL CAPE CANAVERAL HOSPITAL CAPE CORAL HOSPITAL CAPE CORAL HOSPITAL CAPE CORAL HOSPITAL CAPE CORAL HOSPITAL CAPITAL REGIONAL MEDICAL CENTER CENTER CENTRAL FLORIDA REGIONAL HOSPITAL CHARLOTTE REGIONAL MEDICAL CENTER COLUMBIA HOSPITAL COLUMBIA HOSPITAL COLUMBIA HOSPITAL 2201 45TH ST	100213	BLAKE MEDICAL CENTER	2020 59TH ST W
100071 BROOKSVILLE REGIONAL HOSPITAL 17240 CORTEZ BOULEVARD 100039 BROWARD GENERAL MEDICAL 1600 S ANDREWS AVE CENTER 101302 CAMPBELLTON GRACEVILLE 5429 COLLEGE DRIVE HOSPITAL 701 W COCOA BEACH CAUSEWAY 100244 CAPE CANAVERAL HOSPITAL 636 DEL PRADO BLVD 100254 CAPITAL REGIONAL MEDICAL 2626 CAPITAL MEDICAL CENTER BLVD 100161 CENTRAL FLORIDA REGIONAL 1401 W SEMINOLE BLVD 100047 CHARLOTTE REGIONAL MEDICAL 809 E MARION AVE CENTER 100023 CITRUS MEMORIAL HOSPITAL 502 HIGHLAND BLVD 100289 CLEVELAND CLINIC HOSPITAL 3100 WESTON RD 100234	100168	BOCA RATON REGIONAL HOSPITAL	800 MEADOWS RD
BROWARD GENERAL MEDICAL CENTER 101302 CAMPBELLTON GRACEVILLE HOSPITAL 100177 CAPE CANAVERAL HOSPITAL TO1 W COCOA BEACH CAUSEWAY 100244 CAPE CORAL HOSPITAL 636 DEL PRADO BLVD CAPITAL REGIONAL MEDICAL CENTER CENTER 100161 CENTRAL FLORIDA REGIONAL HOSPITAL CHARLOTTE REGIONAL MEDICAL CENTER COLUMBIA HOSPITAL CITRUS MEMORIAL HOSPITAL COLUMBIA HOSPITAL COLUMBIA HOSPITAL 2201 45TH ST	100243	BRANDON REGIONAL HOSPITAL	119 OAKFIELD DR
CENTER 101302 CAMPBELLTON GRACEVILLE HOSPITAL 5429 COLLEGE DRIVE HOSPITAL 100177 CAPE CANAVERAL HOSPITAL 701 W COCOA BEACH CAUSEWAY 100244 CAPE CORAL HOSPITAL 636 DEL PRADO BLVD 100254 CAPITAL REGIONAL MEDICAL 2626 CAPITAL MEDICAL BLVD 100161 CENTRAL FLORIDA REGIONAL 1401 W SEMINOLE BLVD HOSPITAL 100047 CHARLOTTE REGIONAL MEDICAL 809 E MARION AVE CENTER 100023 CITRUS MEMORIAL HOSPITAL 502 HIGHLAND BLVD 100289 CLEVELAND CLINIC HOSPITAL 3100 WESTON RD 100234 COLUMBIA HOSPITAL 2201 45TH ST	100071	BROOKSVILLE REGIONAL HOSPITAL	17240 CORTEZ BOULEVARD
HOSPITAL 100177 CAPE CANAVERAL HOSPITAL 701 W COCOA BEACH CAUSEWAY 100244 CAPE CORAL HOSPITAL 636 DEL PRADO BLVD CAPITAL REGIONAL MEDICAL CENTER 100161 CENTRAL FLORIDA REGIONAL HOSPITAL 100047 CHARLOTTE REGIONAL MEDICAL CENTER 100023 CITRUS MEMORIAL HOSPITAL 502 HIGHLAND BLVD 100289 COLUMBIA HOSPITAL 2201 45TH ST	100039		1600 S ANDREWS AVE
CAUSEWAY 100244 CAPE CORAL HOSPITAL 636 DEL PRADO BLVD 100254 CAPITAL REGIONAL MEDICAL 2626 CAPITAL MEDICAL CENTER BLVD 100161 CENTRAL FLORIDA REGIONAL 1401 W SEMINOLE BLVD HOSPITAL 100047 CHARLOTTE REGIONAL MEDICAL 809 E MARION AVE CENTER 100023 CITRUS MEMORIAL HOSPITAL 502 HIGHLAND BLVD 100289 CLEVELAND CLINIC HOSPITAL 3100 WESTON RD 100234 COLUMBIA HOSPITAL 2201 45TH ST	101302		5429 COLLEGE DRIVE
100254 CAPITAL REGIONAL MEDICAL CENTER 100161 CENTRAL FLORIDA REGIONAL HOSPITAL 100047 CHARLOTTE REGIONAL MEDICAL CENTER 100023 CITRUS MEMORIAL HOSPITAL 100289 CLEVELAND CLINIC HOSPITAL 100234 COLUMBIA HOSPITAL 2626 CAPITAL MEDICAL BLVD 1401 W SEMINOLE BLVD 509 E MARION AVE CENTER 502 HIGHLAND BLVD CLEVELAND CLINIC HOSPITAL 2201 45TH ST	100177	CAPE CANAVERAL HOSPITAL	
CENTER 100161 CENTRAL FLORIDA REGIONAL HOSPITAL 100047 CHARLOTTE REGIONAL MEDICAL CENTER 100023 CITRUS MEMORIAL HOSPITAL 502 HIGHLAND BLVD 100289 CLEVELAND CLINIC HOSPITAL 3100 WESTON RD COLUMBIA HOSPITAL 2201 45TH ST	100244	CAPE CORAL HOSPITAL	636 DEL PRADO BLVD
HOSPITAL 100047 CHARLOTTE REGIONAL MEDICAL 809 E MARION AVE CENTER 100023 CITRUS MEMORIAL HOSPITAL 502 HIGHLAND BLVD 100289 CLEVELAND CLINIC HOSPITAL 3100 WESTON RD 100234 COLUMBIA HOSPITAL 2201 45TH ST	100254		
CENTER 100023 CITRUS MEMORIAL HOSPITAL 502 HIGHLAND BLVD 100289 CLEVELAND CLINIC HOSPITAL 3100 WESTON RD 100234 COLUMBIA HOSPITAL 2201 45TH ST	100161		1401 W SEMINOLE BLVD
100289 CLEVELAND CLINIC HOSPITAL 3100 WESTON RD 100234 COLUMBIA HOSPITAL 2201 45TH ST	100047		809 E MARION AVE
100234 COLUMBIA HOSPITAL 2201 45TH ST	100023	CITRUS MEMORIAL HOSPITAL	502 HIGHLAND BLVD
	100289	CLEVELAND CLINIC HOSPITAL	3100 WESTON RD
100191 COMMUNITY HOSPITAL 5637 MARINE PKWY	100234	COLUMBIA HOSPITAL	2201 45TH ST
	100191	COMMUNITY HOSPITAL	5637 MARINE PKWY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	BOYNTON BEACH	FL
	BRADENTON	FL
	BOCA RATON	FL
	BRANDON	FL
	BROOKSVILLE	FL
	FORT LAUDERDALE	FL
	GRACEVILLE	FL
	COCOA BEACH	FL
	CAPE CORAL	FL
	TALLAHASSEE	FL
	SANFORD	FL
	PUNTA GORDA	FL
	INVERNESS	FL
	WESTON	FL
	WEST PALM BEACH	FL
	NEW PORT	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

, ,	pononoco (moram o)	
33435	PALM BEACH	5617377733
34209	MANATEE	9417926611
33486	PALM BEACH	5613625002
33511	HILLSBOROUGH	8136815551
34601	HERNANDO	3527965111
33316	BROWARD	9543554400
32440	JACKSON	8502637201
32932	BREVARD	3217997111
33990	LEE	2395742323
32308	LEON	8506565000
32771	SEMINOLE	4073214500
33950	CHARLOTTE	9416393131
34452	CITRUS	3527261551
33331	BROWARD	9546895000
33407	PALM BEACH	5618446141
34652	PASCO	7278481733

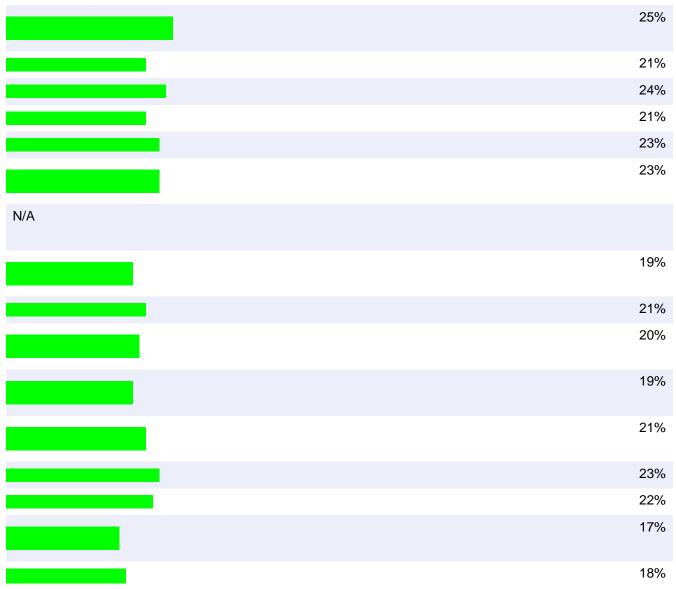
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
	9%
	6%
	10%
	11%
	9%
N/A	
	3%
	6%
	8%
	8%
	7%
	6%
	7%
	10%
	8%

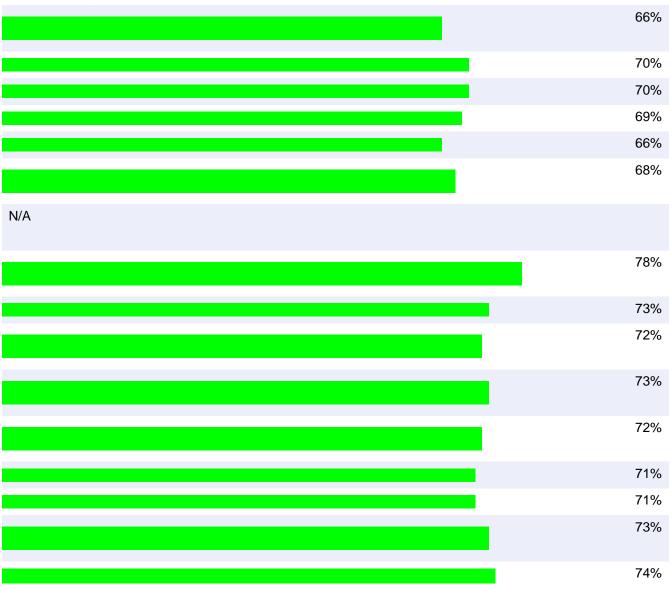
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

- 1000 or 0000 y or 0000 or 00	
	8%
	5%
	5%
	7%
	10%
	9%
N/A	
	5%
	9%
	8%
	7%
	7%
	5%
	6%
	6%
	6%

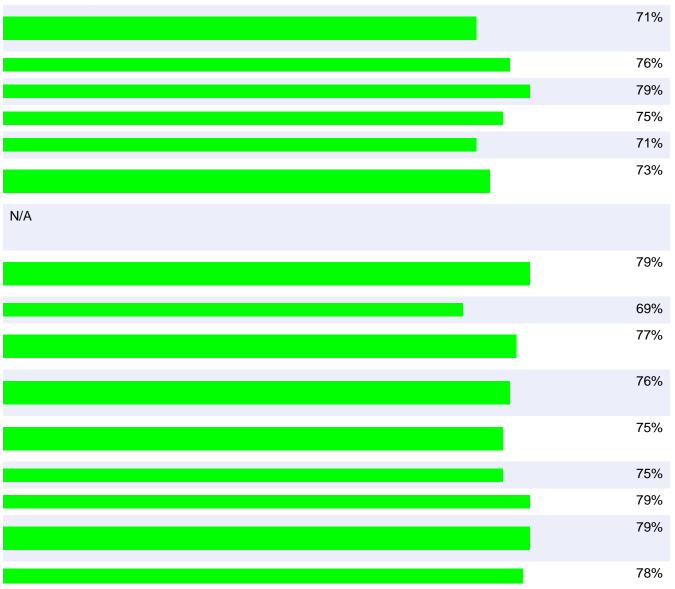
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Carvey of Fationic Floopital Expenditions (Floritin O)	
	21%
	19%
	16%
	18%
	19%
	18%
N/A	
	16%
	22%
	15%
	17%
	18%
	20%
	15%
	15%
	16%

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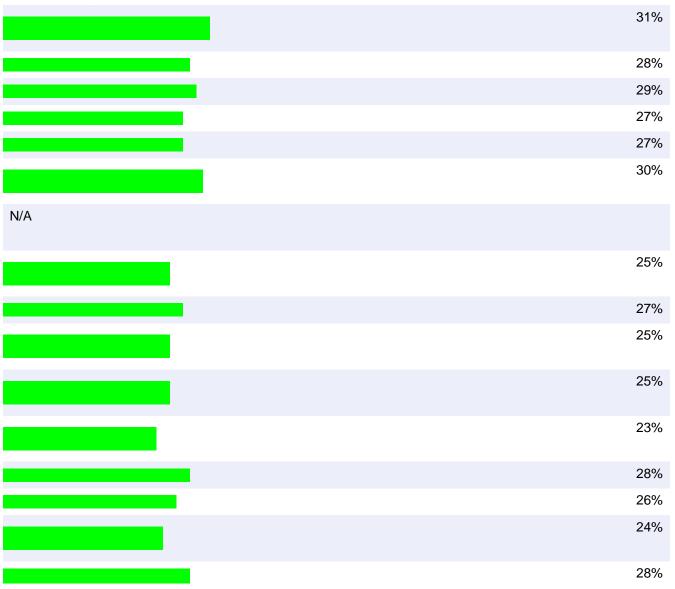
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

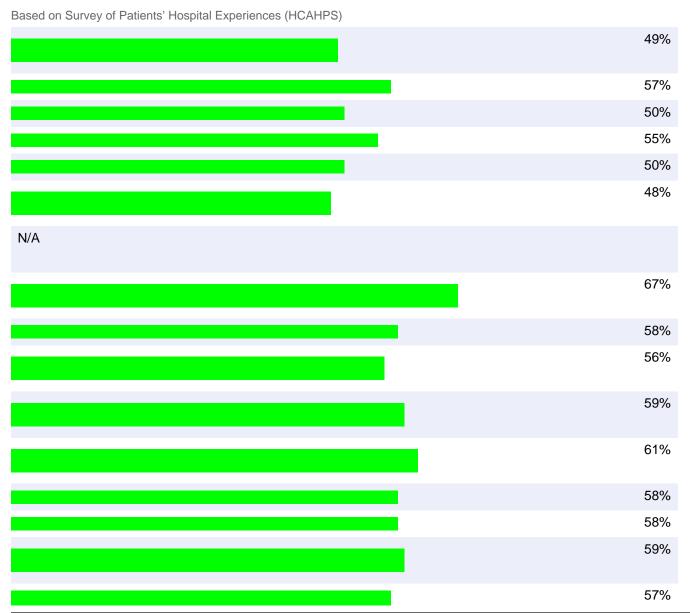
(·····) ··· · ······· ······ ····	
	20%
	15%
	21%
	18%
	23%
	22%
N/A	
	8%
	15%
	19%
	16%
	16%
	14%
	16%
	17%
	15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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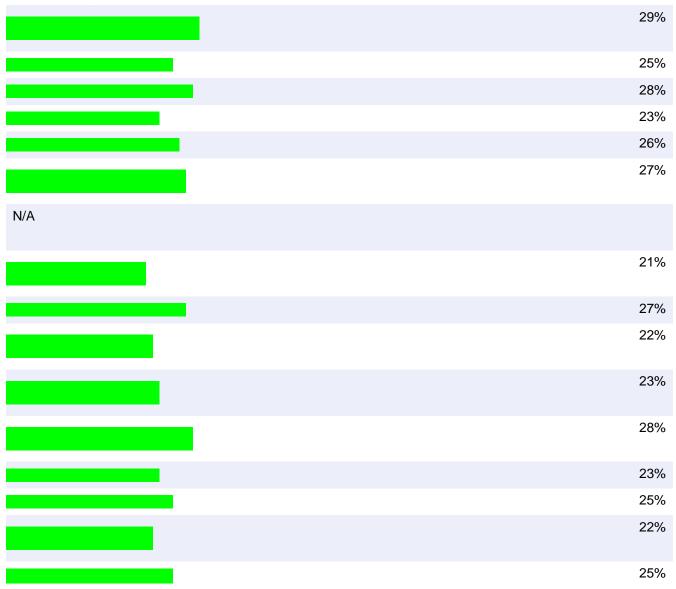
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	8%
	9%
	8%
	11%
	13%
	11%
N/A	
	5%
	9%
	10%
	9%
	9%
	11%
	9%
	12%
	9%

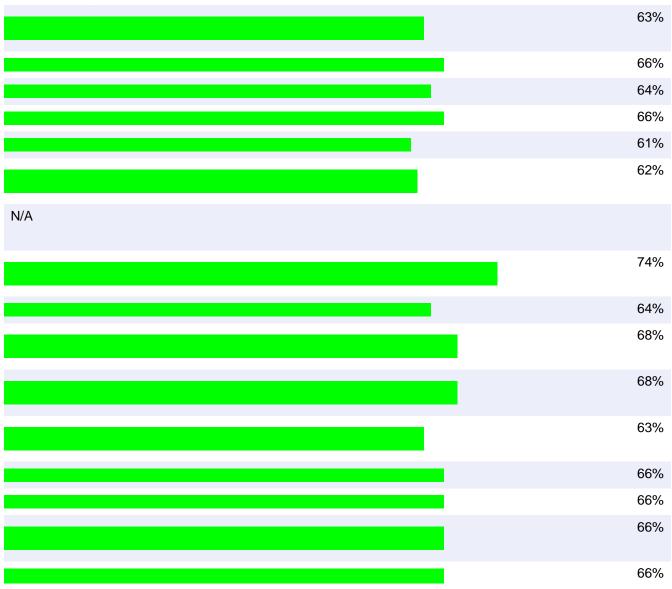
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



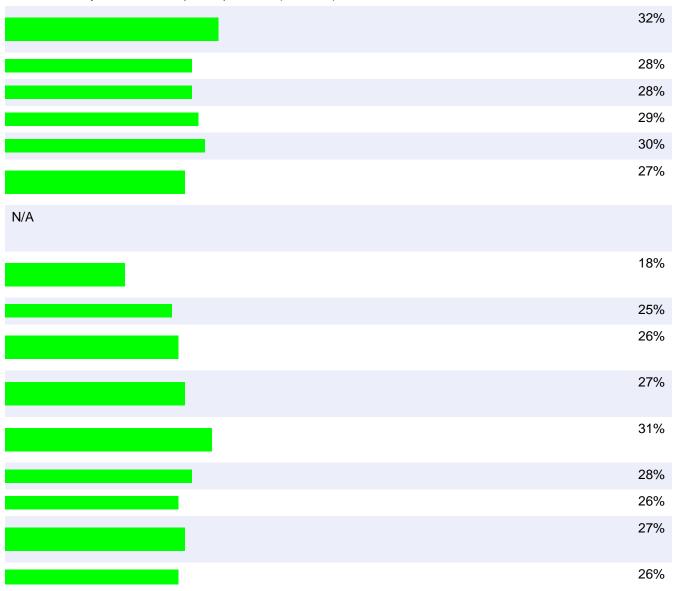
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Garvey of Fationic Floophar Expendition (Floriding)	
	18%
	16%
	20%
	18%
	19%
	18%
N/A	
	19%
	18%
	17%
	19%
	19%
	16%
	17%
	15%
	17%

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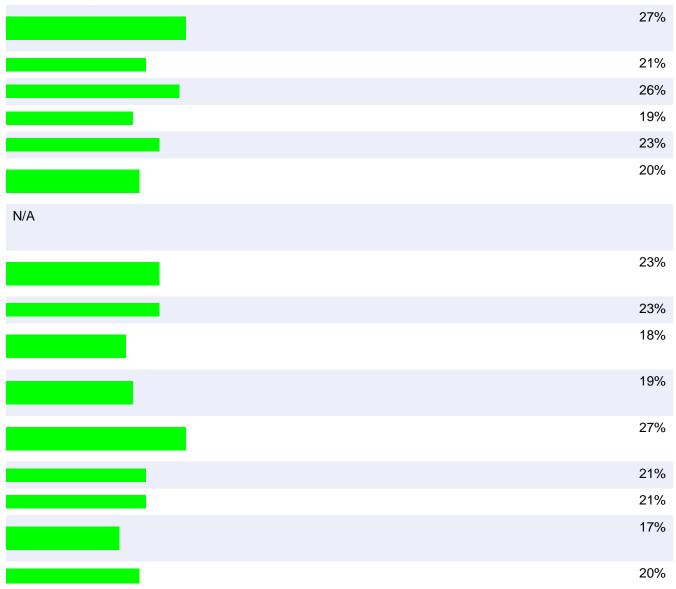
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	17%
	17%
	12%
	14%
	12%
	9%
N/A	
	7%
	9%
	15%
	13%
	17%
	11%
	12%
	15%
	14%

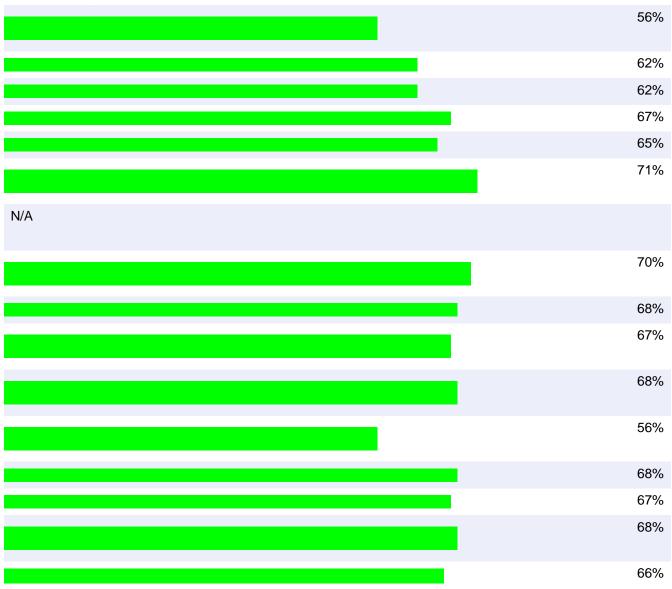
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



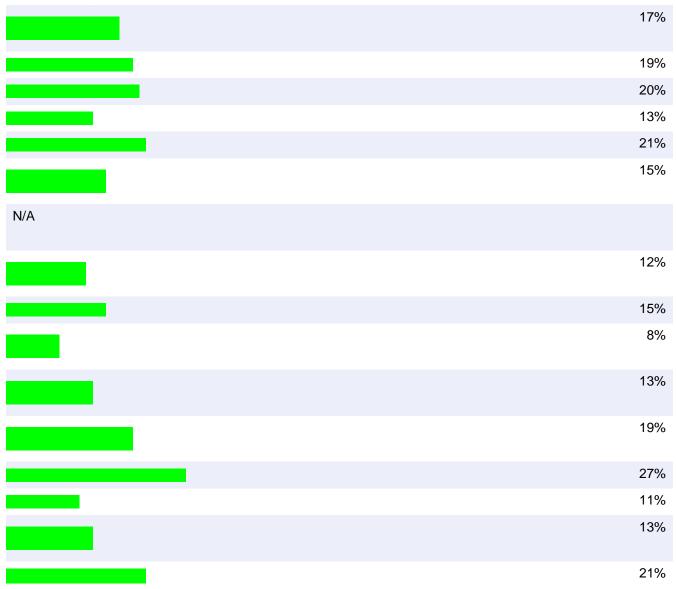
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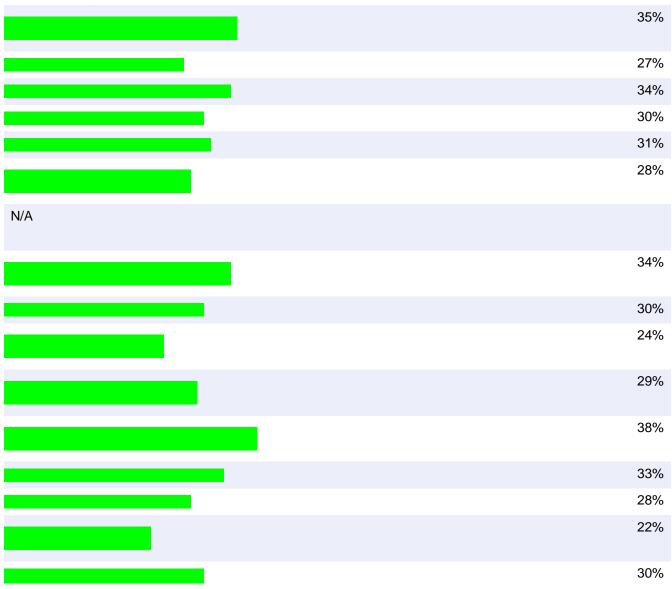
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



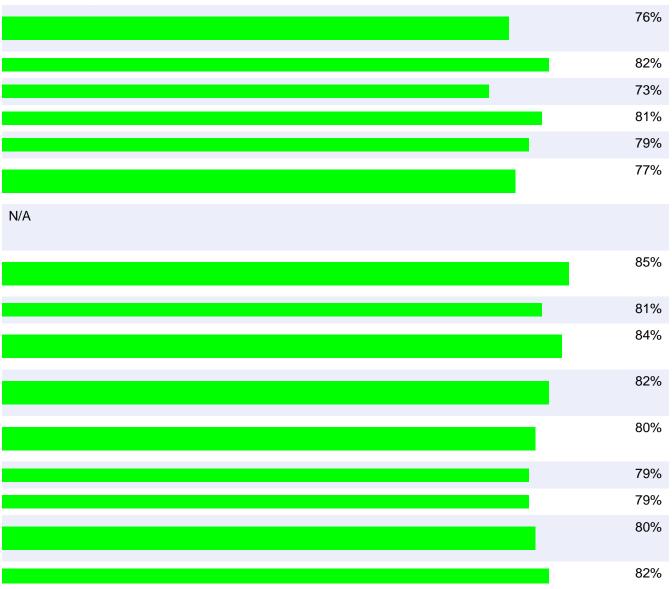
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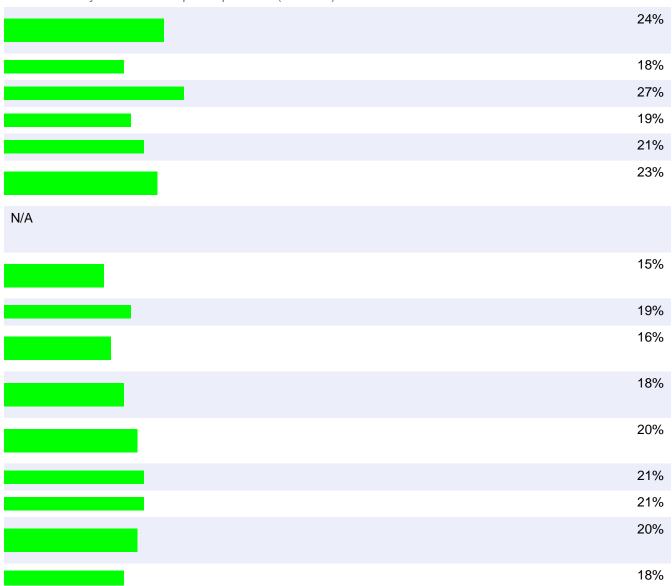
49%





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Based on Survey of Patients' Hospital Experiences (HCAHPS)



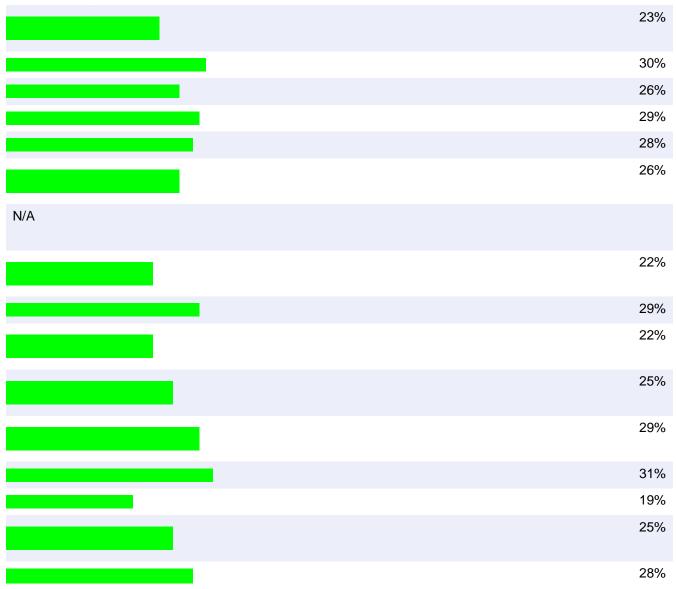
Page 61 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fallonia Prospital Exponentions (Fig. 11)	
	12%
	10%
	11%
	14%
	18%
	12%
N/A	
	5%
	13%
	9%
	12%
	14%
	14%
	9%
	10%
	11%

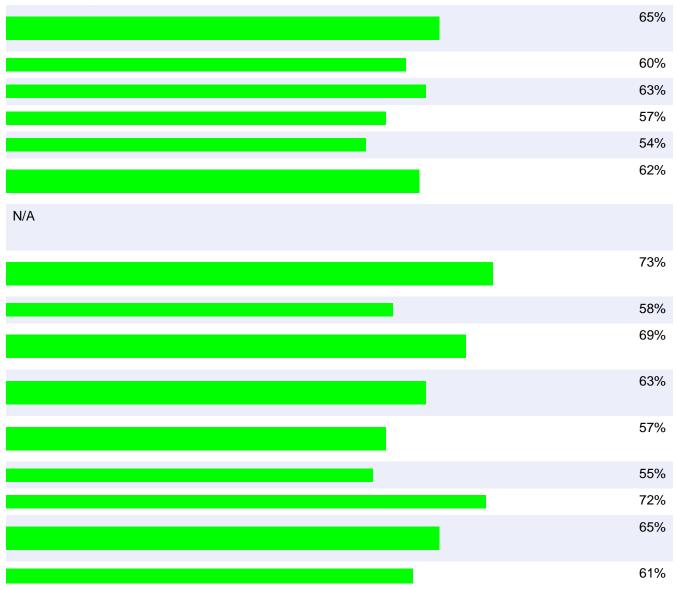
Page 62 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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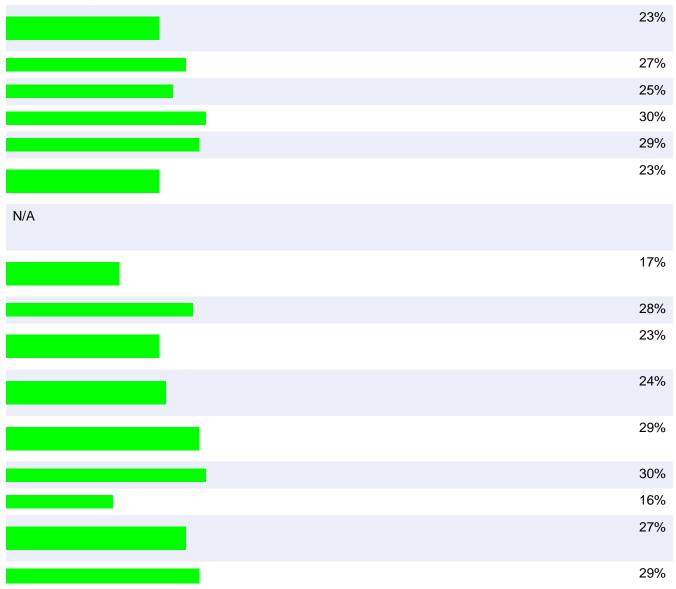
Page 64 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	8%
	9%
	5%
	11%
	12%
	8%
N/A	
	3%
	6%
	5%
	8%
	9%
	7%
	6%
	8%
	8%

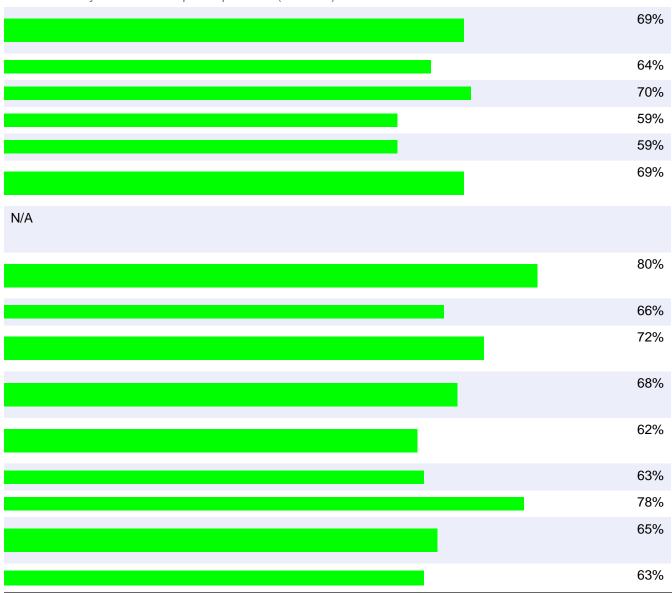
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
N/A
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)	
	34%
	35%
	41%
	27%
	30%
	18%
N/A	Survey results are not available for this reporting period
	39%
	36%
	29%
	30%
	45%
	40%
	37%
	29%
	28%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100183	CORAL GABLES HOSPITAL	3100 DOUGLAS RD
100276	CORAL SPRINGS MEDICAL CENTER	3000 CORAL HILLS DRIVE
100258	DELRAY MEDICAL CENTER	5352 LINTON BLVD
100175	DESOTO MEMORIAL HOSPITAL	900 N ROBERT AVE
100296	DOCTORS HOSPITAL INC	5000 UNIVERSITY DR
100166	DOCTORS HOSPITAL OF SARASOTA	5731 BEE RIDGE RD
101307	DOCTORS MEMORIAL HOSPITAL	2600 HOSPITAL DR
100106	DOCTOR'S MEMORIAL HOSPITAL INC	333 N BYRON BUTLER PKWY
100277	DOUGLAS GARDENS HOSPITAL	5200 NE 2ND AVE

100239	EDWARD WHITE HOSPITAL	2323 9TH AVE N
100267	ENGLEWOOD COMMUNITY HOSPITAL	700 MEDICAL BLVD
100236	FAWCETT MEMORIAL HOSPITAL	21298 OLEAN BLVD
101312	FISHERMEN'S HOSPITAL	3301 OVERSEAS HWY
100090	FLAGLER HOSPITAL	400 HEALTH PARK BLVD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)		
	RICHEY	
	CORAL GABLES	FL
	CORAL SPRINGS	FL
	DELRAY BEACH	FL
	ARCADIA	FL
	CORAL GABLES	FL
	SARASOTA	FL
	BONIFAY	FL
	PERRY	FL
	MIAMI	FL
	SAINT PETERSBURG	FL
	ENGLEWOOD	FL
	PORT CHARLOTTE	FL
	MARATHON	FL
	SAINT	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33134	MIAMI-DADE	3054458461
33065	BROWARD	9543443000
33484	PALM BEACH	5614984440
34265	DE SOTO	8634943535
33146	MIAMI-DADE	3056662111
34233	SARASOTA	9413421100
32425	HOLMES	8505471120
32348	TAYLOR	8505840800
33137	MIAMI-DADE	3057518626

33713	PINELLAS	7273231111
34223	SARASOTA	9414756571
33952	CHARLOTTE	9416291181
33050	MONROE	3052896414
32086	SAINT JOHNS	9048194426

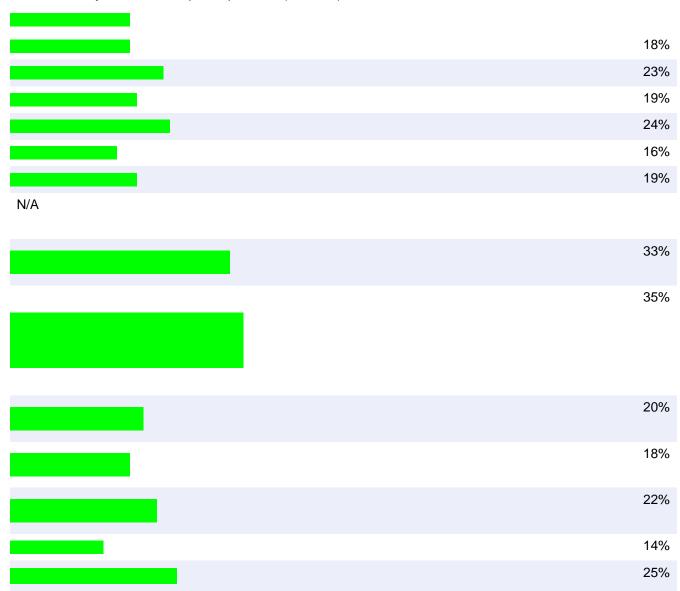
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	10%
	10%
	11%
	9%
	3%
N/A	6%
N/A	
	2%
	13%
	8%
	7%
	9%
	2%
	7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



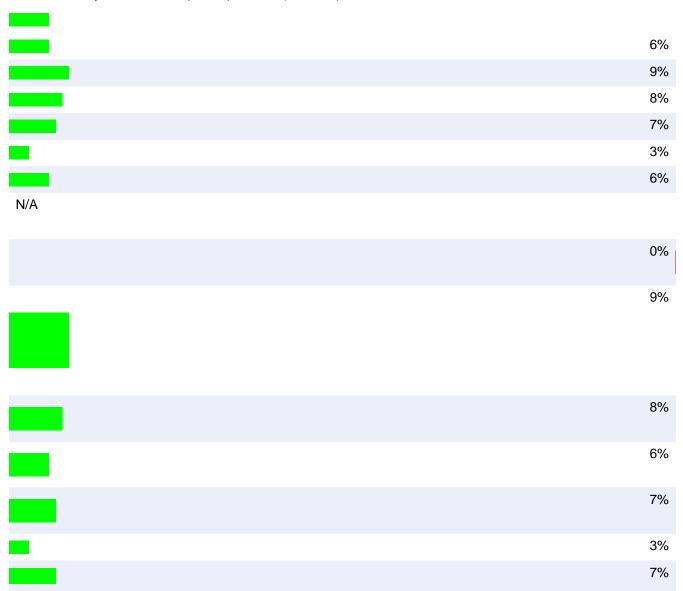
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	11%
	21%
	17%
	17%
	12%
	17%
N/A	
	37%
	23%
	18%
	16%
	19%
	12%
	19%

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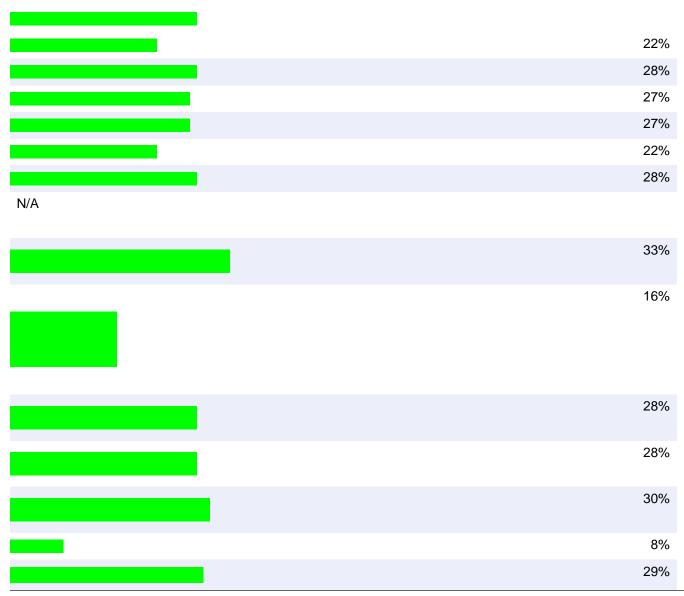
Page 79 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
	23%
	19%
	15%
	11%
	13%
N/A	
	5%
	16%
	13%
	10%
	19%
	3%
	19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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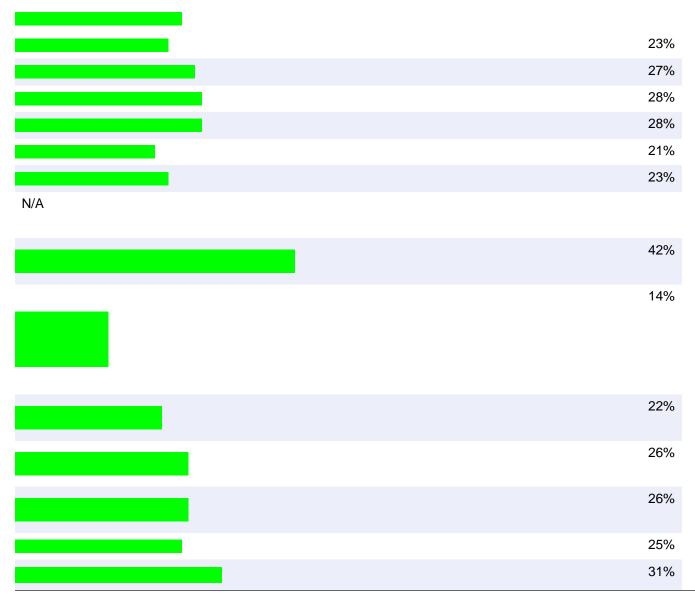
Page 82 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	12%
	10%
	11%
	15%
	7%
	8%
N/A	
	5%
	21%
	9%
	7%
	11%
	4%
	9%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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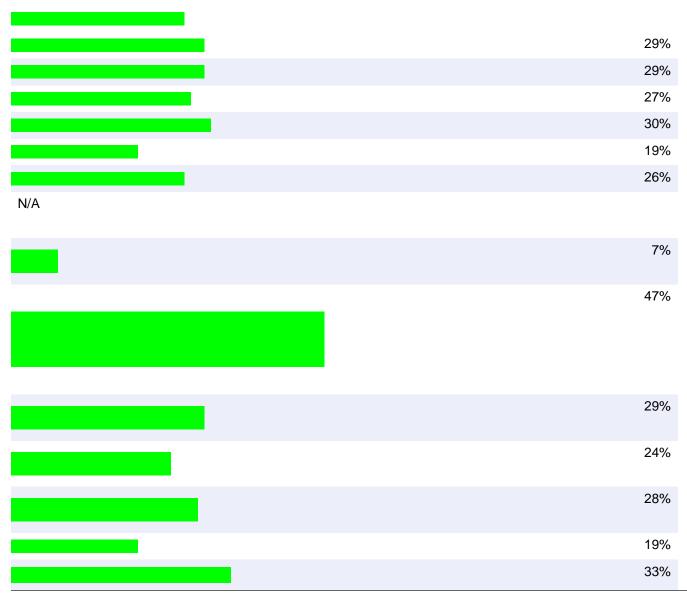


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71%

60%

Based on Survey of Patients' Hospital Experiences (HCAHPS)

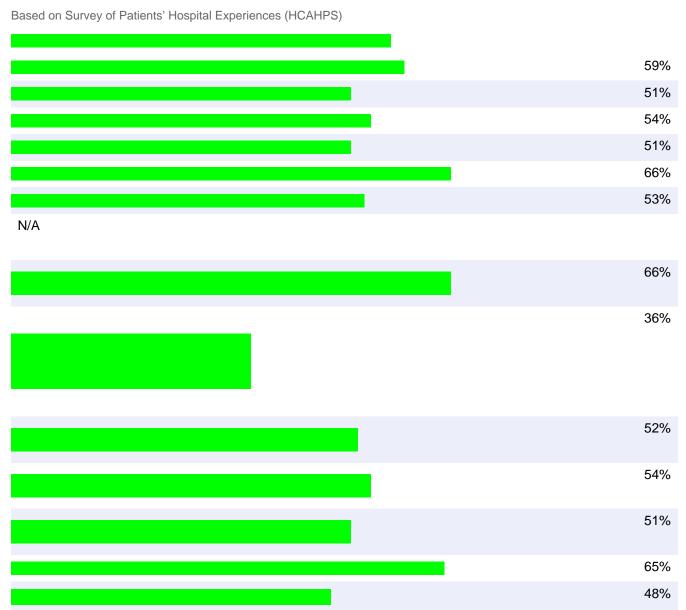


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Based on Survey of Patients' Hospital Experiences (HCAHPS)

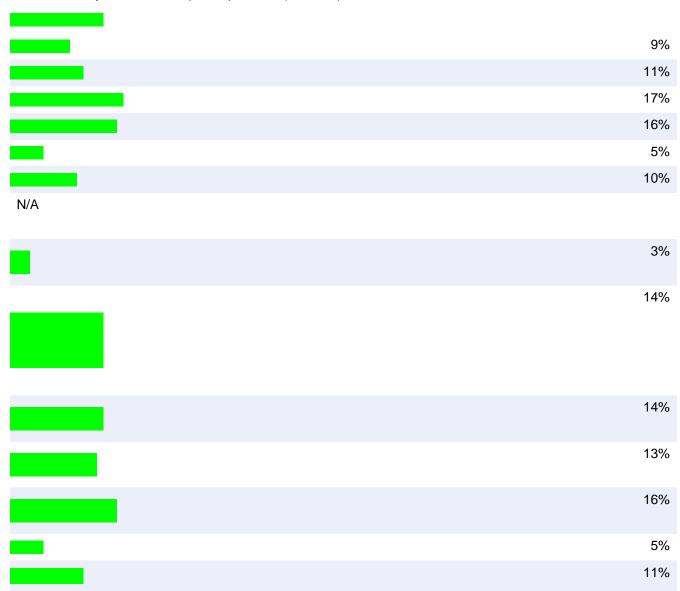
	12%
	20%
	19%
	19%
	15%
	21%
N/A	
	27%
	17%
	19%
	22%
	21%
	16%
	19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	16%
	25%
	26%
	25%
	19%
	20%
N/A	
	8%
	28%
	17%
	19%
	24%
	17%
	24%

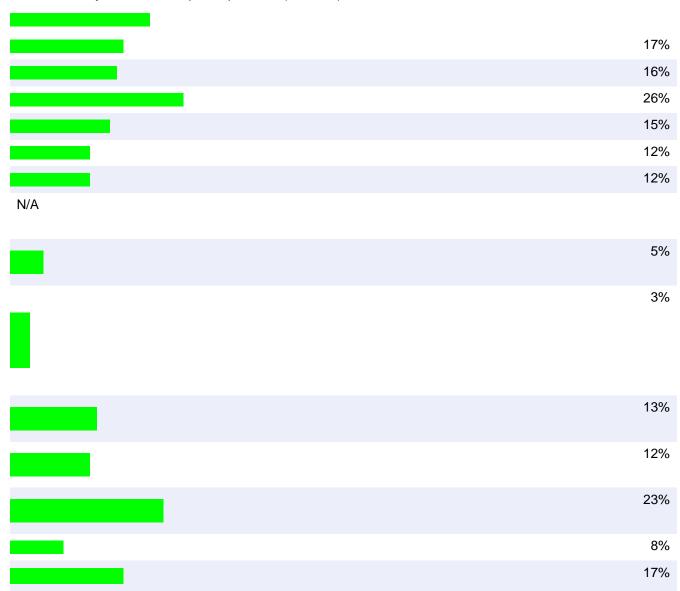
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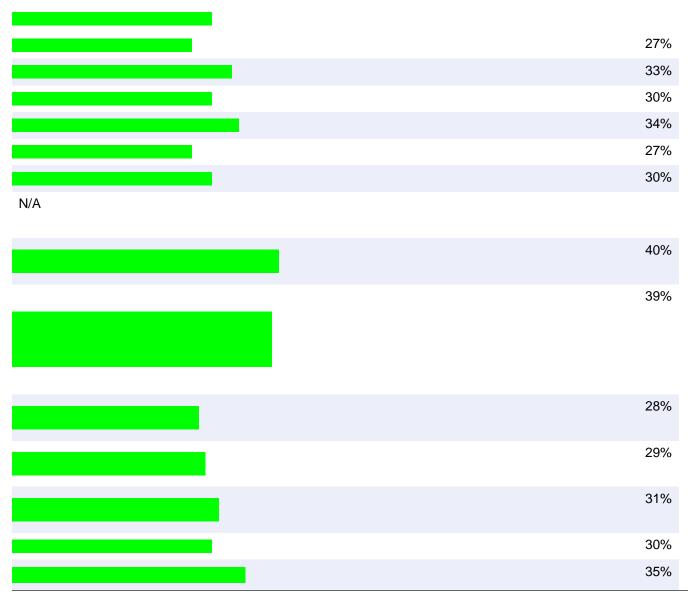
Page 91 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

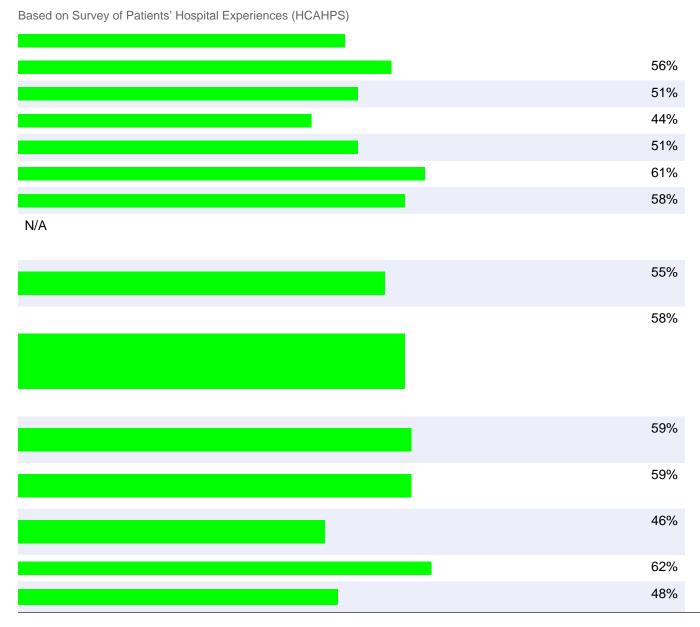


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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	26%
	26%
	25%
	28%
	22%
	16%
N/A	
	13%
	27%
	19%
	17%
	16%
	19%
	19%

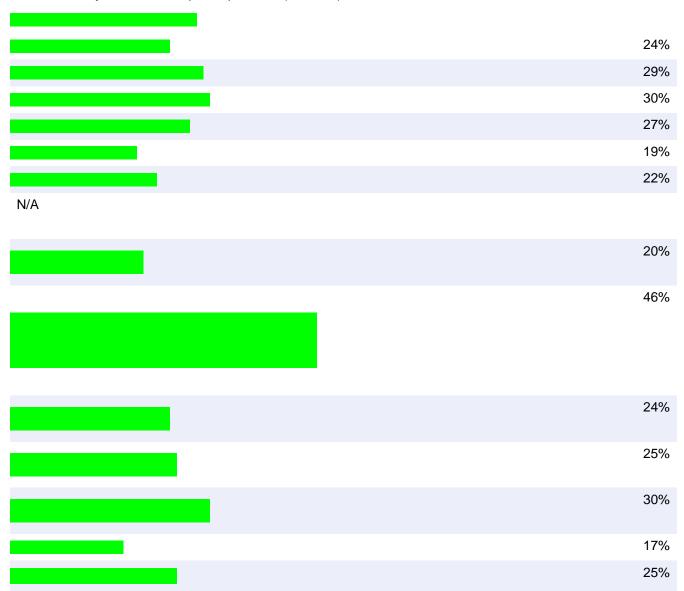
Page 96 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	15%
	16%
	14%
	17%
	6%
	8%
N/A	
	4%
	13%
	10%
	10%
	12%
	7%
	11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Page 99 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	12%
	10%
	8%
N/A	9%
	4%
	6%
N/A	
	2%
	14%
	8%
	8%
	8%
	2%
	6%

Page 100 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	25%
	31%
	30%
	31%
	14%
	20%
N/A	
	25%
	34%
	34 /0
	050/
	25%
	27%
	21 70
	27%
	23%
	22%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 of more
300 or more
300 or more
Between 100 and 299
300 or more
300 or more
N/A
Between 100 and 299
Fewer than 100
300 or more
300 or more
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Education edition of rational Exponentions (No.1111 C)		
	29%	
	23%	
	38%	
	15%	
	31%	
	35%	
N/A		Survey results are not available for this reporting period
	34%	
	13%	Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
	28%	
	34%	
	36%	
	39%	
	33%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100007	FLORIDA HOSPITAL	601 E ROLLINS ST
100045	FLORIDA HOSPITAL DELAND	701 W PLYMOUTH AVE
100072	FLORIDA HOSPITAL FISH MEMORIAL	1055 SAXON BLVD
100118	FLORIDA HOSPITAL FLAGLER	60 MEMORIAL MEDICAL PKWY
100109	FLORIDA HOSPITAL HEARTLAND MEDICAL CENTER	4200 SUN N' LAKE BLVD
100068	FLORIDA HOSPITAL MEMORIAL MEDICAL CENTER	301 MEMORIAL MEDICAL PARKWAY
100057	FLORIDA HOSPITAL WATERMAN	1000 WATERMAN WAY
101300	FLORIDA HOSPITAL WAUCHULA	533 W CARLTON ST
100046	FLORIDA HOSPITAL ZEPHYRHILLS	7050 GALL BLVD
100223	FORT WALTON BEACH MEDICAL CENTER	1000 MAR WALT DR
100287	GOOD SAMARITAN MEDICAL CENTER	1309 N FLAGLER DR
100266	GULF BREEZE HOSPITAL	1110 GULF BREEZE PKWY
100242	GULF COAST MEDICAL CENTER	449 W 23RD ST
100220	GULF COAST MEDICAL CENTER LEE	13681 DOCTOR'S WAY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garvey of Fationic Freepital Experiences (February 6)		
	AUGUSTINE	
	ORLANDO	FL
	DELAND	FL
	ORANGE CITY	FL
	PALM COAST	FL
	SEBRING	FL
	DAYTONA BEACH	FL
	TAVARES	FL
	WAUCHULA	FL
	ZEPHYRHILLS	FL
	FORT WALTON BEACH	FL
	WEST PALM BEACH	FL
	GULF BREEZE	FL
	PANAMA CITY	FL
	FORT MYERS	FL

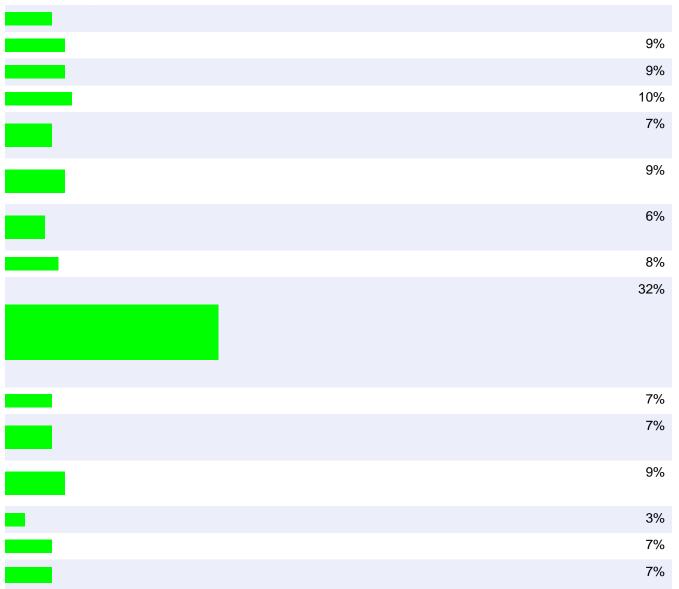
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32803	ORANGE	4073031976
32720	VOLUSIA	3869434772
32763	VOLUSIA	3869175000
32164	FLAGLER	3865862000
33871	HIGHLANDS	8633144466
32117	VOLUSIA	3866766000
32778	LAKE	3522533300
33873	HARDEE	8637733101
33541	PASCO	8137880411
32547	OKALOOSA	8508621111
33401	PALM BEACH	5616555511
32561	SANTA ROSA	8509342000
32405	BAY	8507477926
33912	LEE	2397685000

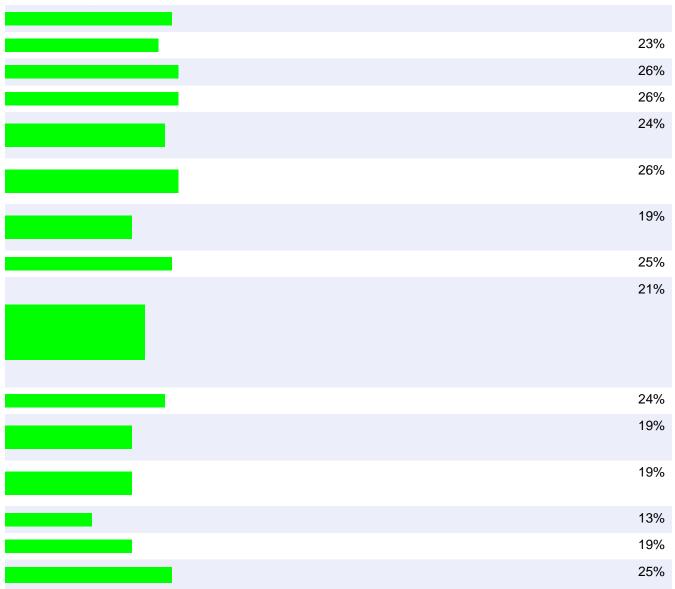
Page 108 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



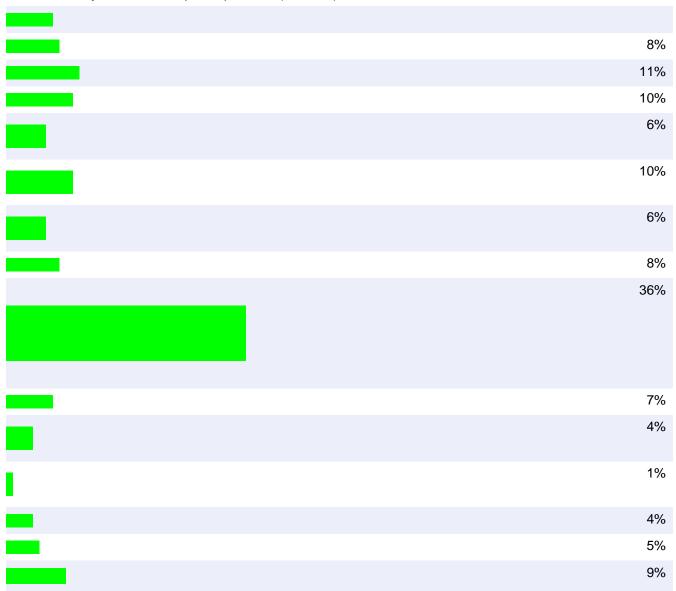
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
21%
22%
17%
21%
17%
19%
11%
17%
15%
14%
10%
15%
22%

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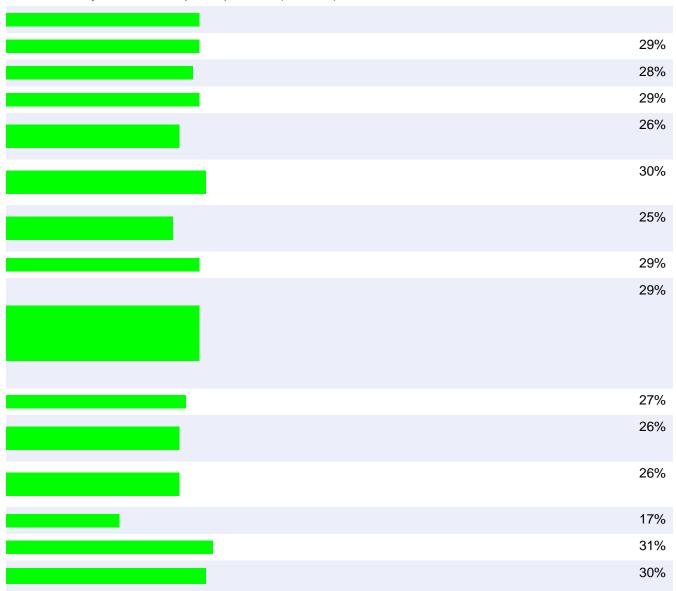
Page 114 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
17%
19%
15%
17%
14%
12%
30%
15%
12%
19%
7%
14%
13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



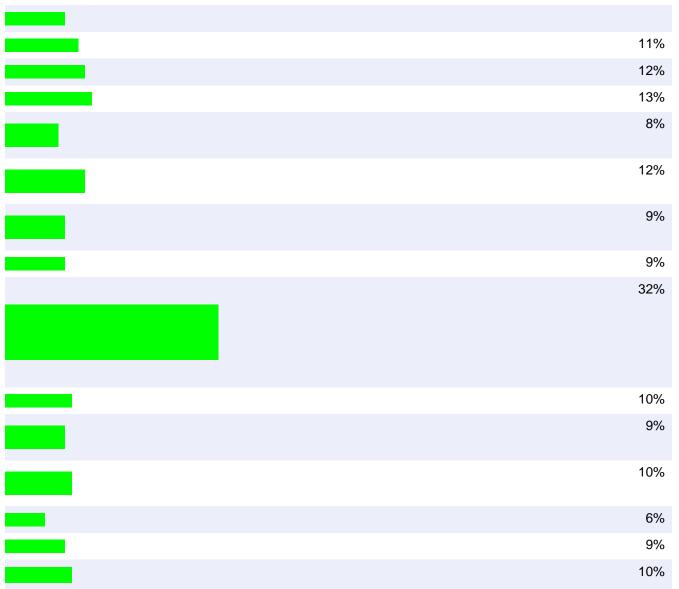
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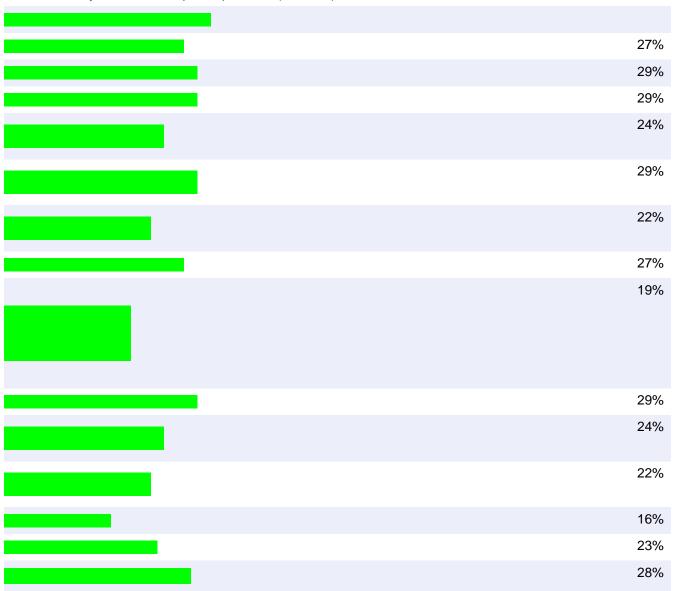
Page 117 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



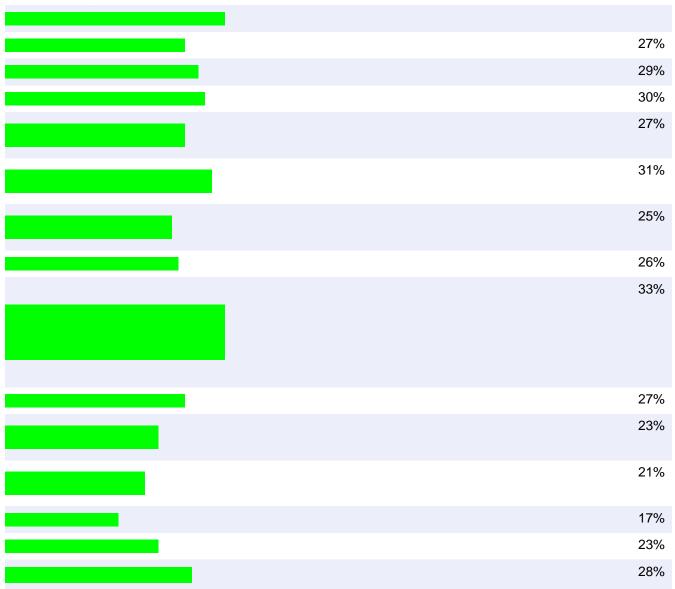
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
17%
18%
18%
20%
17%
19%
27%
20%
18%
17%
15%
18%
20%

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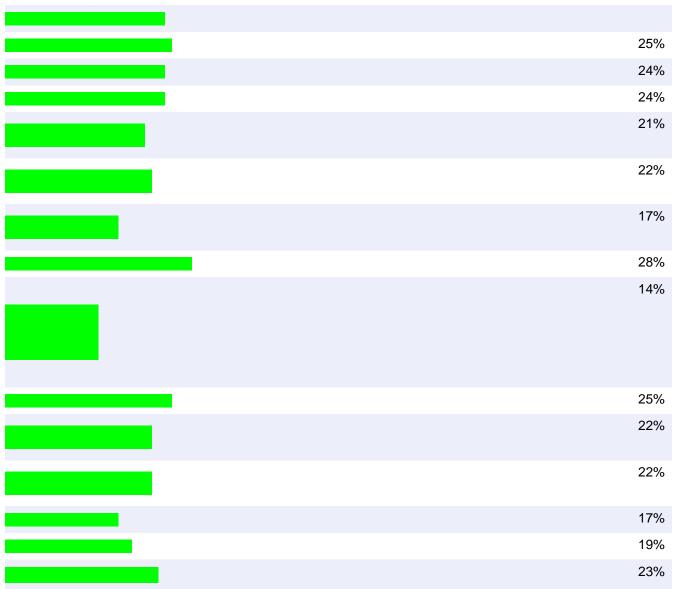
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
13%
13%
11%
11%
10%
16%
8%
13%
15%
21%
10%
13%
12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



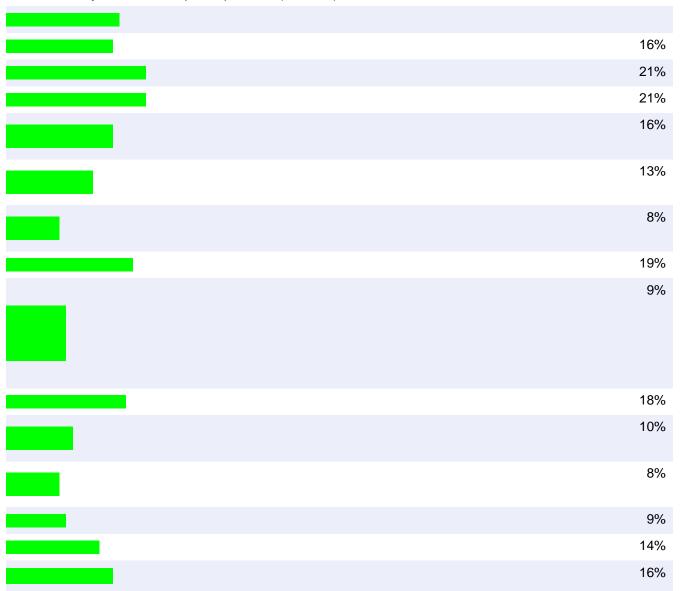
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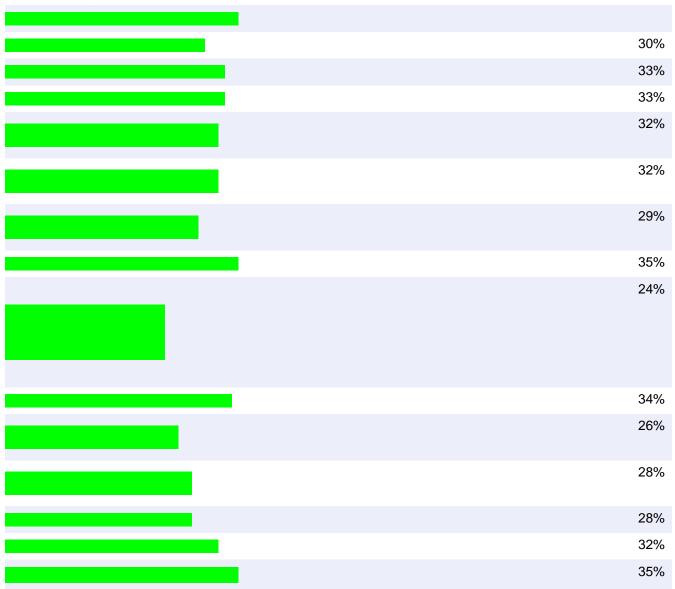
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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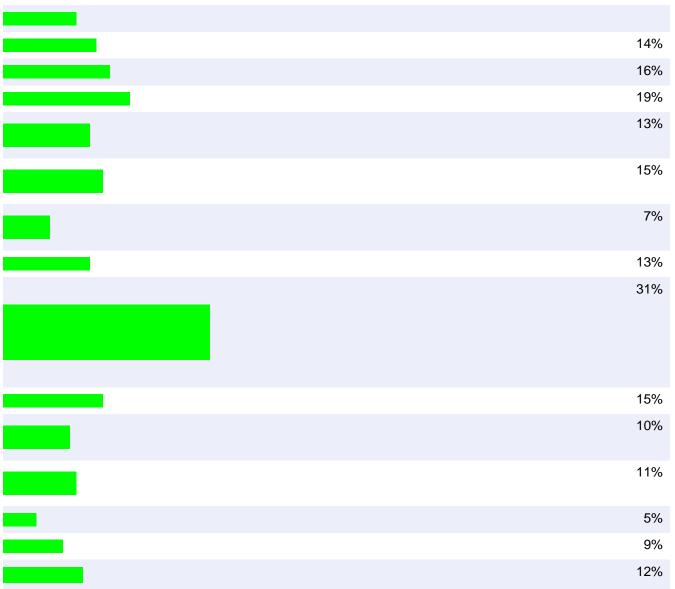
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

24%
17%
18%
14%
17%
17%
17%
36%
17%
14%
21%
18%
15%
17%

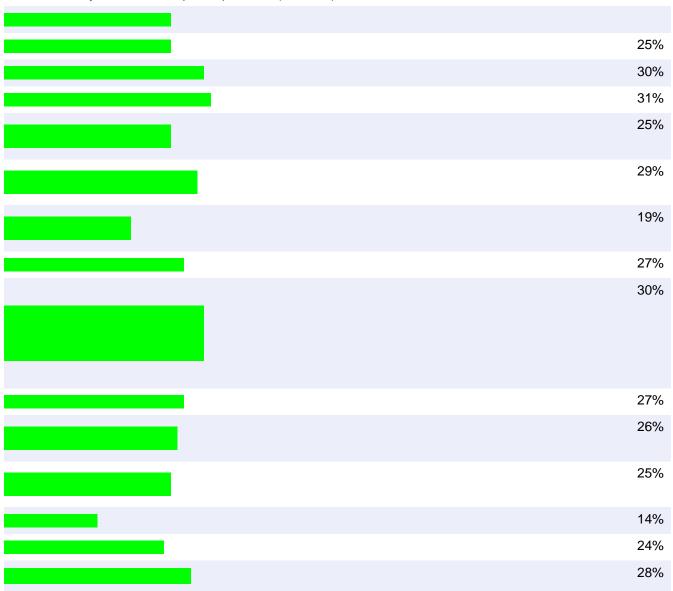
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



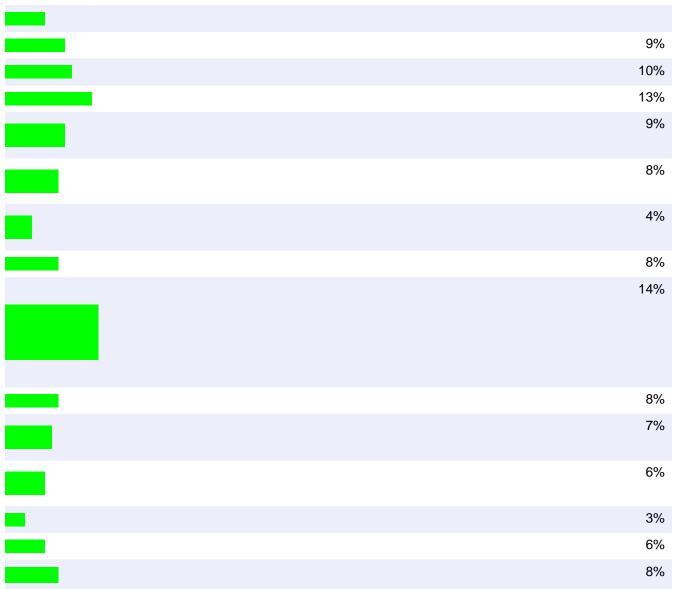
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more	
300 or more	
Fewer than 100	
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (TOATFS)	
	25%
	21%
	22%
	30%
	24%
	29%
	26%
	13% Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
	26%
	33%
	32%
	41%
	33%
	34%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	MEM HEALTH SYSTEM	
100017	HALIFAX HEALTH MEDICAL CENTER	303 N CLYDE MORRIS BLVD
100030	HEALTH CENTRAL	10000 W COLONIAL DR
100081	HEALTHMARK REGIONAL MEDICAL CENTER	4413 US HWY 331 S
100137	HEART OF FLORIDA REGIONAL MEDICAL CENTER	40100 US HWY 27 N
100055	HELEN ELLIS MEMORIAL HOSPITAL	1395 S PINELLAS AVE
101309	HENDRY REGIONAL MEDICAL CENTER	524 W SAGAMORE AVE
100053	HIALEAH HOSPITAL	651 E 25TH ST
100049	HIGHLANDS REGIONAL MEDICAL CENTER	3600 S HIGHLANDS AVE
100019	HOLMES REGIONAL MEDICAL CENTER	1350 S HICKORY ST
100073	HOLY CROSS HOSPITAL INC	4725 N FEDERAL HWY
100125	HOMESTEAD HOSPITAL	975 BAPTIST WAY
100200	IMPERIAL POINT MEDICAL CENTER	6401 NORTH FEDERAL HIGHWAY
100105	INDIAN RIVER MEDICAL CENTER	1000 36TH ST
100022	JACKSON HEALTH SYSTEM	1611 NW 12 AVE
100142	JACKSON HOSPITAL	4250 HOSPITAL DRIVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)		
	DAYTONA BEACH	FL
	OCOEE	FL
	DEFUNIAK SPRINGS	FL
	DAVENPORT	FL
	TARPON SPRINGS	FL
	CLEWISTON	FL
	HIALEAH	FL
	SEBRING	FL
	MELBOURNE	FL
	FORT LAUDERDALE	FL
	HOMESTEAD	FL
	FORT LAUDERDALE	FL
	VERO BEACH	FL
	MIAMI	FL
	MARIANNA	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32114	VOLUSIA	3862544000
34761	ORANGE	4072961820
32435	WALTON	8509514500
33837	POLK	8634224971
34689	PINELLAS	7279425000
33440	HENDRY	8639023033
33013	MIAMI-DADE	3056936100
33870	HIGHLANDS	8633856101
32901	BREVARD	3214347000
33308	BROWARD	9547718000
33033	MIAMI-DADE	7862438000
33308	BROWARD	9547768500
32960	INDIAN RIVER	7725674311
33136	MIAMI-DADE	3055851111
32446	JACKSON	8507182620

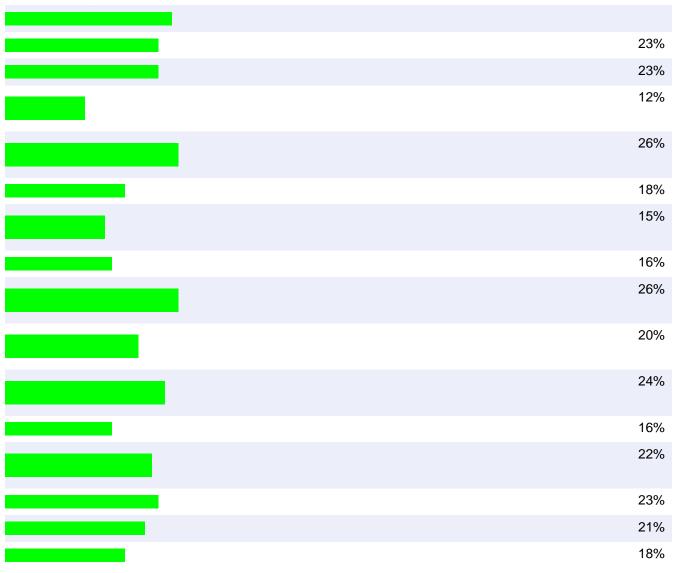
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

, , , , , , , , , , , , ,	
	10%
	7%
	6%
	11%
	6%
	4%
	11%
	10%
	6%
	7%
	5%
	8%
	6%
	12%
	6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
7%
2%
10%
5%
9%
5%
7%
6%
6%
7%
8%
5%
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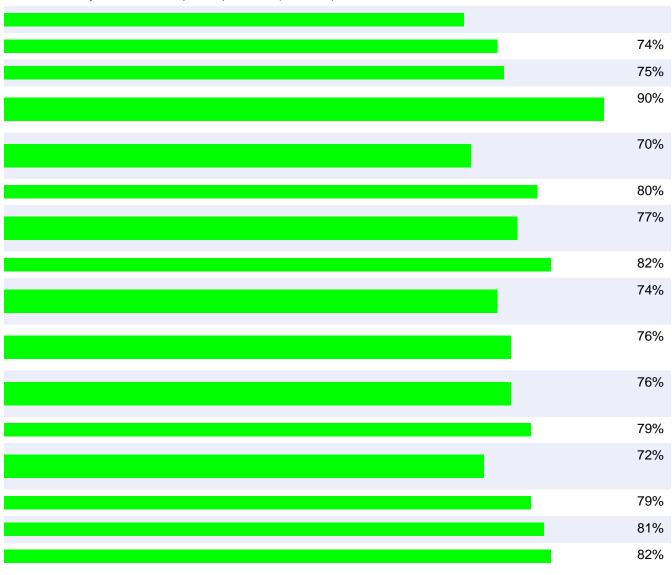
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
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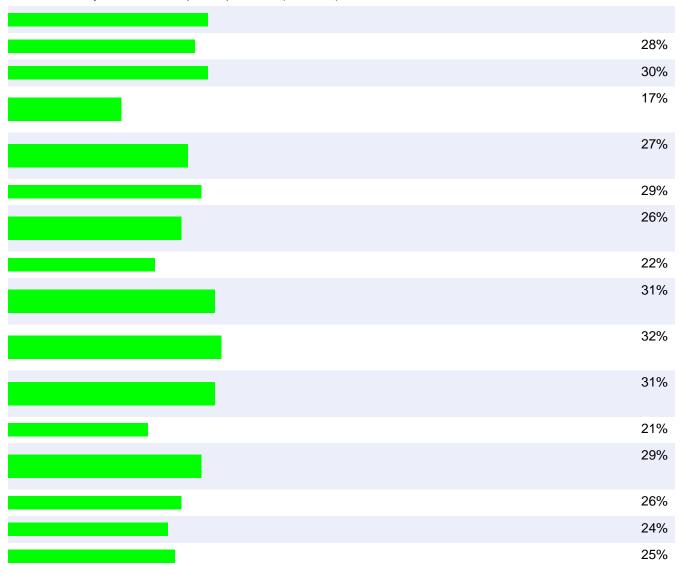
Page 149 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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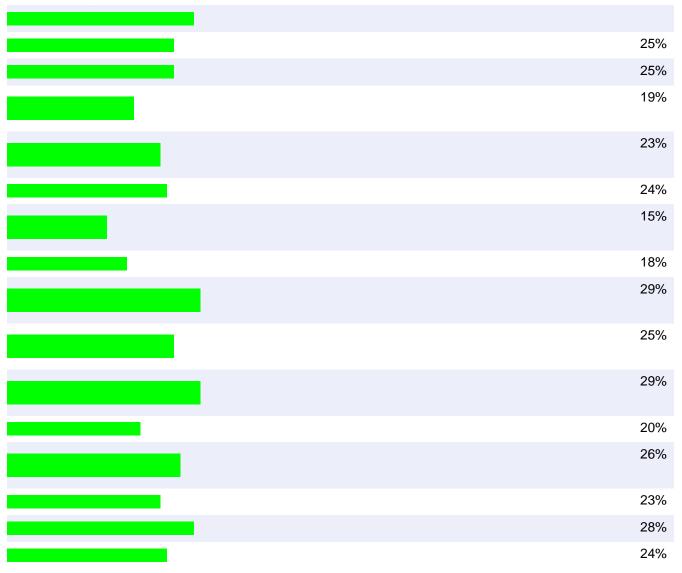
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



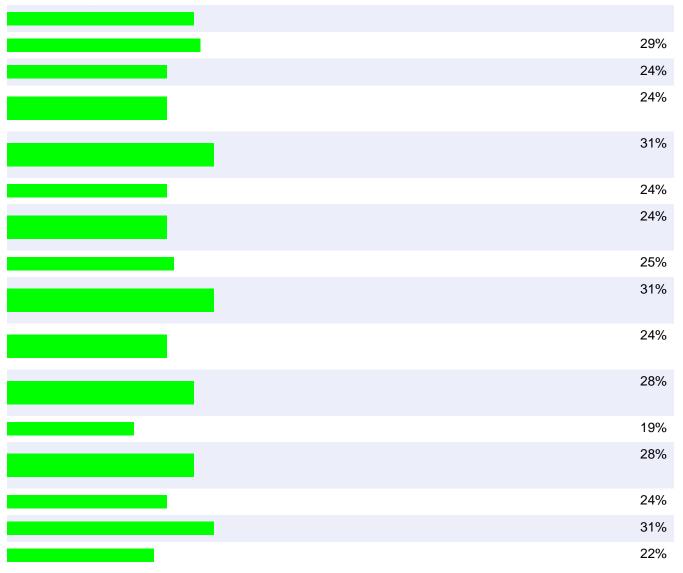
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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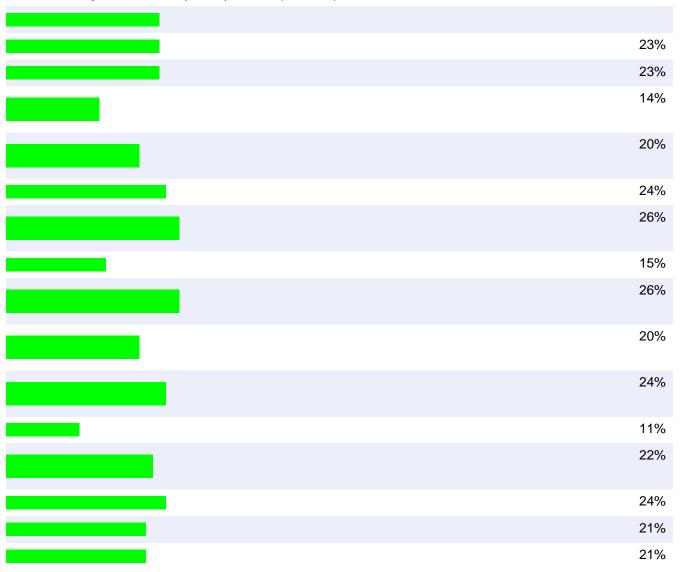
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



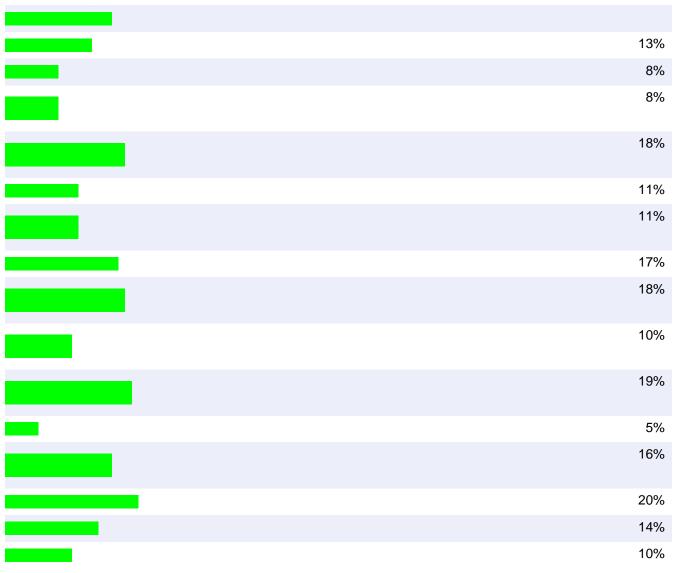
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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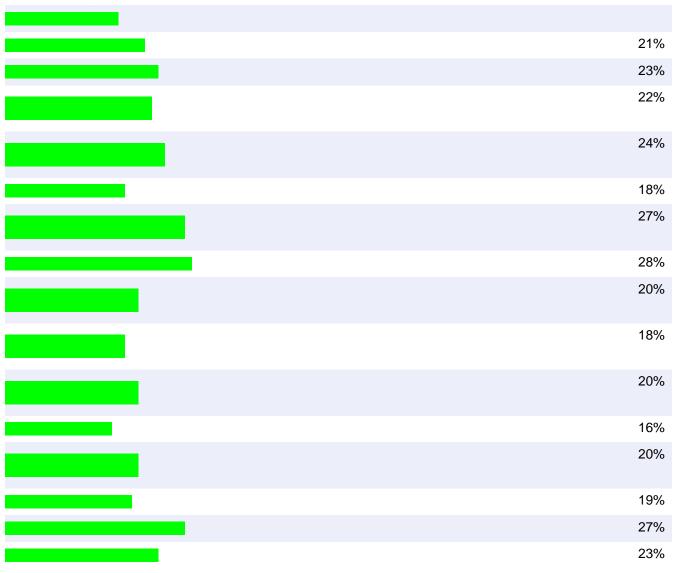
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



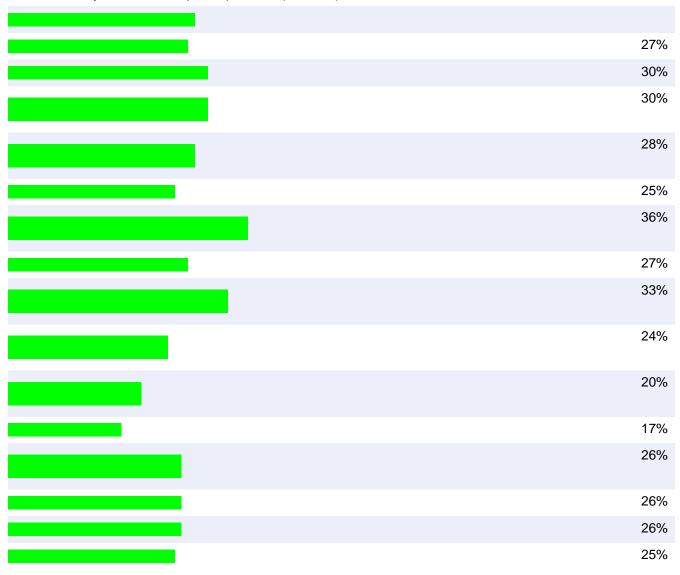
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Page 169 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	
100048	JAY HOSPITAL	14114 ALABAMA ST
100080	JFK MEDICAL CENTER	5301 S CONGRESS AVE
100253	JUPITER MEDICAL CENTER	1210 S OLD DIXIE HIGHWAY
100209	KENDALL REGIONAL MEDICAL CENTER	11750 BIRD RD
100156	LAKE CITY MEDICAL CENTER	340 NW COMMERCE DRIVE
100157	LAKELAND REGIONAL MEDICAL CENTER	1324 LAKELAND HILLS BLVD
100130	LAKESIDE MEDICAL CENTER	39200 HOOKER HIGHWAY
100099	LAKE WALES MEDICAL CENTER	410 S 11TH ST
100299	LAKEWOOD RANCH MEDICAL CENTER	8330 LAKEWOOD RANCH BOULEVARD
100248	LARGO MEDICAL CENTER	201 14TH ST SW
100181	LARKIN COMMUNITY HOSPITAL	7031 SW 62ND AVE
100246	LAWNWOOD REGIONAL MEDICAL CENTER & HEART INSTITUTE	1700 S 23RD ST
100012	LEE MEMORIAL HOSPITAL	2776 CLEVELAND AVE
100084	LEESBURG REGIONAL MEDICAL CENTER	600 E DIXIE AVENUE
100107	LEHIGH REGIONAL MEDICAL CENTER	1500 LEE BLVD
100150	LOWER KEYS MEDICAL CENTER	5900 COLLEGE ROAD
100035	MANATEE MEMORIAL HOSPITAL	206 2ND ST E

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)		
	JAY	FL
	ATLANTIS	FL
	JUPITER	FL
	MIAMI	FL
	LAKE CITY	FL
	LAKELAND	FL
	BELLE GLADE	FL
	LAKE WALES	FL
	BRADENTON	FL
	LARGO	FL
	SOUTH MIAMI	FL
	FORT PIERCE	FL
	FORT MYERS	FL
	LEESBURG	FL
	LEHIGH ACRES	FL
	KEY WEST	FL
	BRADENTON	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

-	,	
32565	SANTA ROSA	8506754532
33462	PALM BEACH	5619657300
33458	PALM BEACH	5617472234
33175	MIAMI-DADE	3052233000
32055	COLUMBIA	3867199000
33805	POLK	8636871100
33430	PALM BEACH	5619966571
33853	POLK	8636761433
34202	MANATEE	9417822100
33770	PINELLAS	7275885200
33143	MIAMI-DADE	3052847500
34950	SAINT LUCIE	7724614000
33901	LEE	2393321111
34748	LAKE	3523235762
33936	LEE	2393692101
33040	MONROE	3052945531
34208	MANATEE	9417465111

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 182 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

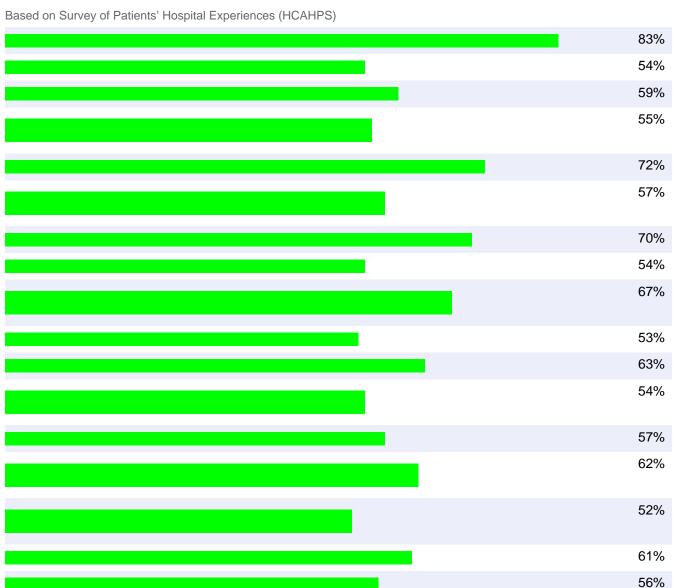
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Page 185 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 187 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (Floatin 3)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Fatterine Prospital Experiences (11074 in S)	
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Page 196 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 197 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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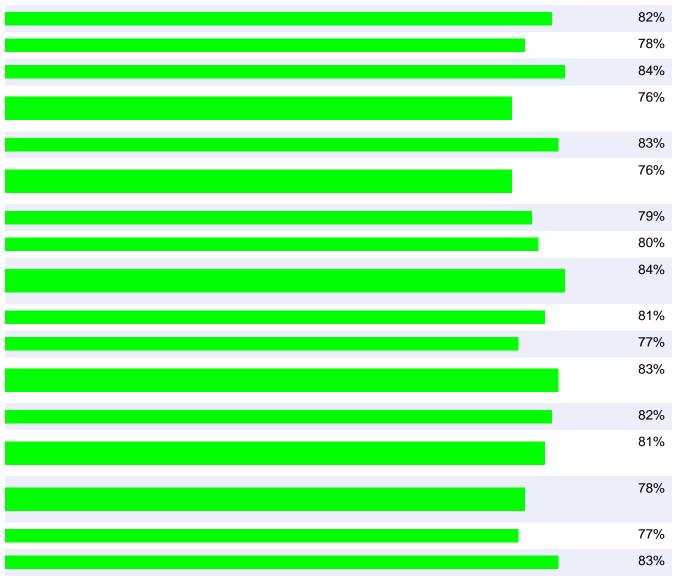
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 201 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 202 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of Fationic Floophia Experiences (Floring C)	
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Page 204 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Between 100 and 299
300 or more
Between 100 and 299
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Between 100 and 299
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

101313	MARINERS HOSPITAL	91500 OVERSEAS HIGHWAY
100044	MARTIN MEMORIAL MEDICAL CENTER	200 SE HOSPITAL AVE
100151	MAYO CLINIC	4500 SAN PABLO ROAD
100265	MEASE COUNTRYSIDE HOSPITAL	3231 MCMULLEN BOOTH RD
100043	MEASE HOSPITAL DUNEDIN	601 MAIN STREET
100179	MEMORIAL HOSPITAL JACKSONVILLE	3625 UNIVERSITY BLVD SOUTH
100285	MEMORIAL HOSPITAL MIRAMAR	1901 SW 172ND AVENUE
100206	MEMORIAL HOSPITAL OF TAMPA	2901 SWANN AVE
100230	MEMORIAL HOSPITAL PEMBROKE	7800 SHERIDAN STREET
100281	MEMORIAL HOSPITAL WEST	703 N FLAMINGO ROAD
100038	MEMORIAL REGIONAL HOSPITAL	3501 JOHNSON ST
100061	MERCY HOSPITAL INC	3663 S MIAMI AVE
100076	METROPOLITAN HOSPITAL OF MIAMI	5959 NW 7TH ST
100127	MORTON PLANT HOSPITAL	300 PINELLAS ST
100063	MORTON PLANT NORTH BAY HOSPITAL	6600 MADISON STREET
100034	MOUNT SINAI MEDICAL CENTER	4300 ALTON RD
100062	MUNROE REGIONAL MEDICAL CENTER	1500 SW FIRST AVE
100018	NAPLES COMMUNITY HOSPITAL	350 7TH ST N
100086	NORTH BROWARD MEDICAL	201 E SAMPLE RD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Sacra on Sarvey of Fationic Freephal Exponences (Fig. 11)	TAVERNIER STUART	FL FL
	JACKSONVILLE	FL
	SAFETY HARBOR	FL
	DUNEDIN	FL
	JACKSONVILLE	FL
	MIRAMAR	FL
	TAMPA	FL
	PEMBROKE PINES	FL
	PEMBROKE PINES	FL
	HOLLYWOOD	FL
	MIAMI	FL
	MIAMI	FL
	CLEARWATER	FL
	NEW PORT RICHEY	FL
	MIAMI BEACH	FL
	OCALA	FL
	NAPLES	FL
	POMPANO BEACH	FL

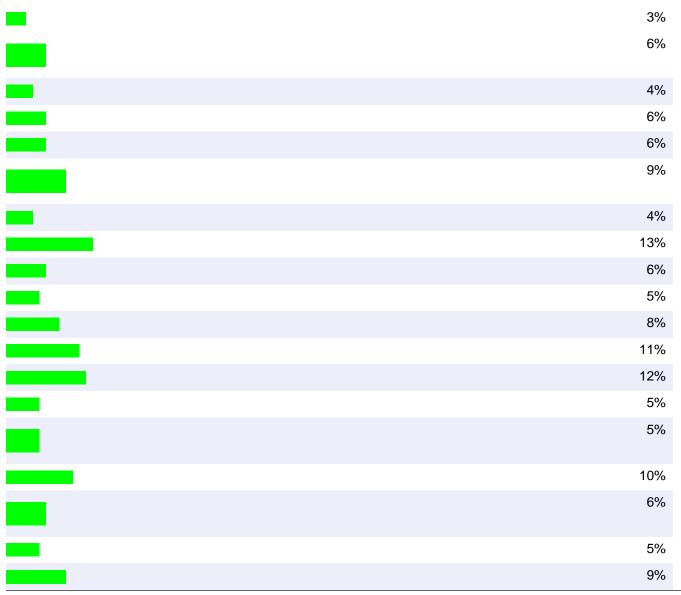
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33070	MONROE	3054343000
34995	MARTIN	7722875200
32224	DUVAL	9049532000
34695	PINELLAS	7277346950
34698	PINELLAS	7277331111
32216	DUVAL	9043996111
33029	BROWARD	9545384810
33609	HILLSBOROUGH	8138736400
33024	BROWARD	9549629650
33028	BROWARD	9544365000
33021	BROWARD	9549872000
33133	MIAMI-DADE	3052852121
33126	MIAMI-DADE	3052641000
33756	PINELLAS	7274627000
34652	PASCO	7278428468
33140	MIAMI-DADE	3056742121
34474	MARION	3523517200
34102	COLLIER	2394365000
33064	BROWARD	9547866950

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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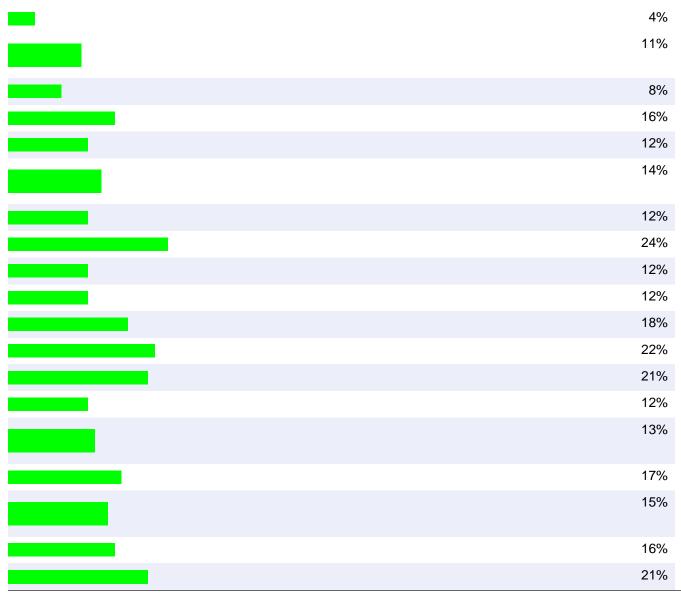
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



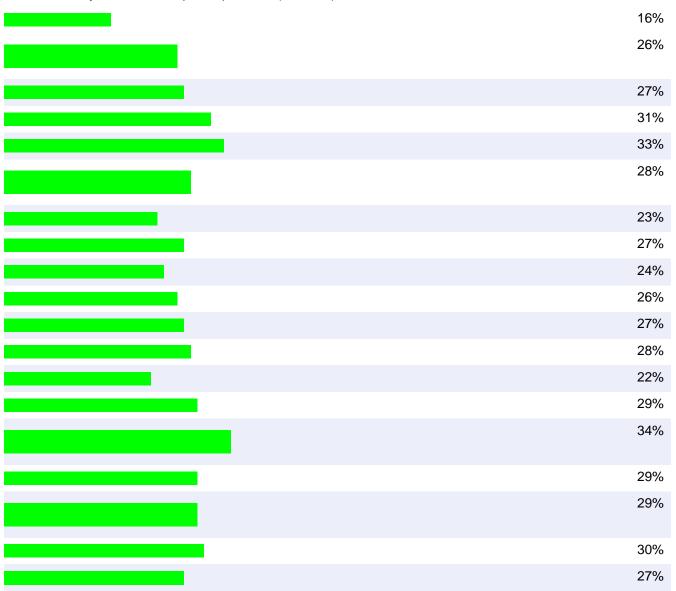
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



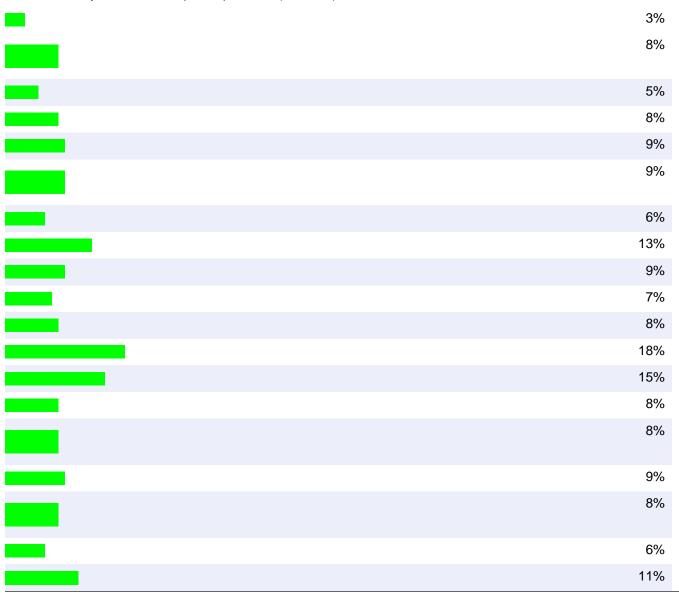
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



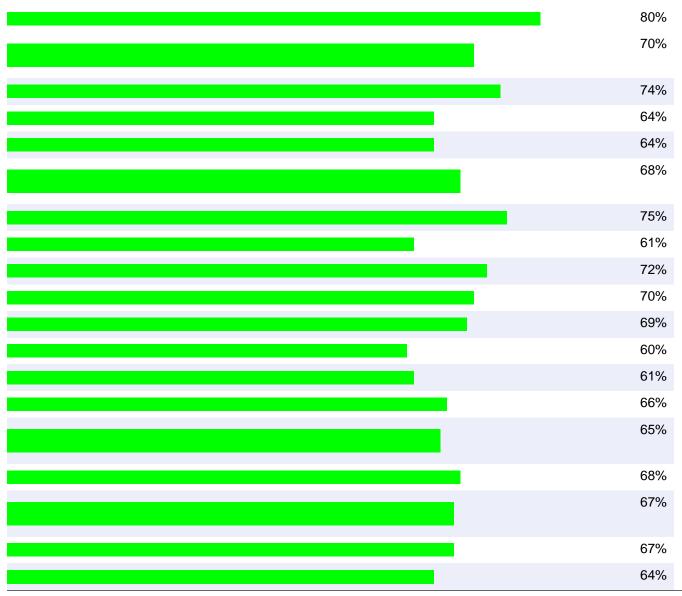
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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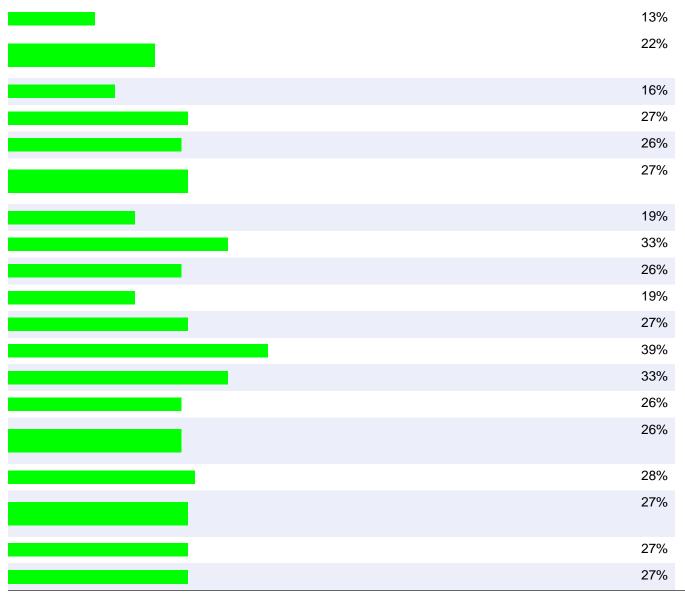
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 229 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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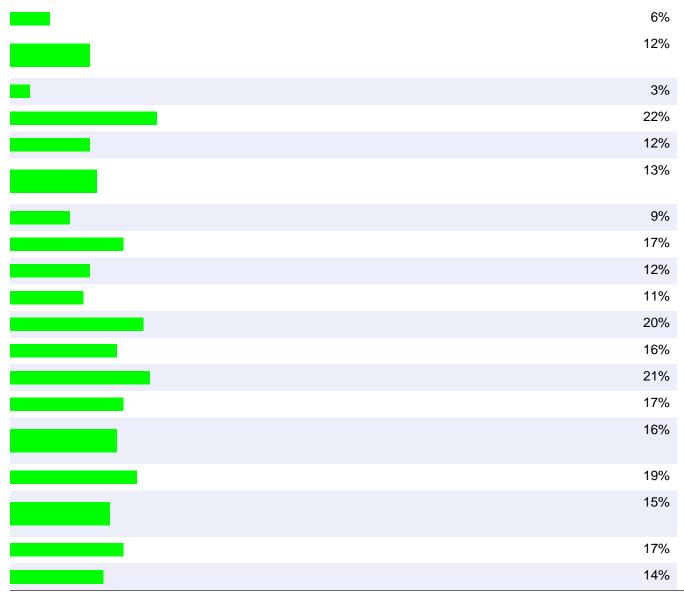
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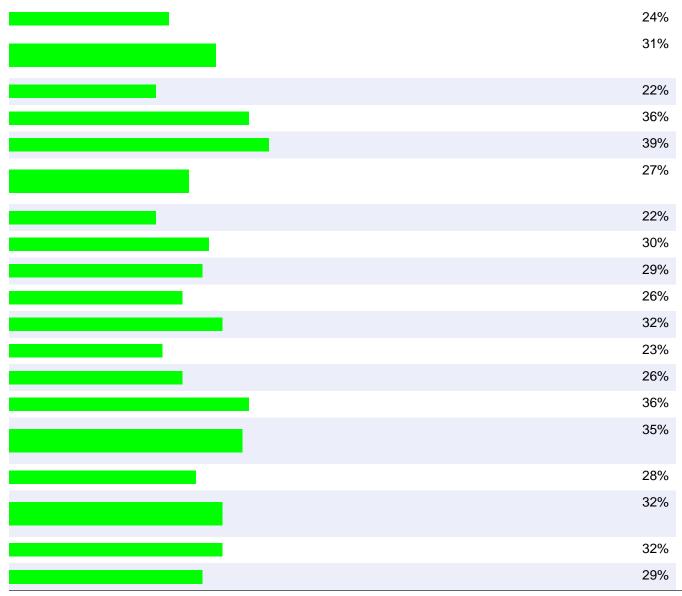
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



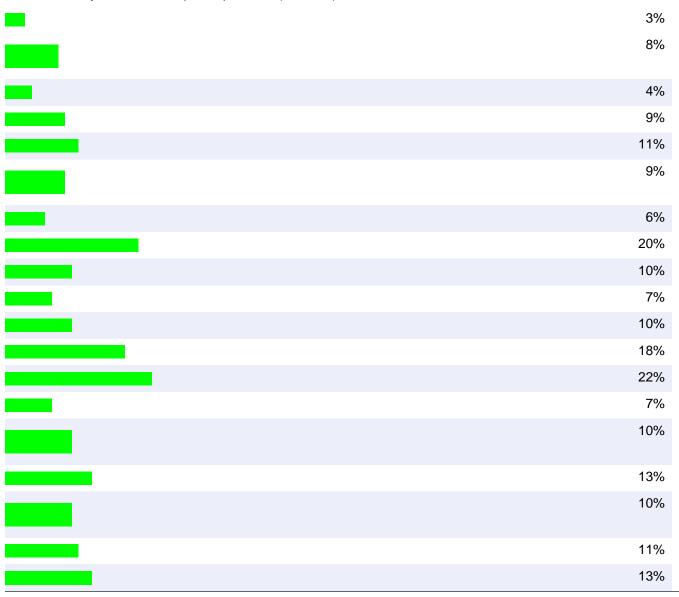
Page 235 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
15%
13%
24%
22%
18%
17%
26%
17%
19%
21%
28%
27%
21%
26%
22%
23%
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20%

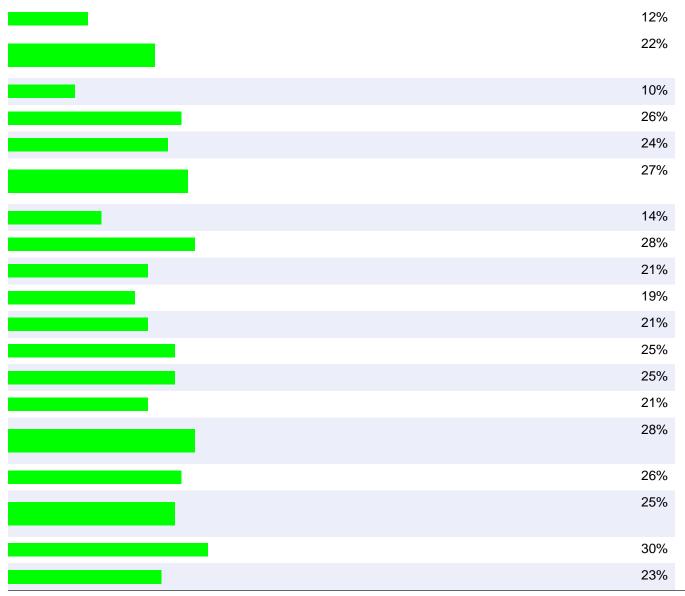
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



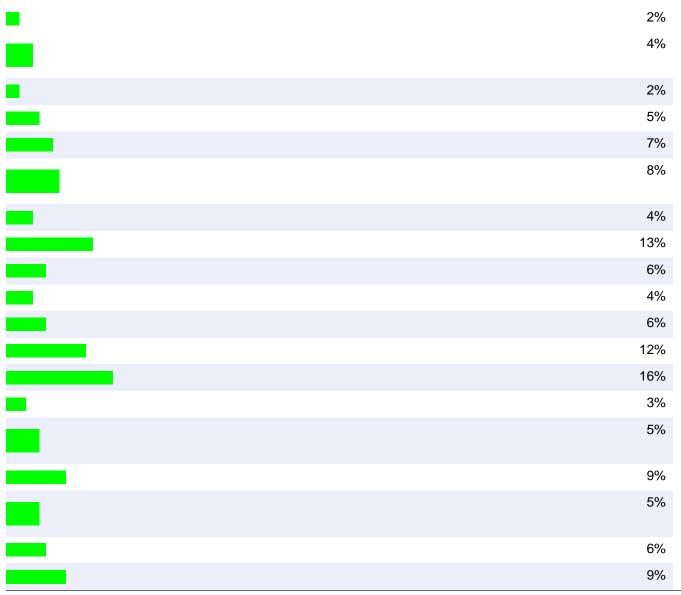
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



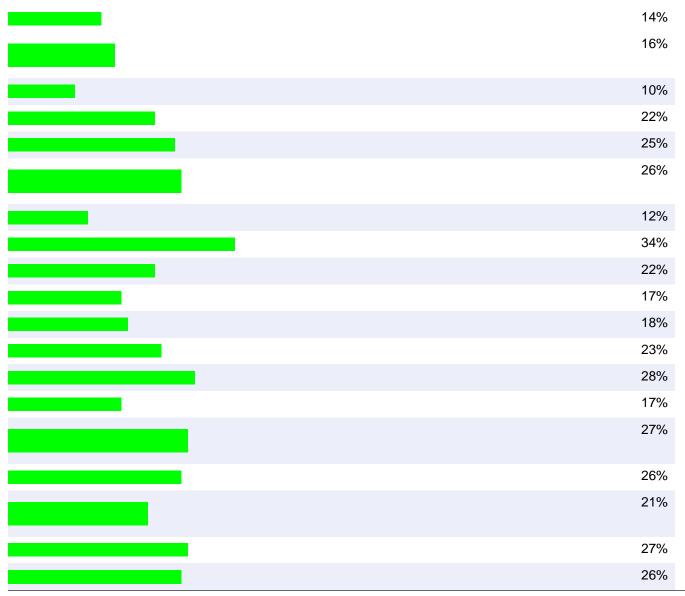
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Between 100 and 299
300 or more

300 or more		
300 or more		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

35%
31%
5.76
41%
35%
33%
27%
27%
27%
26%
27%
25%
25%
18%
37%
33%
22%
37%
39%
24%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	CENTER	
100204	NORTH FLORIDA REGIONAL MEDICAL CENTER	6500 NEWBERRY ROAD
100122	NORTH OKALOOSA MEDICAL CENTER	151 REDSTONE AVE SE
100029	NORTH SHORE MEDICAL CENTER	1100 NW 95TH ST
100238	NORTHSIDE HOSPITAL	6000 49TH STREET N
101308	NORTHWEST FLORIDA COMMUNITY HOSPITAL	1360 BRICKYARD RD
100189	NORTHWEST MEDICAL CENTER	2801 N STATE RD 7
100264	OAK HILL HOSPITAL	11375 CORTEZ BLVD
100212	OCALA REGIONAL MEDICAL CENTER	1431 SW FIRST AVE
100226	ORANGE PARK MEDICAL CENTER	2001 KINGSLEY AVE
100006	ORLANDO REGIONAL HEALTHCARE	1414 S KUHL AVE
100110	OSCEOLA REGIONAL MEDICAL CENTER	700 WEST OAK STREET
100176	PALM BEACH GARDENS MEDICAL CENTER	3360 BURNS RD
100187	PALMETTO GENERAL HOSPITAL	2001 W 68TH ST
100126	PALMS OF PASADENA HOSPITAL	1501 PASADENA AVE SOUTH
100050	PALM SPRINGS GENERAL HOSPITAL	1475 W 49TH ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	GAINESVILLE	FL
	CRESTVIEW	FL
	MIAMI	FL
	SAINT PETERSBURG	FL
	CHIPLEY	FL
	MARGATE	FL
	BROOKSVILLE	FL
	OCALA	FL
	ORANGE PARK	FL
	ORLANDO	FL
	KISSIMMEE	FL
	PALM BEACH GARDENS	FL
	HIALEAH	FL
	SAINT PETERSBURG	FL
	HIALEAH	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32605	ALACHUA	3523334100
32539	OKALOOSA	8506898100
33150	MIAMI-DADE	3058356000
33709	PINELLAS	8135215000
32428	WASHINGTON	8506381610
33063	BROWARD	9549740400
34613	HERNANDO	3525966632
34478	MARION	3524011000
32073	CLAY	9042768500
32806	ORANGE	3218415111
34741	OSCEOLA	4078462266
33410	PALM BEACH	5616221411
33016	MIAMI-DADE	3058235000
33707	PINELLAS	7273811000
33012	MIAMI-DADE	3055582500

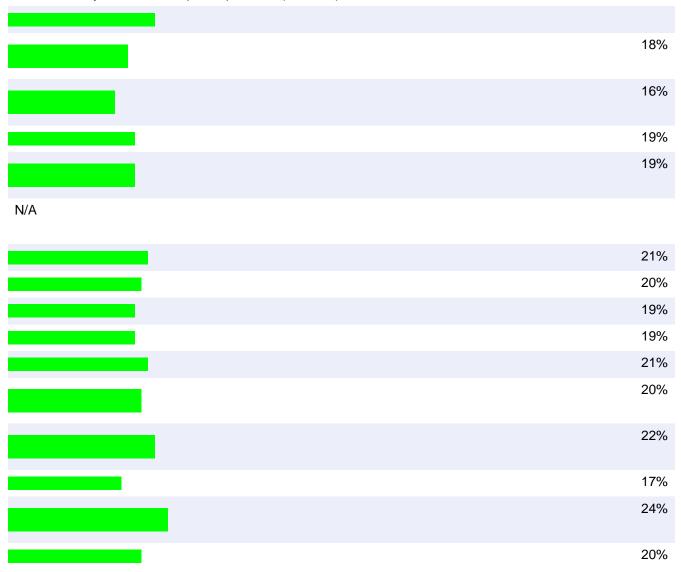
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	·		,	
				7%
				5%
				13%
				11%
N/A				
				12%
				7%
				9%
				8%
				6%
				9%
				8%
				11%
				10%
				12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



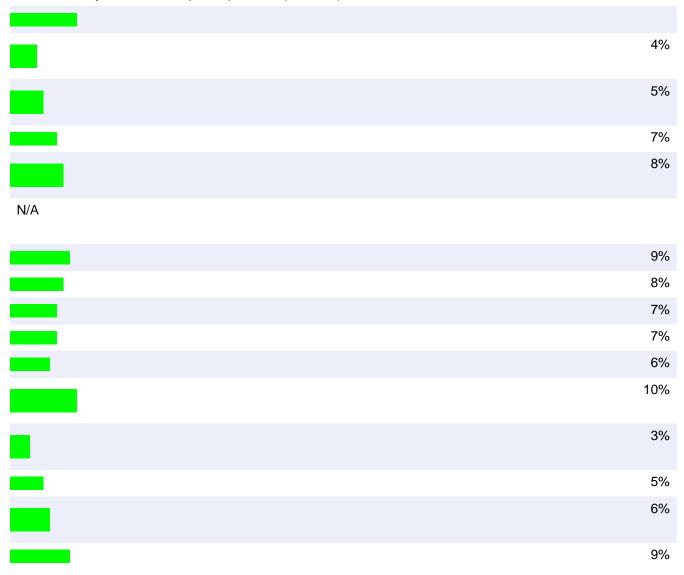
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



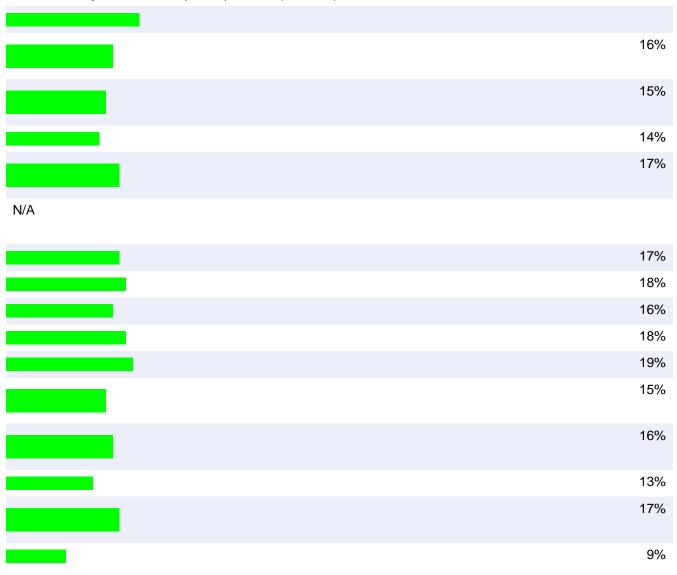
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



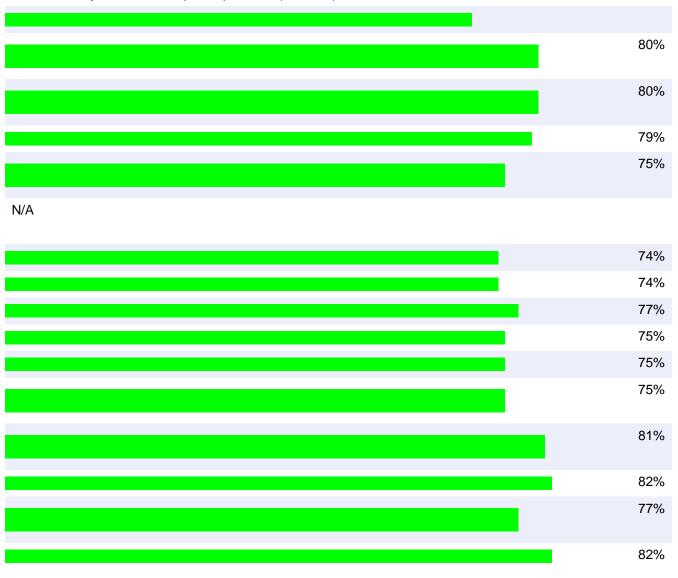
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



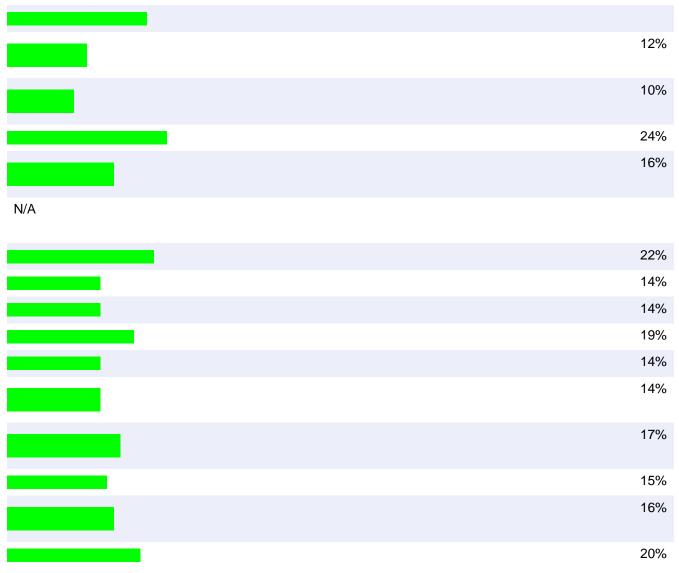
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



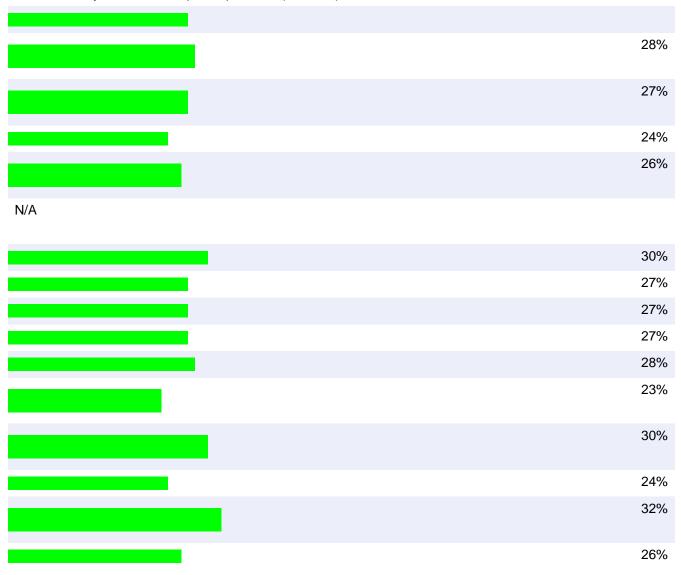
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



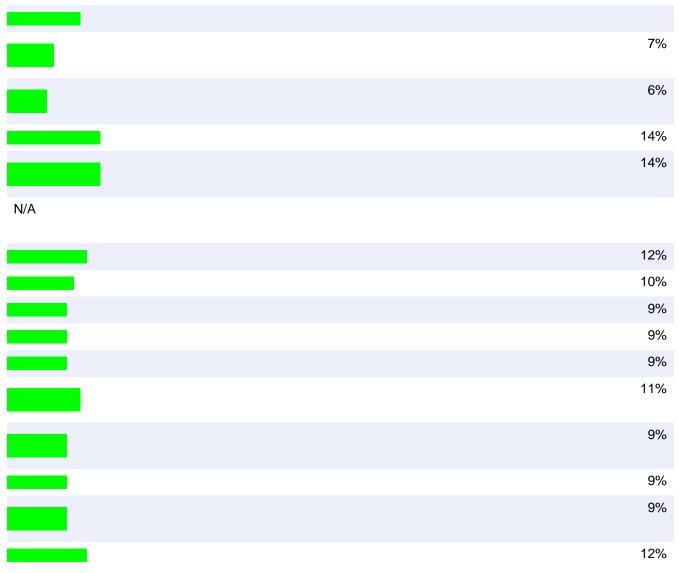
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



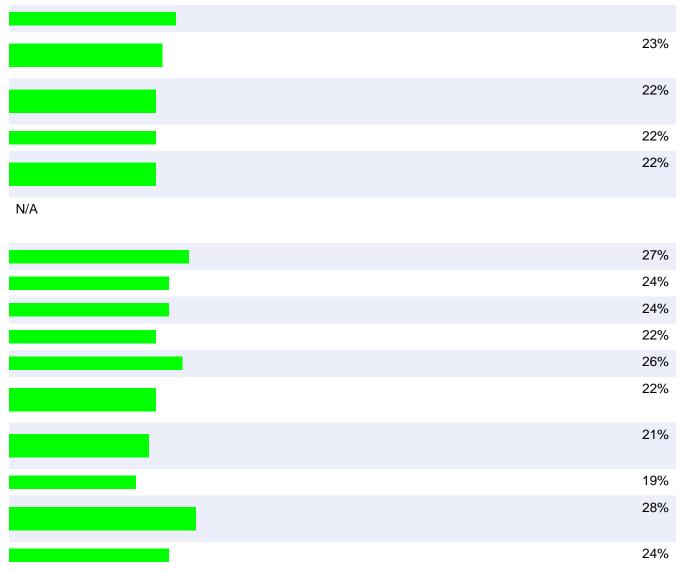
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



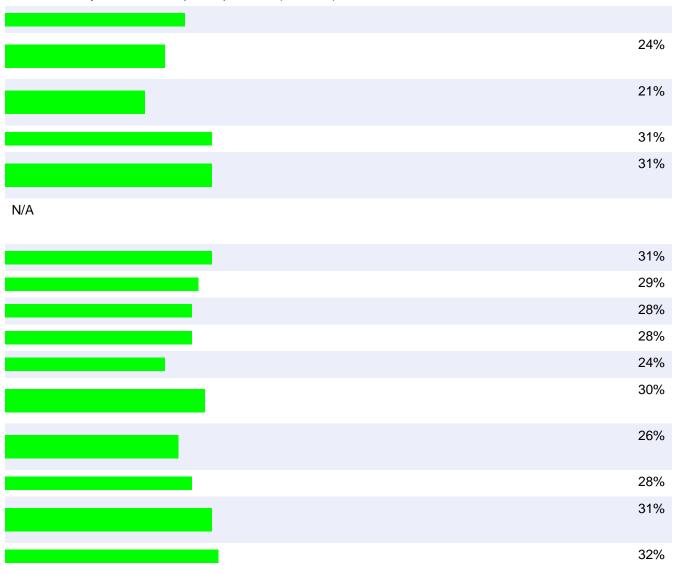
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	17%
	18%
	16%
	16%
N/A	
	18%
	21%
	16%
	18%
	18%
	16%
	19%
	13%
	20%
	11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



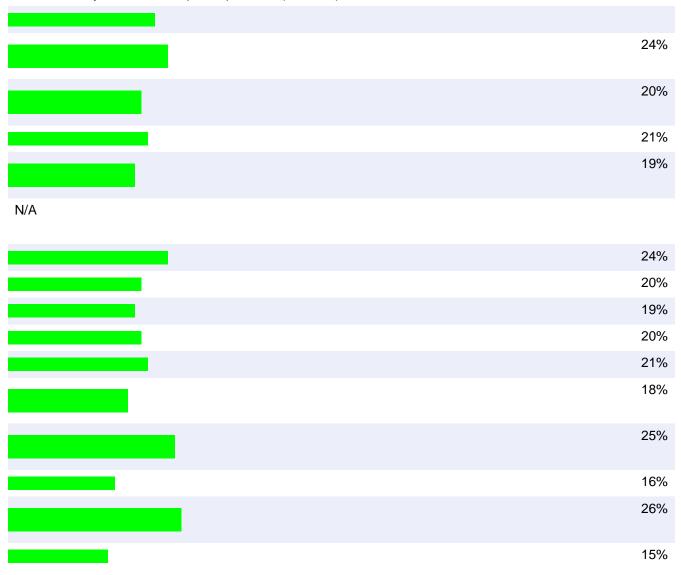
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
	14%
	16%
	18%
N/A	
	17%
	13%
	11%
	13%
	9%
	12%
	17%
	14%
	18%
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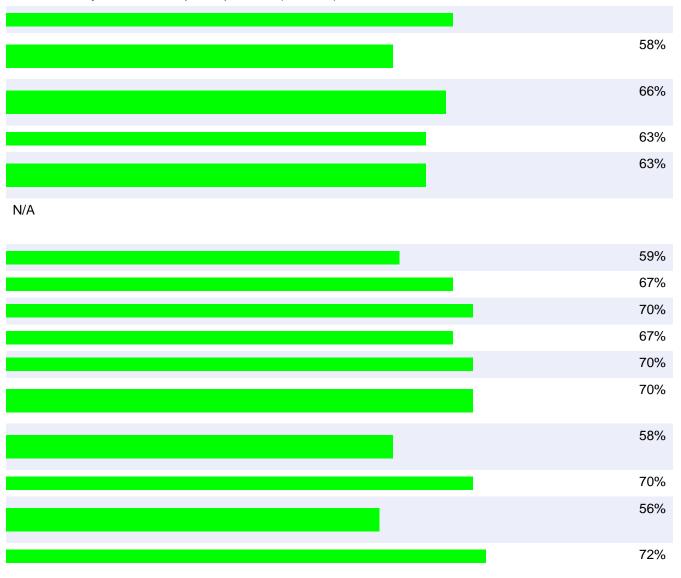
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



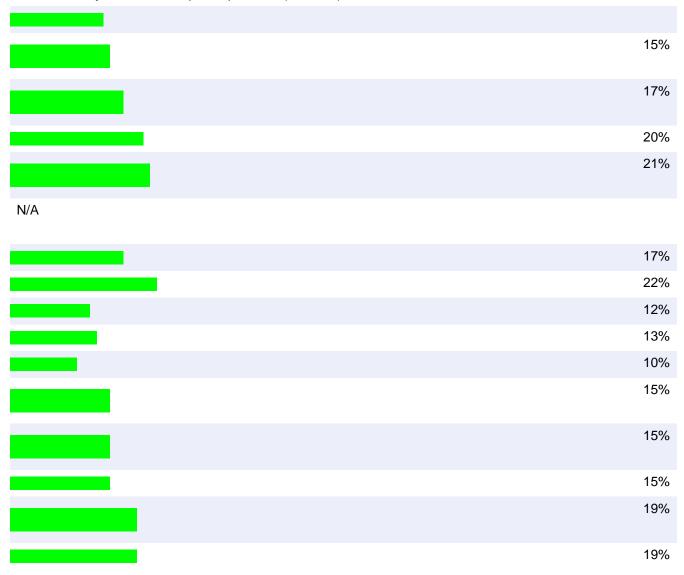
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



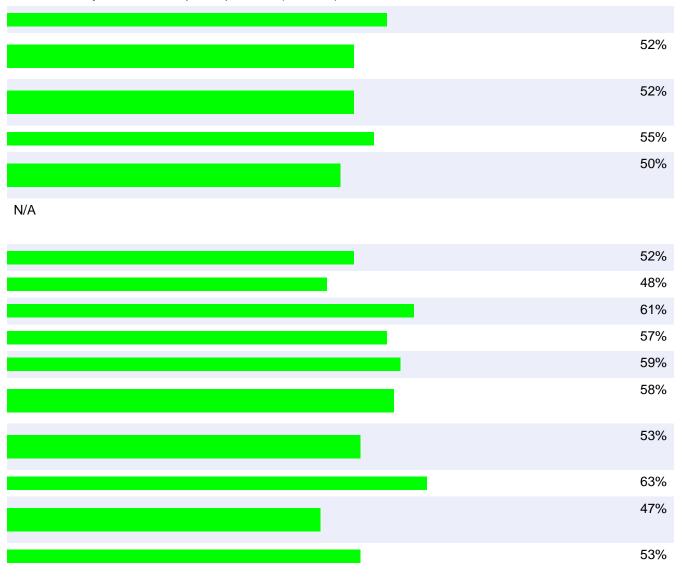
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



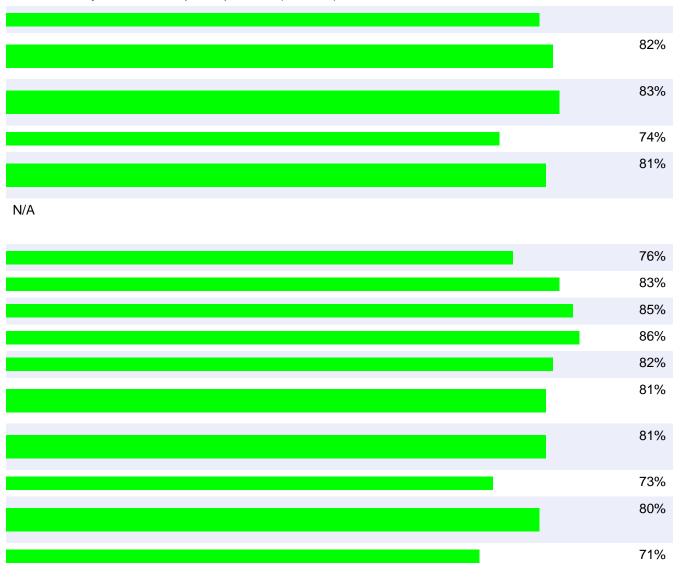
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



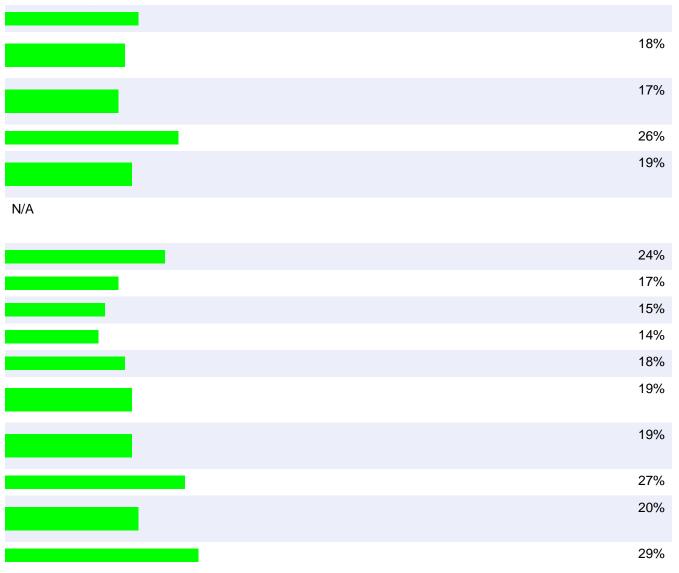
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



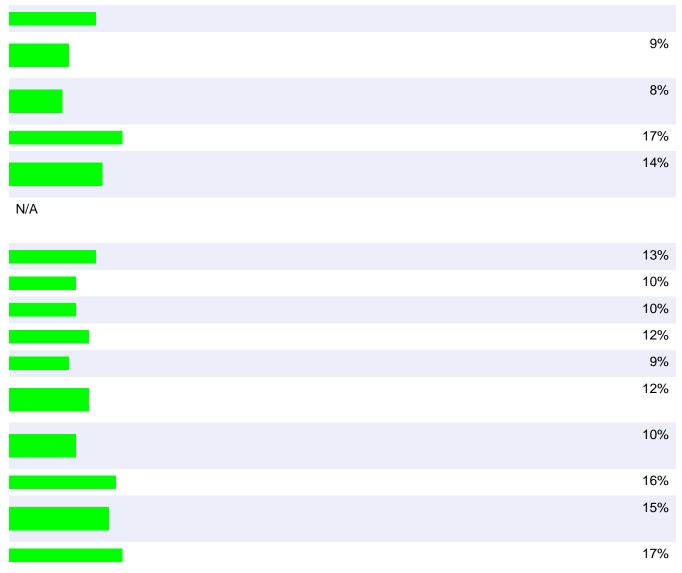
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



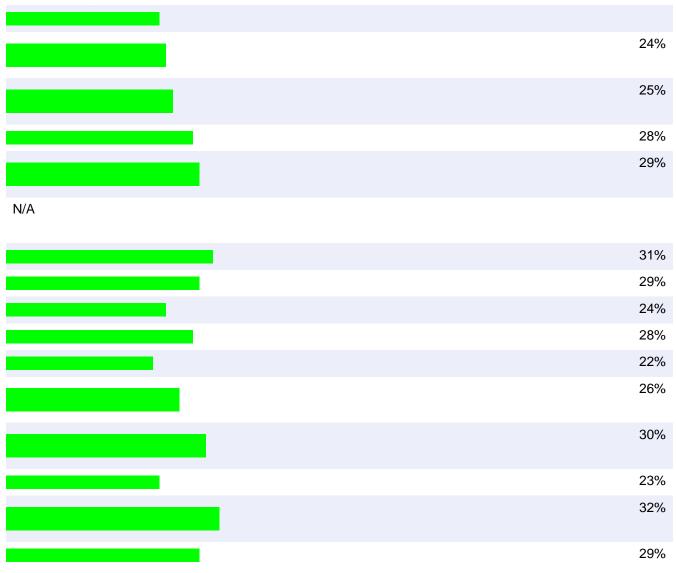
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



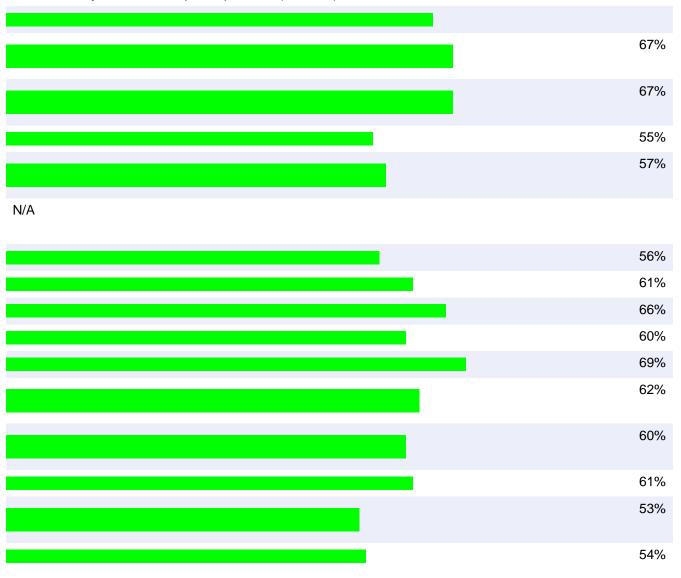
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



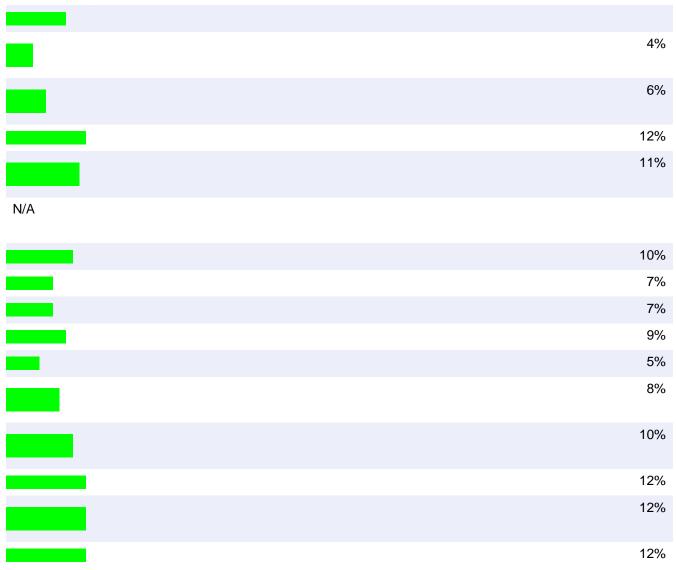
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



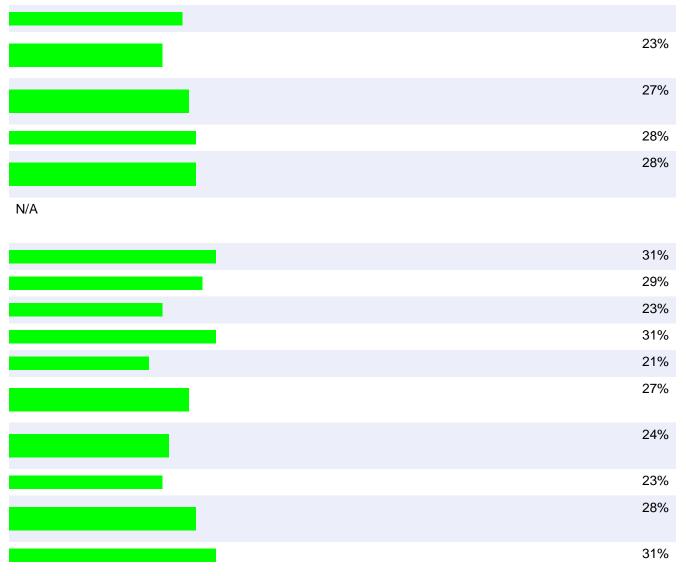
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
300 or more
300 or more
N/A
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

East of Carvey of Fationic Floophar Experiences (Flooring)	
	35%
	27%
	28%
	27%
N/A	Survey results are not available for this reporting period
	29%
	33%
	34%
	27%
	25%
	27%
	33%
	27%
	26%
	18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100269 PALMS WEST HOSPITAL 13001 SOUTHERN BLVD 100228 PARRISH MEDICAL CENTER 951 N WASHINGTON AVE 100211 PASCO REGIONAL MEDICAL CENTER 13100 FT KING ROAD 100077 PEACE RIVER REGIONAL MEDICAL CENTER 2500 HARBOR BLVD 100286 PHYSICIANS REGIONAL MEDICAL CENTER - PINE RIDGE 6101 PINE RIDGE ROAD 100167 PLANTATION GENERAL HOSPITAL 401 NW 42ND AVE 100232 PUTNAM COMMUNITY MEDICAL CENTER 611 ZEAGLER DR 100252 RAULERSON HOSPITAL 1796 HWY 441 N 100256 REGIONAL MEDICAL CENTER BAYONET POINT 14000 FIVAY ROAD 100025 SACRED HEART HOSPITAL 5151 N 9TH AVE 100292 SACRED HEART HOSPITAL ON THE EMERALD COAST 7800 US HWY 98 W 100313 SACRED HEART HOSPITAL ON THE GULF 3801 E HWY 98 100124 SANTA ROSA MEDICAL CENTER 6002 BERRYHILL RD 100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100217 SEBASTIAN RIVER MEDICAL CENTER 13695 U S HIGHWAY 1 CENTER 100249 SEVEN RIVERS REGIONAL MEDICAL 6201 N SUNCOAST BLVD	Page of Carrey of Fationic Floophar Expendition (Floriding		
100211 PASCO REGIONAL MEDICAL CENTER 13100 FT KING ROAD 100077 PEACE RIVER REGIONAL MEDICAL CENTER 2500 HARBOR BLVD 100286 PHYSICIANS REGIONAL MEDICAL CENTER - PINE RIDGE 6101 PINE RIDGE ROAD 100167 PLANTATION GENERAL HOSPITAL 401 NW 42ND AVE 100232 PUTNAM COMMUNITY MEDICAL CENTER CENTER 611 ZEAGLER DR 100252 RAULERSON HOSPITAL 1796 HWY 441 N 100256 100256 REGIONAL MEDICAL CENTER BAYONET POINT 14000 FIVAY ROAD 14000 FIVAY ROAD 100292 SACRED HEART HOSPITAL 5151 N 9TH AVE 100292 5151 N 9TH AVE 7800 US HWY 98 W 100313 SACRED HEART HOSPITAL ON THE GULF 7800 US HWY 98 W 100124 SANTA ROSA MEDICAL CENTER 6002 BERRYHILL RD 100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100217 100217 SEBASTIAN RIVER MEDICAL 13695 U S HIGHWAY 1 CENTER	100269	PALMS WEST HOSPITAL	13001 SOUTHERN BLVD
100077 PEACE RIVER REGIONAL MEDICAL CENTER 2500 HARBOR BLVD 100286 PHYSICIANS REGIONAL MEDICAL CENTER - PINE RIDGE 6101 PINE RIDGE ROAD 100167 PLANTATION GENERAL HOSPITAL 401 NW 42ND AVE 100232 PUTNAM COMMUNITY MEDICAL CENTER CENTER 611 ZEAGLER DR 100252 RAULERSON HOSPITAL 1796 HWY 441 N 100256 100256 REGIONAL MEDICAL CENTER BAYONET POINT 14000 FIVAY ROAD 100025 SACRED HEART HOSPITAL 5151 N 9TH AVE 5151 N 9TH AVE 100292 SACRED HEART HOSPITAL ON THE EMERALD COAST 7800 US HWY 98 W 100313 SACRED HEART HOSPITAL ON THE GULF 3801 E HWY 98 100124 SANTA ROSA MEDICAL CENTER 6002 BERRYHILL RD 100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100217 SEBASTIAN RIVER MEDICAL 13695 U S HIGHWAY 1 CENTER	100028	PARRISH MEDICAL CENTER	951 N WASHINGTON AVE
CENTER 100286 PHYSICIANS REGIONAL MEDICAL CENTER - PINE RIDGE 6101 PINE RIDGE ROAD 100167 PLANTATION GENERAL HOSPITAL 401 NW 42ND AVE 100232 PUTNAM COMMUNITY MEDICAL 611 ZEAGLER DR CENTER 100252 RAULERSON HOSPITAL 1796 HWY 441 N 100256 REGIONAL MEDICAL CENTER BAYONET POINT 14000 FIVAY ROAD 100025 SACRED HEART HOSPITAL 5151 N 9TH AVE 100292 SACRED HEART HOSPITAL ON THE EMERALD COAST 7800 US HWY 98 W 100313 SACRED HEART HOSPITAL ON THE GULF 3801 E HWY 98 100124 SANTA ROSA MEDICAL CENTER 6002 BERRYHILL RD 100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100217 SEBASTIAN RIVER MEDICAL 13695 U S HIGHWAY 1 CENTER	100211		13100 FT KING ROAD
CENTER - PINE RIDGE	100077		2500 HARBOR BLVD
100232	100286		6101 PINE RIDGE ROAD
CENTER 100252 RAULERSON HOSPITAL 1796 HWY 441 N 100256 REGIONAL MEDICAL CENTER 14000 FIVAY ROAD BAYONET POINT 100025 SACRED HEART HOSPITAL 5151 N 9TH AVE 100292 SACRED HEART HOSPITAL ON THE 7800 US HWY 98 W EMERALD COAST 100313 SACRED HEART HOSPITAL ON THE 3801 E HWY 98 GULF 100124 SANTA ROSA MEDICAL CENTER 6002 BERRYHILL RD 100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100217 SEBASTIAN RIVER MEDICAL 13695 U S HIGHWAY 1	100167	PLANTATION GENERAL HOSPITAL	401 NW 42ND AVE
100256 REGIONAL MEDICAL CENTER BAYONET POINT SACRED HEART HOSPITAL SACRED HEART HOSPITAL SACRED HEART HOSPITAL ON THE T800 US HWY 98 W EMERALD COAST SACRED HEART HOSPITAL ON THE GULF SANTA ROSA MEDICAL CENTER 6002 BERRYHILL RD SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL SEBASTIAN RIVER MEDICAL 13695 U S HIGHWAY 1	100232		611 ZEAGLER DR
BAYONET POINT 100025 SACRED HEART HOSPITAL 5151 N 9TH AVE 100292 SACRED HEART HOSPITAL ON THE 7800 US HWY 98 W EMERALD COAST 100313 SACRED HEART HOSPITAL ON THE GULF 100124 SANTA ROSA MEDICAL CENTER 6002 BERRYHILL RD 100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100217 SEBASTIAN RIVER MEDICAL 13695 U S HIGHWAY 1 CENTER	100252	RAULERSON HOSPITAL	1796 HWY 441 N
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EMERALD COAST 100313 SACRED HEART HOSPITAL ON THE 3801 E HWY 98 GULF 100124 SANTA ROSA MEDICAL CENTER 6002 BERRYHILL RD 100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100217 SEBASTIAN RIVER MEDICAL 13695 U S HIGHWAY 1 CENTER	100025	SACRED HEART HOSPITAL	5151 N 9TH AVE
GULF 100124 SANTA ROSA MEDICAL CENTER 6002 BERRYHILL RD 100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100217 SEBASTIAN RIVER MEDICAL 13695 U S HIGHWAY 1 CENTER	100292		7800 US HWY 98 W
100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100217 SEBASTIAN RIVER MEDICAL 13695 U S HIGHWAY 1 CENTER	100313		3801 E HWY 98
100217 SEBASTIAN RIVER MEDICAL 13695 U S HIGHWAY 1 CENTER	100124	SANTA ROSA MEDICAL CENTER	6002 BERRYHILL RD
CENTER	100087	SARASOTA MEMORIAL HOSPITAL	1700 S TAMIAMI TRL
100249 SEVEN RIVERS REGIONAL MEDICAL 6201 N SUNCOAST BLVD	100217		13695 U S HIGHWAY 1
	100249	SEVEN RIVERS REGIONAL MEDICAL	6201 N SUNCOAST BLVD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)		
	LOXAHATCHEE	FL
	TITUSVILLE	FL
	DADE CITY	FL
	PORT CHARLOTTE	FL
	NAPLES	FL
	PLANTATION	FL
	PALATKA	FL
	OKEECHOBEE	FL
	HUDSON	FL
	PENSACOLA	FL
	MIRAMAR BEACH	FL
	PORT SAINT JOE	FL
	MILTON	FL
	SARASOTA	FL
	SEBASTIAN	FL
	CRYSTAL RIVER	FL

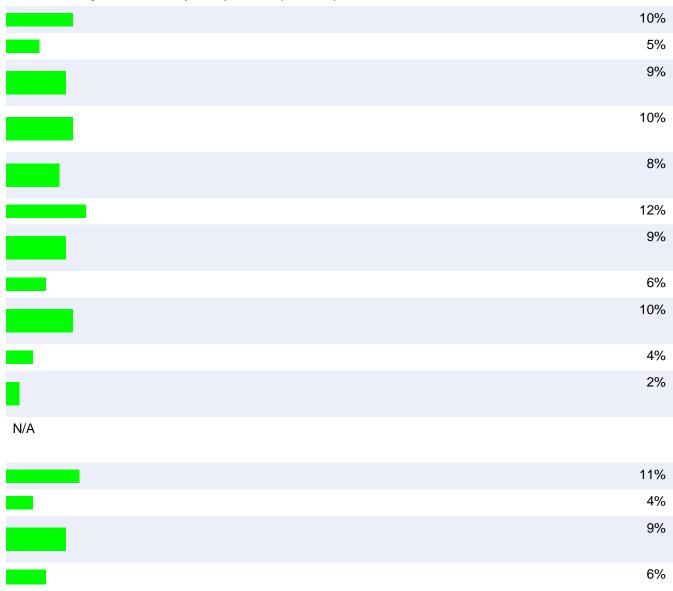
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Based on Carvey of Faderite Freeholicoe (Fertili 6)			
33470	PALM BEACH	5617534245		
32796	BREVARD	3212686111		
33525	PASCO	3525683174		
33952	CHARLOTTE	9417664122		
34119	COLLIER	2393484000		
33317	BROWARD	9545875010		
32177	PUTNAM	3863268500		
34972	OKEECHOBEE	8637632151		
34667	PASCO	7278192929		
32504	ESCAMBIA	8504167000		
32550	WALTON	8502783600		
32456	GULF	8502295600		
32570	SANTA ROSA	8506267762		
34239	SARASOTA	9419179000		
32978	INDIAN RIVER	7725893187		
34428	CITRUS	3527956560		

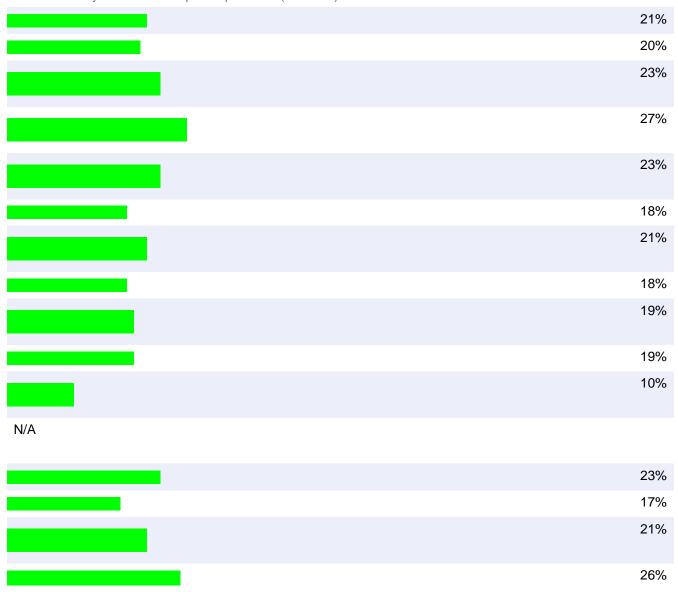
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



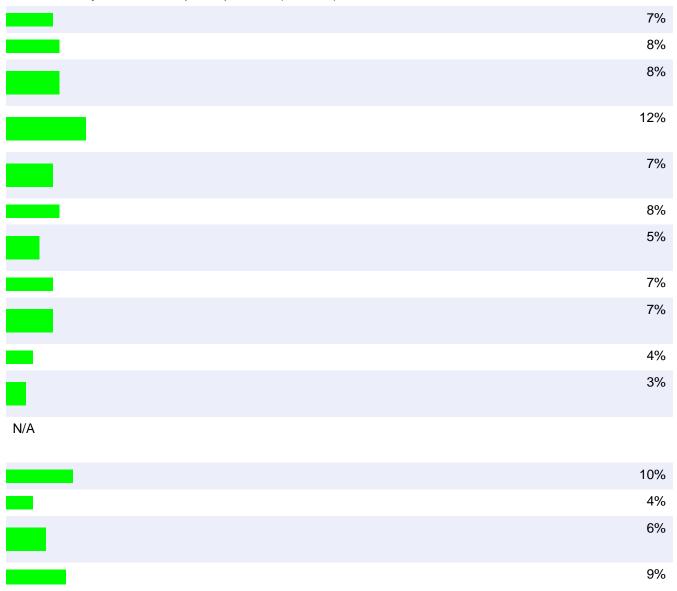
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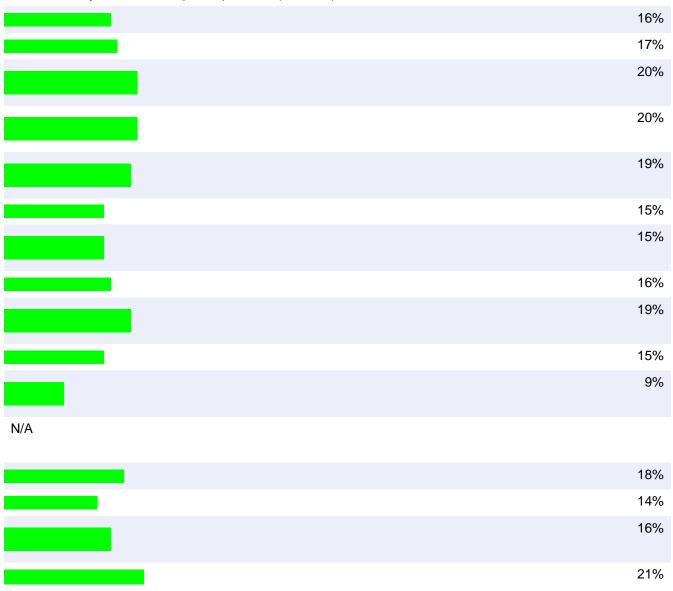
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



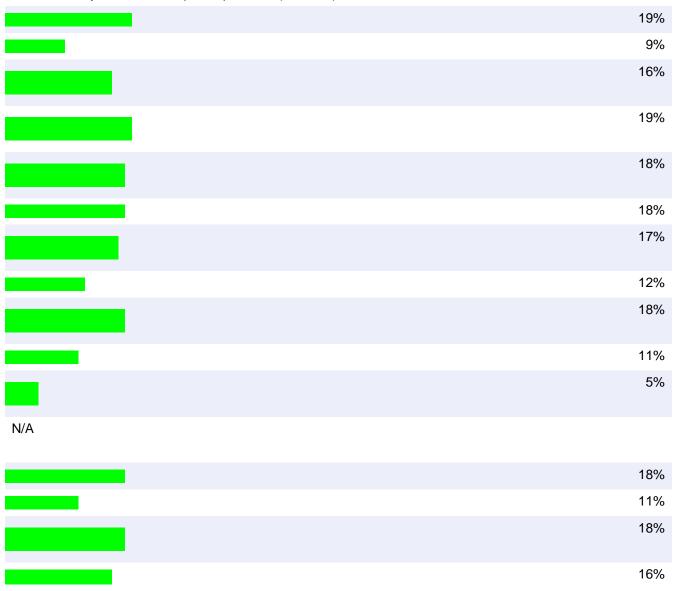
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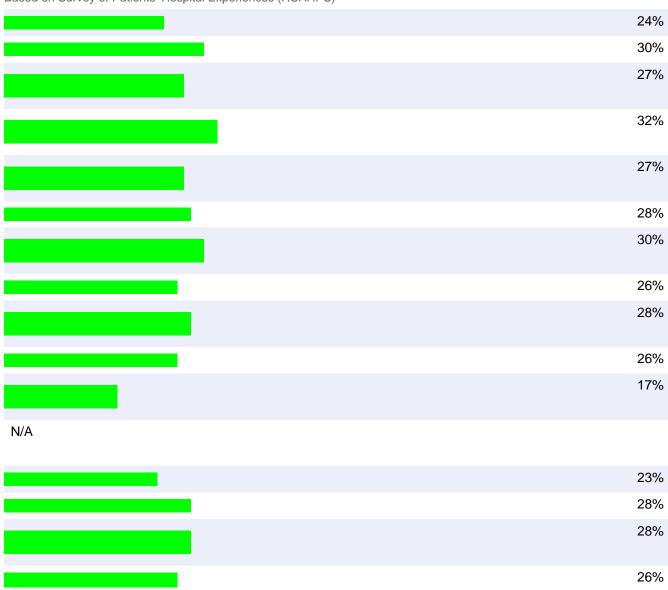
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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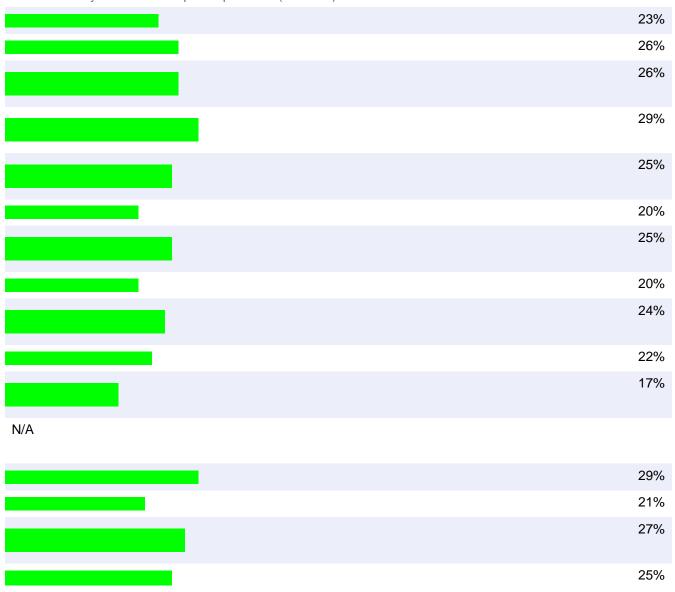
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Carvey of Fationic Floophar Exponentics (Flora in C)	
	10%
	10%
	12%
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	11%
	11%
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	7%
	5%
N/A	
	12%
	6%
	12%
	11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



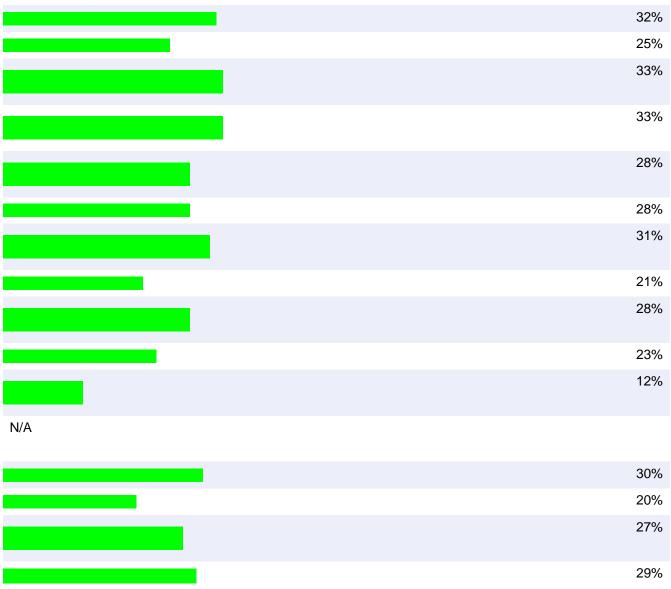
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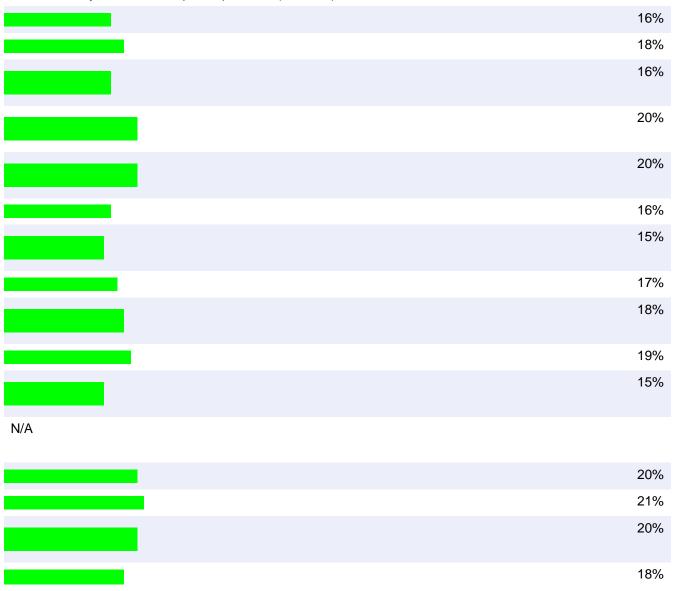
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



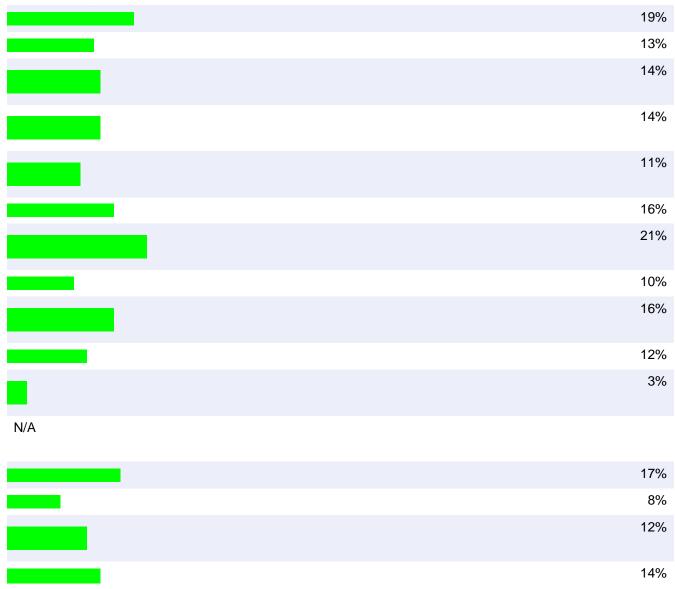
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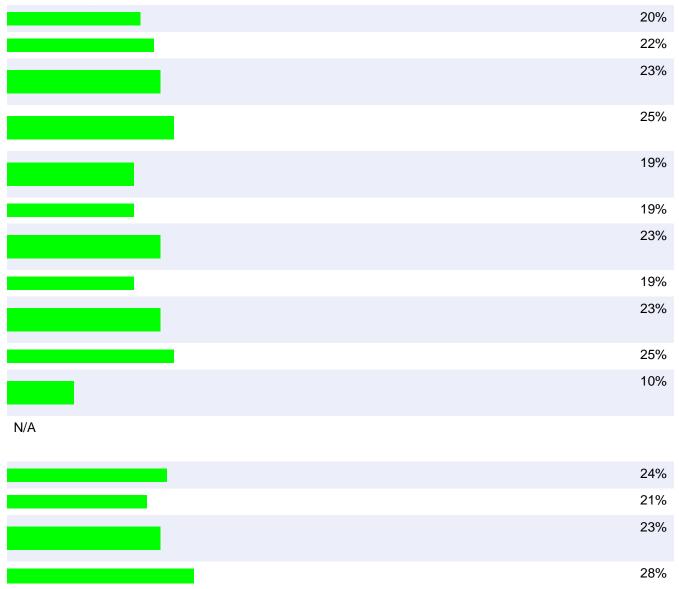
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



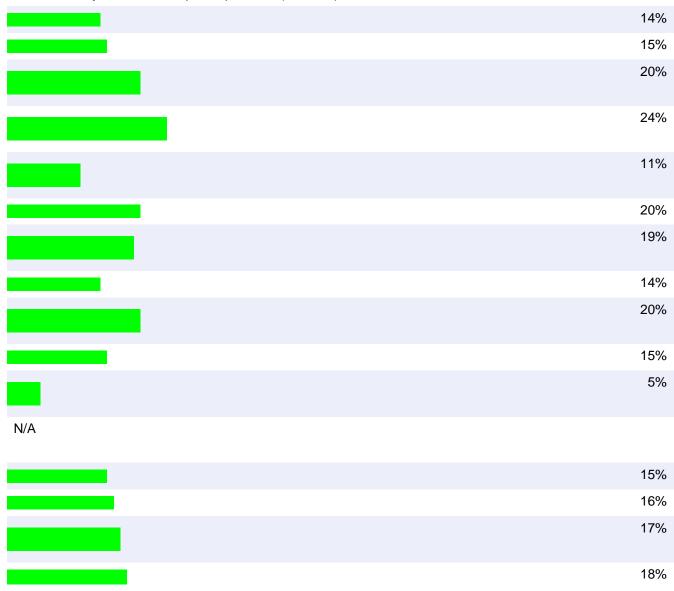
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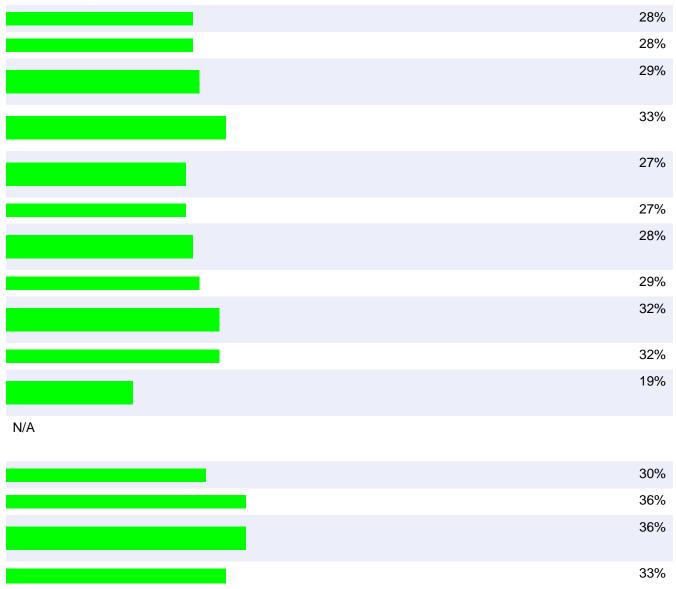
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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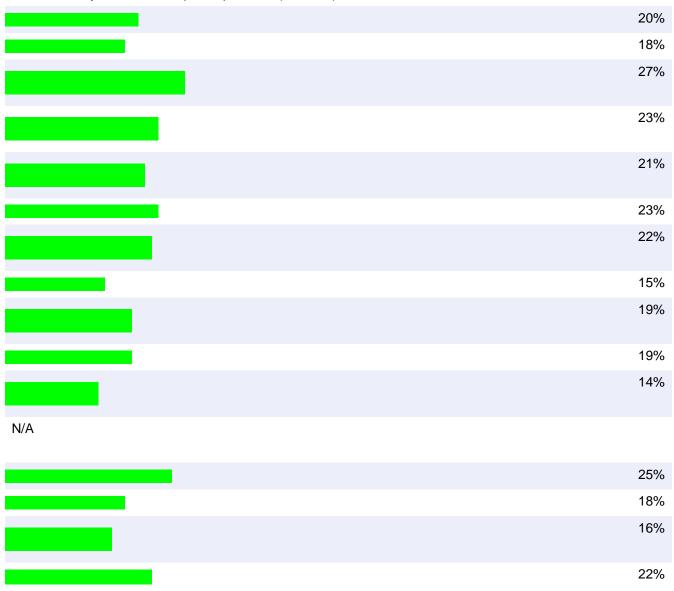
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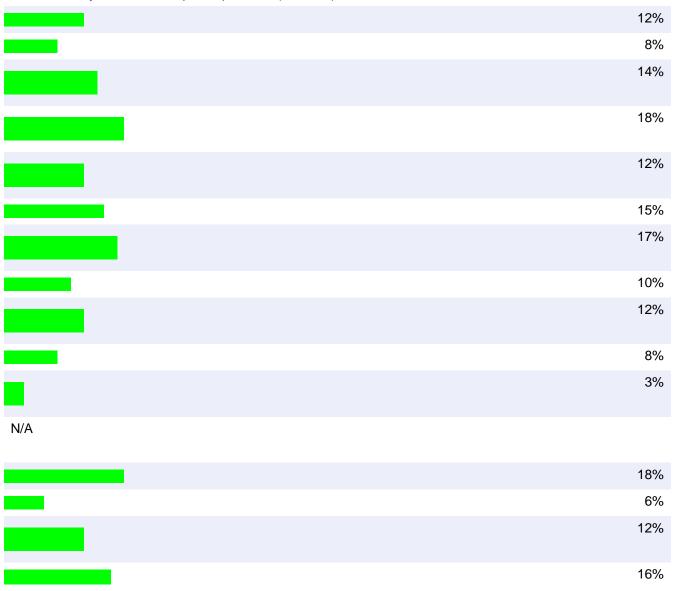
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



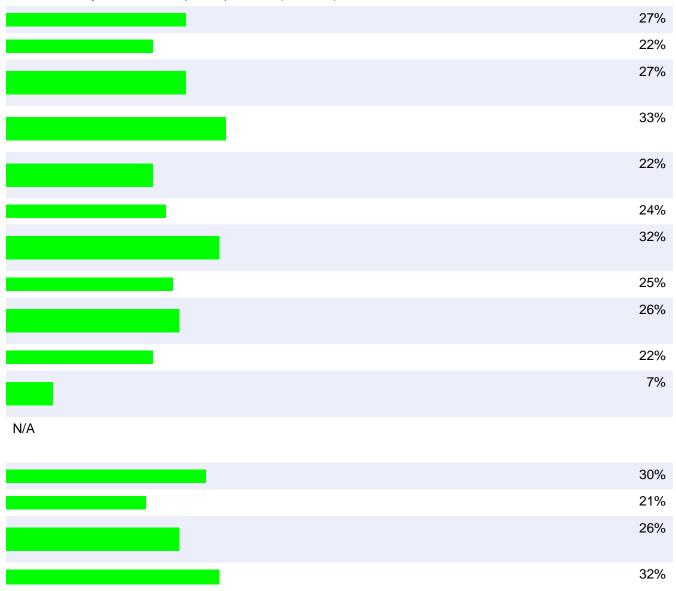
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



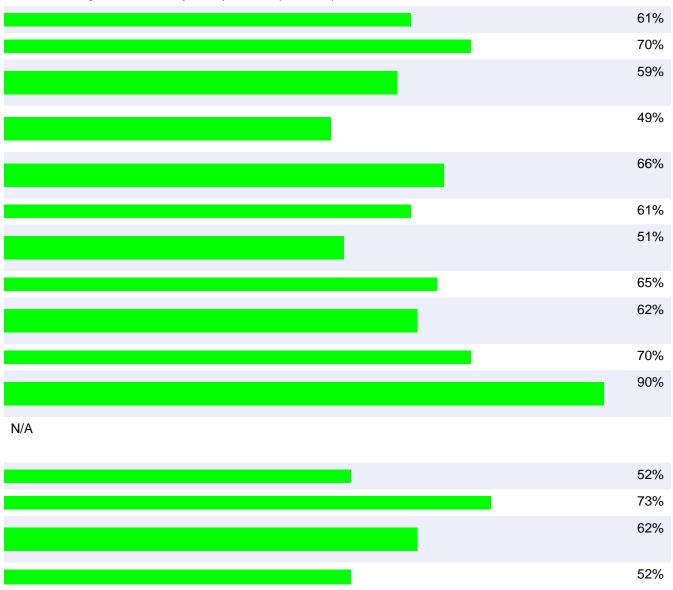
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



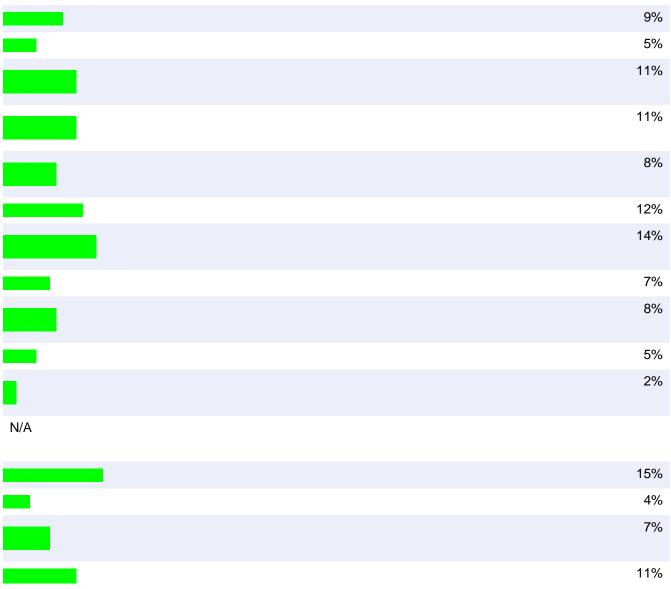
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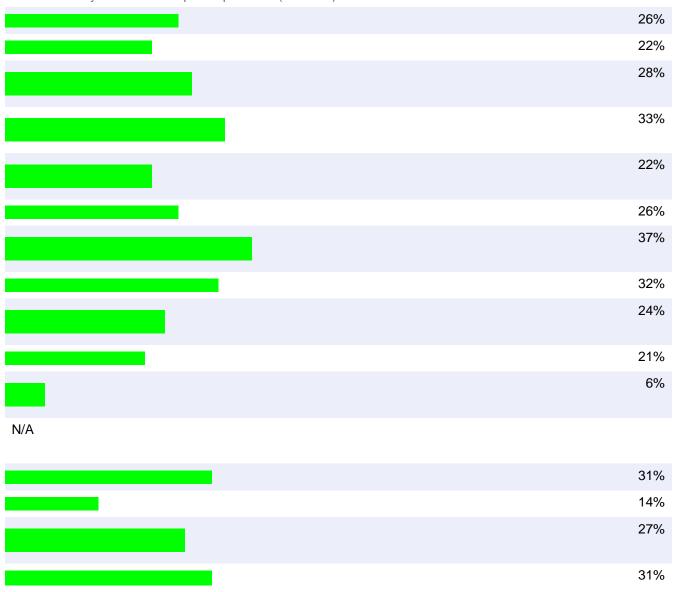
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
N/A
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Garvey of Fationic Frospital Expenditions (Fig. 11)	
	26%
	31%
	32%
	32%
	40%
	24%
	25%
	33%
	34%
	31%
	41%
N/A	Survey results are not available for this reporting period
	23%
	40%
	40%
	38%

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Based	on	Survey	of	Patients'	Hospital	Experiences	(HCAHPS)	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	CENTER	
100113	SHANDS HOSPITAL AT THE UNIVERSITY OF FLORIDA	1600 SW ARCHER RD
100001	SHANDS JACKSONVILLE MEDICAL CENTER	655 W 8TH ST
100102	SHANDS LAKE SHORE REGIONAL MEDICAL CENTER	368 NE FRANKLIN STREET
101301	SHANDS LIVE OAK REGIONAL MEDICAL CENTER	1100 SW 11TH ST
101310	SHANDS STARKE REGIONAL MEDICAL CENTER	922 E CALL ST
100259	SOUTH BAY HOSPITAL	4016 SUN CITY CENTER BLVD
100132	SOUTH FLORIDA BAPTIST HOSPITAL	301 N ALEXANDER ST
100051	SOUTH LAKE HOSPITAL	1900 DON WICKHAM DR
100154	SOUTH MIAMI HOSPITAL, INC	6200 SW 73RD ST
100067	ST ANTHONY'S HOSPITAL	1200 7TH AVENUE NORTH
100302	ST CLOUD REGIONAL MEDICAL CENTER	2906 17TH STREET
100075	ST JOSEPH'S HOSPITAL	3001 W MARTIN LUTHER KING JR BLVD
100260	ST LUCIE MEDICAL CENTER	1800 SE TIFFANY AVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

GAINESVILLE	FL
JACKSONVILLE	FL
LAKE CITY	FL
LIVE OAK	FL
STARKE	FL
SUN CITY CENTER	FL
PLANT CITY	FL
CLERMONT	FL
SOUTH MIAMI	FL
SAINT PETERSBURG	FL
SAINT CLOUD	FL
TAMPA	FL
PORT SAINT LUCIE	FL

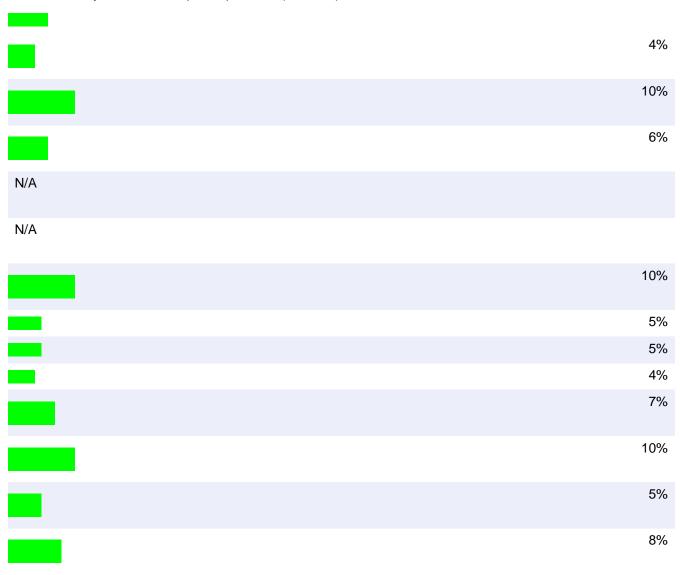
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32610	ALACHUA	3522658000
32209	DUVAL	9042440411
32055	COLUMBIA	3867548000
32060	SUWANNEE	9043621413
32091	BRADFORD	9043682300
33573	HILLSBOROUGH	8136343301
33563	HILLSBOROUGH	8137571200
34711	LAKE	3523944071
33143	MIAMI-DADE	7866624000
33705	PINELLAS	7278251100
34769	OSCEOLA	4074983432
33677	HILLSBOROUGH	8138704398
34952	SAINT LUCIE	7723354000

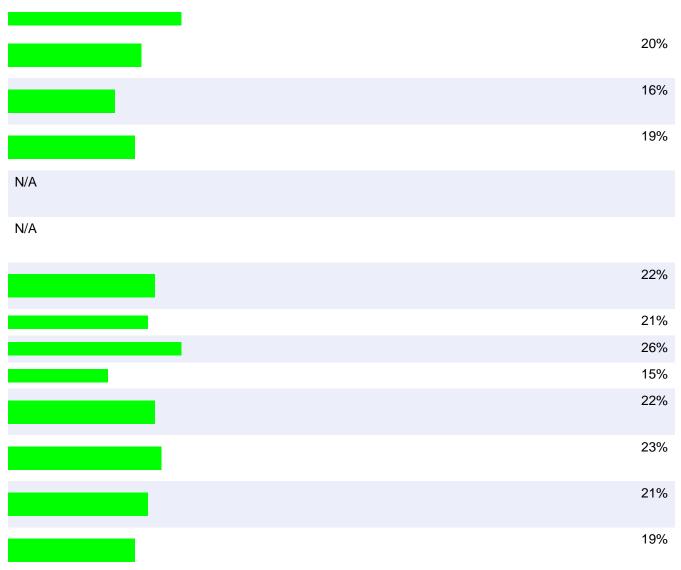
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	
		4%
		7%
		7%
N/A		
N/A		
		11%
		4%
		6%
		3%
		5%
		10%
		6%
		7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

		,	
			15%
			12%
			16%
N/A			
N/A			
			19%
			20%
	l		22%
			12%
			20%
			18%
			17%
			16%

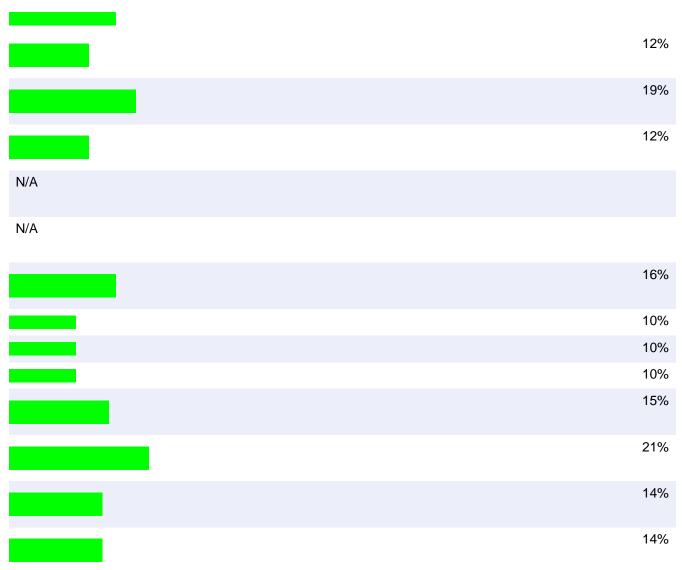
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



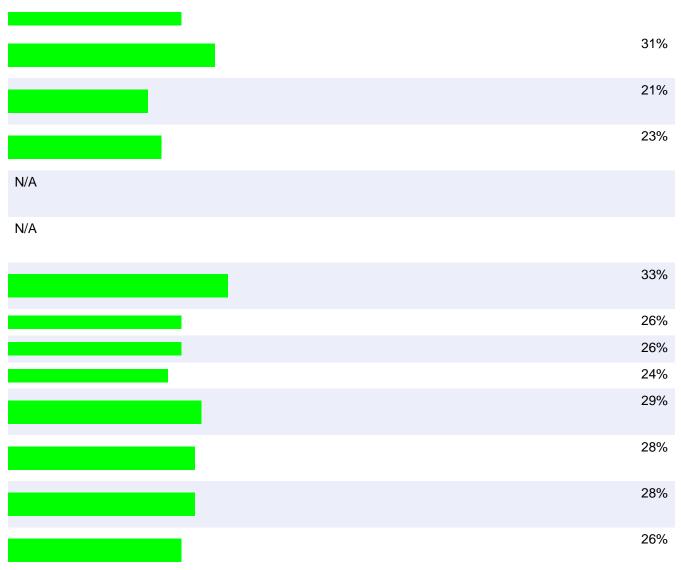
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



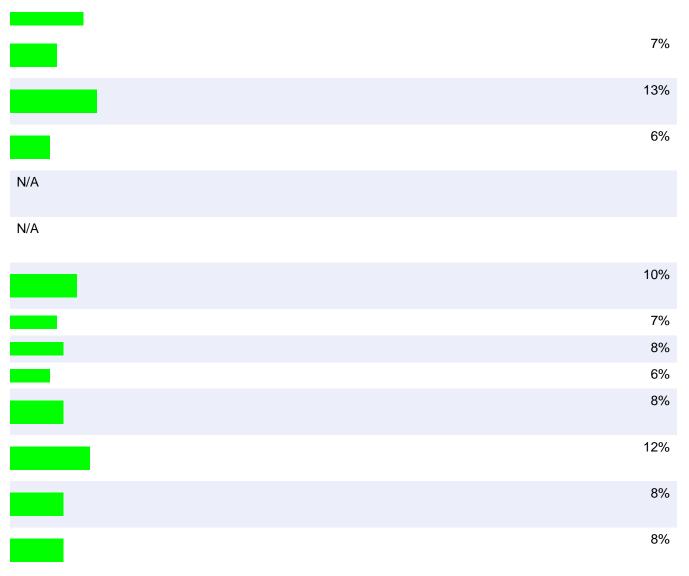
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



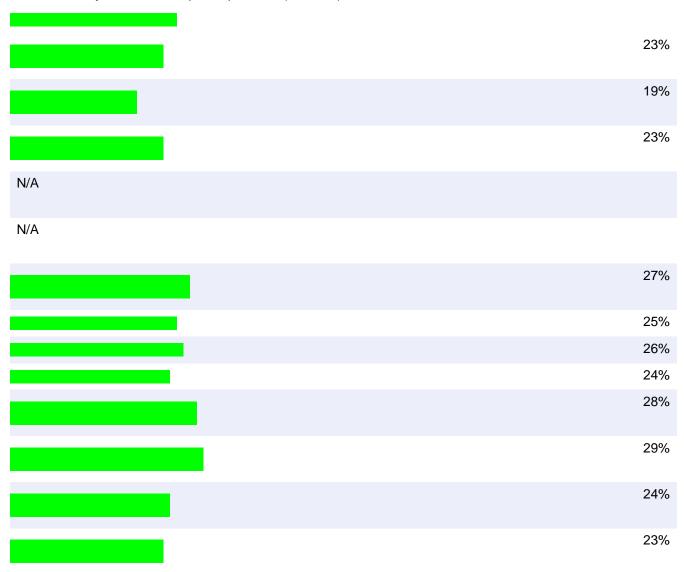
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



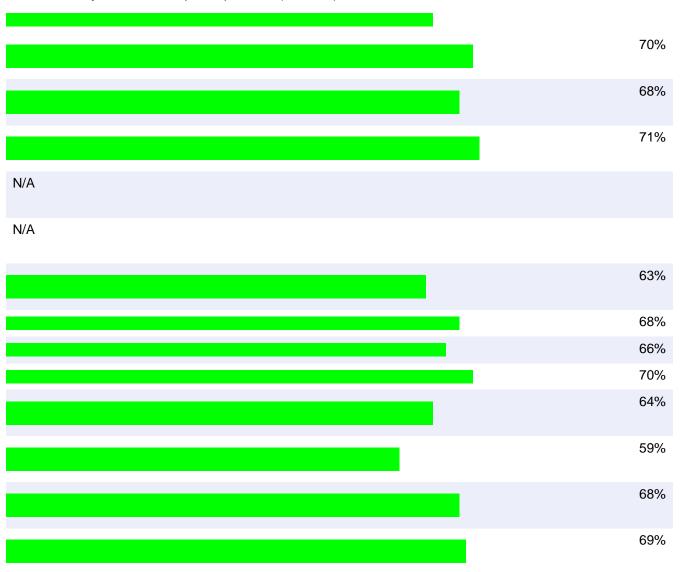
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



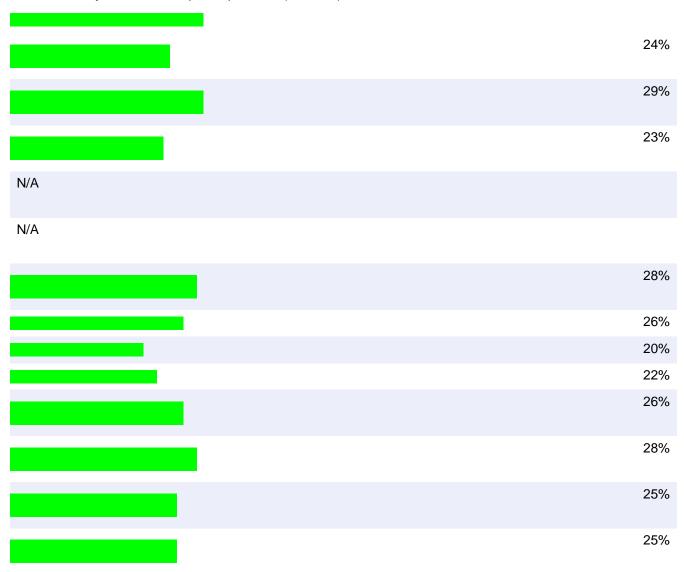
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	17%
	16%
	15%
N/A	
N/A	
	20%
	18%
	22%
	15%
	20%
	19%
	19%
	18%

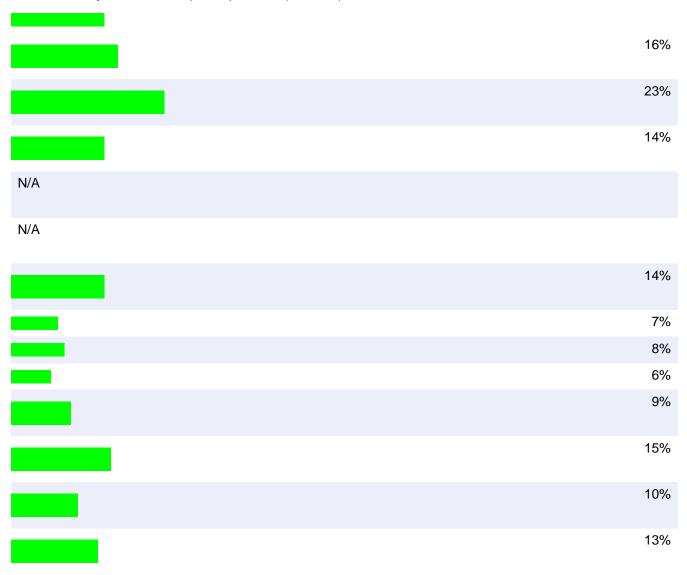
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



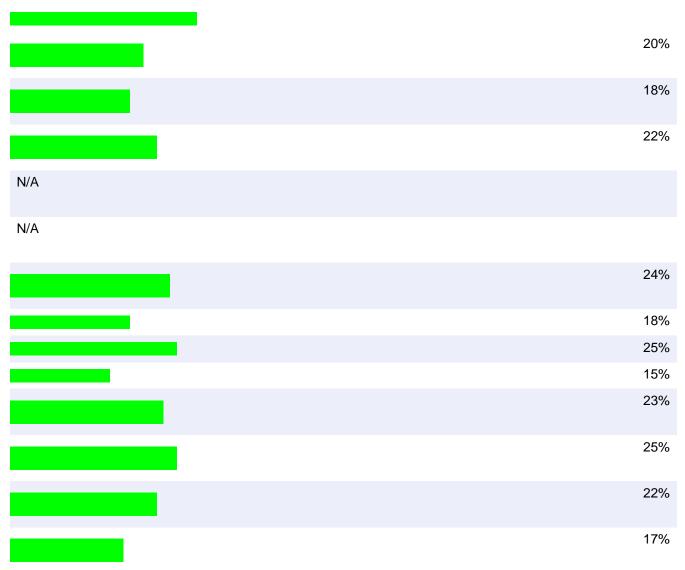
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



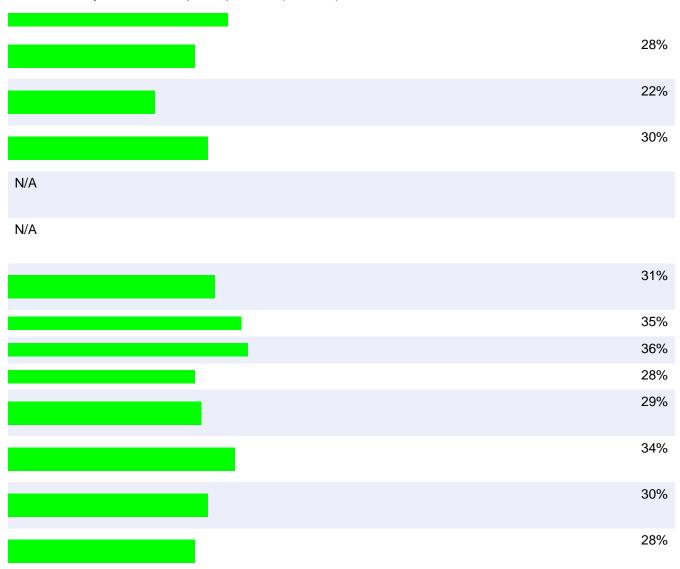
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	16%
	16%
	11%
N/A	
N/A	
	21%
	11%
	9%
	11%
	15%
	24%
	17%
	14%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



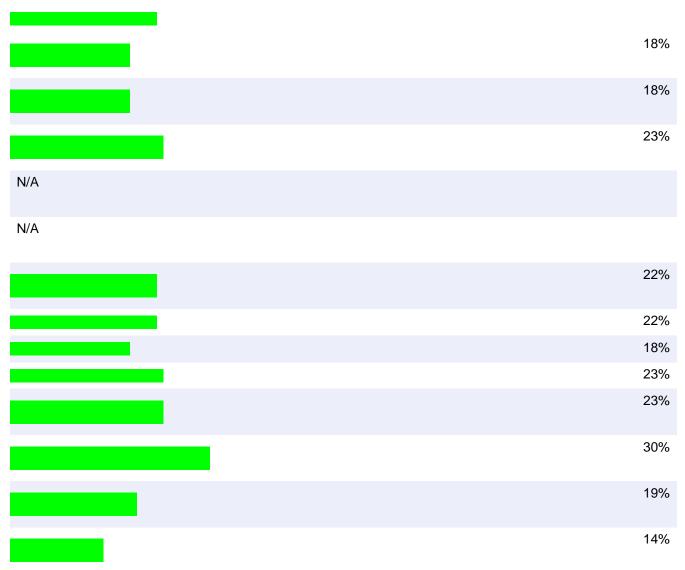
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



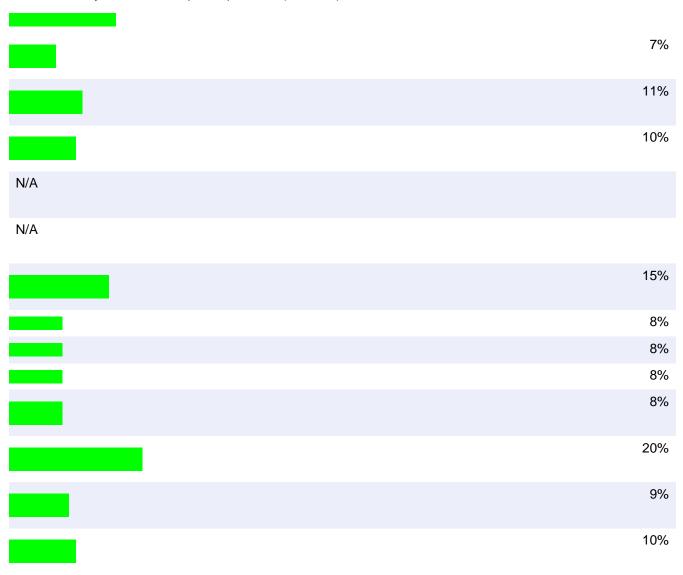
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



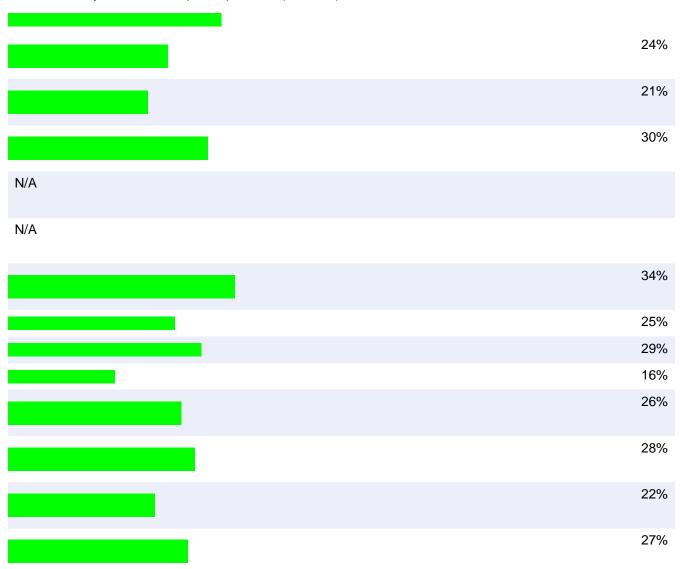
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



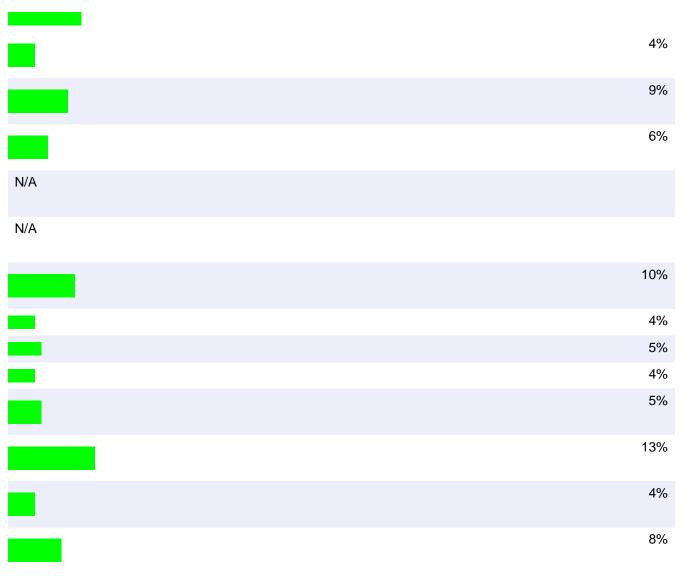
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



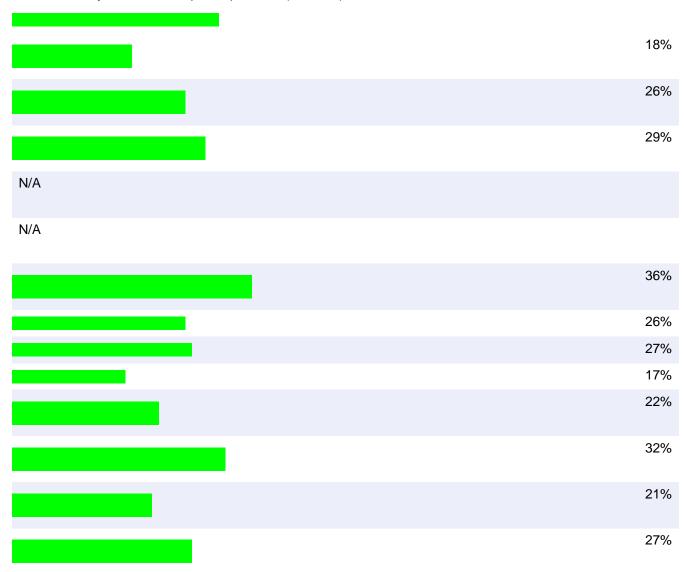
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
300 or more
N/A
N/A
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	32%	
	30%	
	31%	
N/A		Survey results are not available for this reporting period
N/A		Survey results are not available for this reporting period
	33%	
	23%	
	29%	
	34%	
	28%	
	29%	
	26%	
	32%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

,		
100307	ST LUKE'S HOSPITAL	4201 BELFORT ROAD
100288	ST MARY'S MEDICAL CENTER	901 45TH STREET
100180	ST PETERSBURG GENERAL HOSPITAL	6500 38TH AVE N
100040	ST VINCENT'S MEDICAL CENTER	1 SHIRCLIFF WAY
100135	TALLAHASSEE MEMORIAL HEALTHCARE	1300 MICCOSUKEE RD
100128	TAMPA GENERAL HOSPITAL	1 TAMPA GENERAL CIRCLE
100255	TOWN & COUNTRY HOSPITAL	6001 WEBB RD
100139	TRI COUNTY HOSPITAL - WILLISTON	125 SW 7TH ST
100054	TWIN CITIES HOSPITAL	2190 HIGHWAY 85 NORTH
100173	UNIVERSITY COMMUNITY HOSPITAL	3100 E FLETCHER AVE
100069	UNIVERSITY COMMUNITY HOSPITAL AT CARROLLWOOD	7171 NORTH DALE MABRY
100224	UNIVERSITY HOSPITAL & MEDICAL CENTER	7201 N UNIVERSITY DR
100009	UNIVERSITY OF MIAMI HOSPITAL	1400 NW 12TH AVE
100070	VENICE REGIONAL MEDICAL CENTER	540 THE RIALTO
100290	VILLAGES REGIONAL HOSPITAL THE	1451 EL CAMINO REAL
100275	WELLINGTON REGIONAL MEDICAL CENTER	10101 FOREST HILL BLVD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (FloArif S)		
	JACKSONVILLE	FL
	WEST PALM BEACH	FL
	SAINT PETERSBURG	FL
	JACKSONVILLE	FL
	TALLAHASSEE	FL
	TAMPA	FL
	TAMPA	FL
	WILLISTON	FL
	NICEVILLE	FL
	TAMPA	FL
	TAMPA	FL
	TAMARAC	FL
	MIAMI	FL
	VENICE	FL
	THE VILLAGES	FL
	WELLINGTON	FL

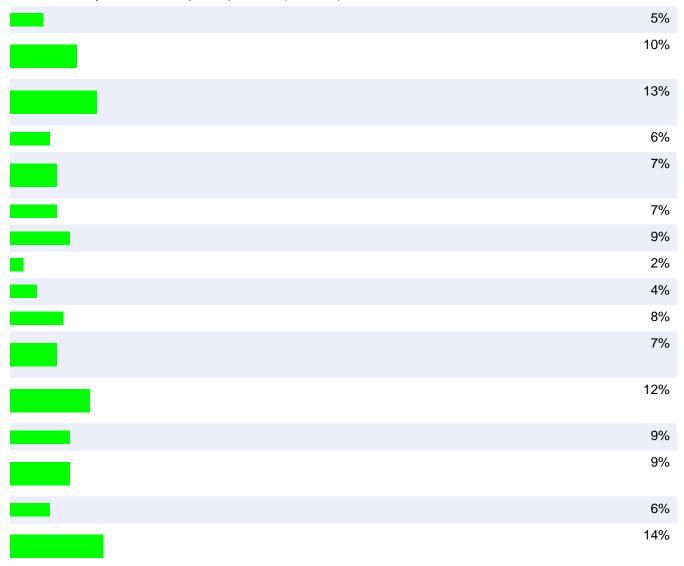
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32216	DUVAL	9042963700
33407	PALM BEACH	5618406202
33710	PINELLAS	7273841414
32204	DUVAL	9043087300
32308	LEON	8504311155
33606	HILLSBOROUGH	8138447000
33615	HILLSBOROUGH	8138827159
32696	LEVY	3525282801
32578	OKALOOSA	8506784131
33613	HILLSBOROUGH	8136157200
33614	HILLSBOROUGH	8139322222
33321	BROWARD	9547212200
33136	MIAMI-DADE	3053255511
34285	SARASOTA	9414857711
32159	SUMTER	3527518000
33414	PALM BEACH	5617988500

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



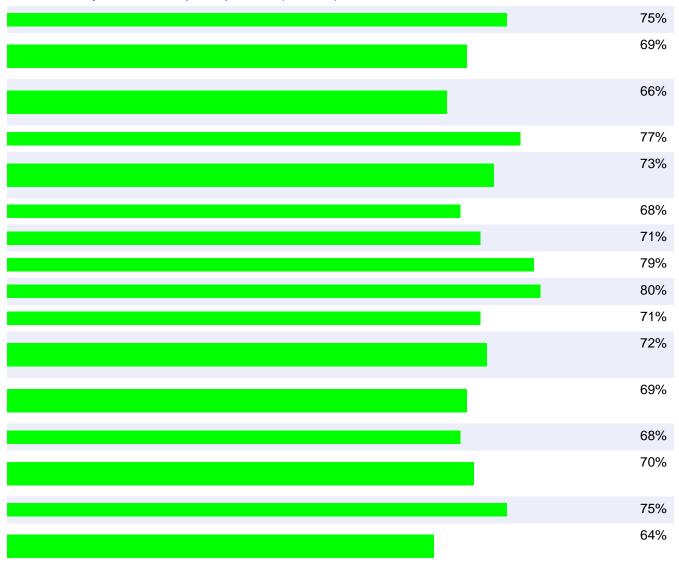
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
21%
21%
17%
20%
25%
20%
19%
16%
21%
21%
19%
23%
21%
19%
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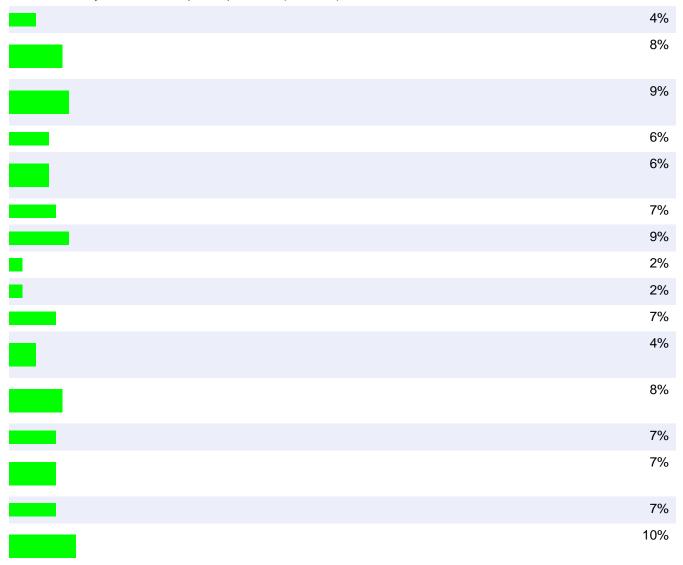
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
15%
16%
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15%
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20%

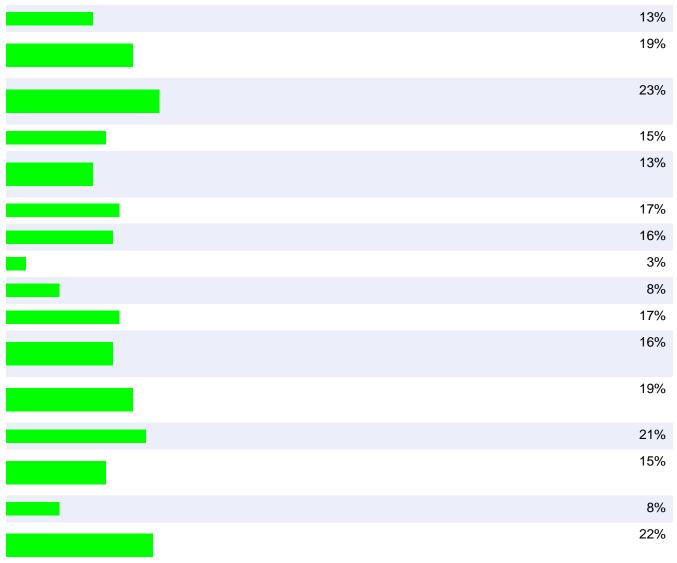
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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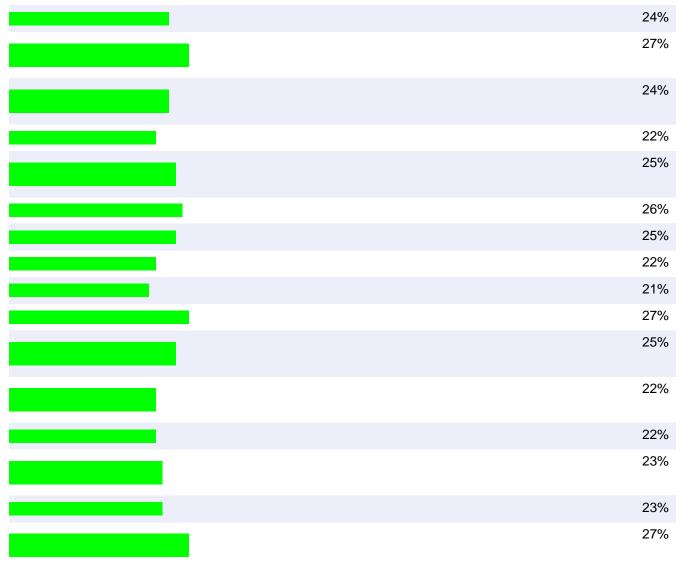
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

8%
10%
13%
7%
7%
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8%
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13%

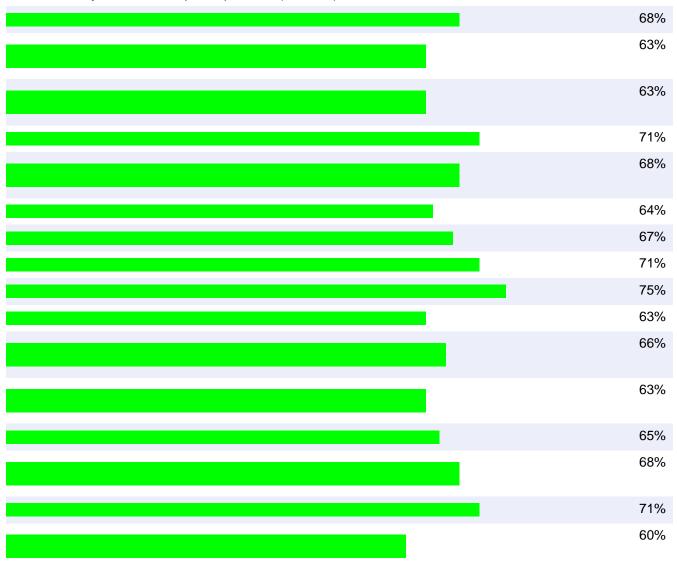
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



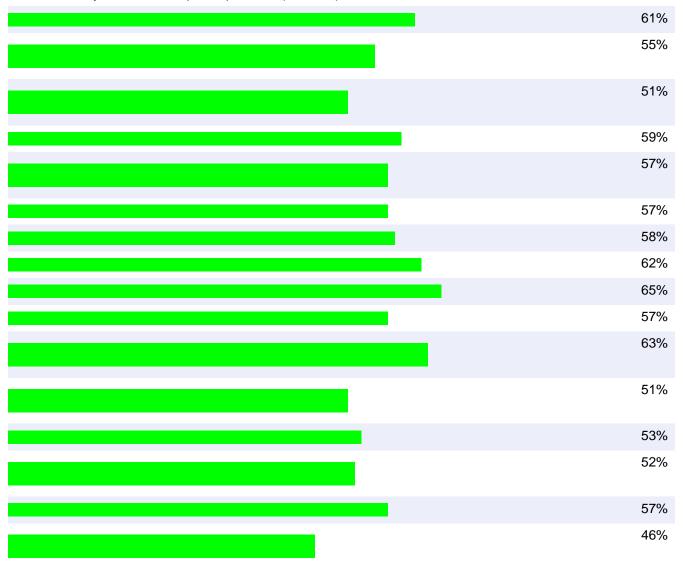
Page 366 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
16%
17%
16%
19%
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17%
19%
18%
17%
17%
20%
16%
19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

		,		15%
				23%
				13%
				16%
				16%
				16%
				16%
				17%
				8%
				14%
				13%
				16%
				12%
				14%
				10%
				19%

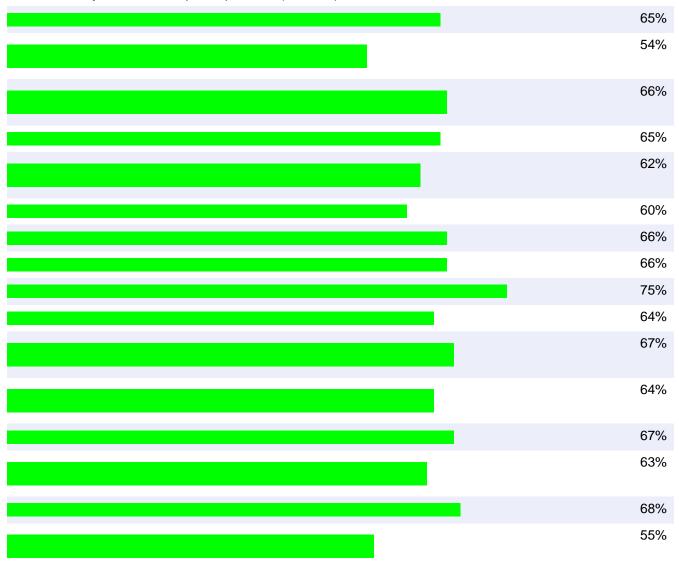
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
23%
21%
19%
22%
24%
18%
17%
17%
22%
20%
20%
21%
23%
22%
26%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
20%
19%
9%
12%
18%
11%
1%
10%
13%
10%
13%
10%
17%
12%
14%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



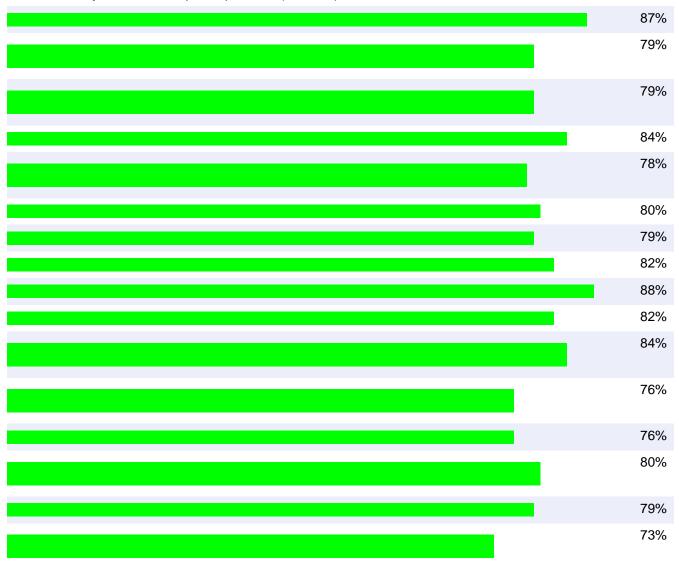
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
21%
21%
16%
22%
20%
21%
18%
12%
18%
16%
24%
24%
20%
21%
27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

8%
14%
16%
7%
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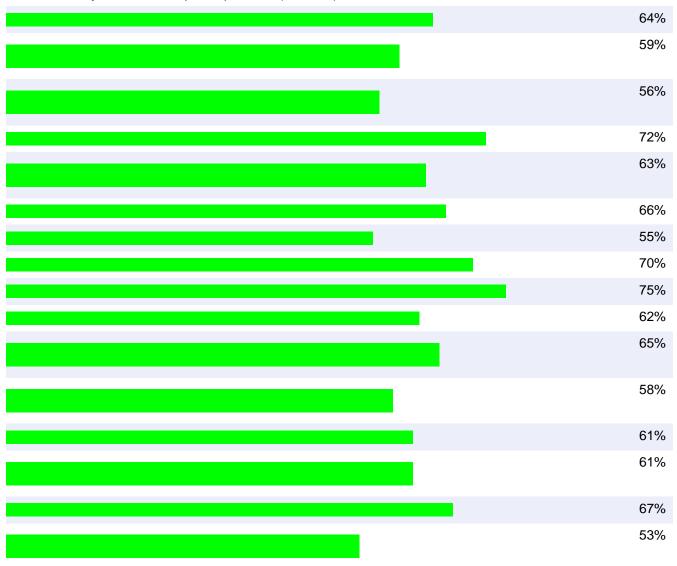
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



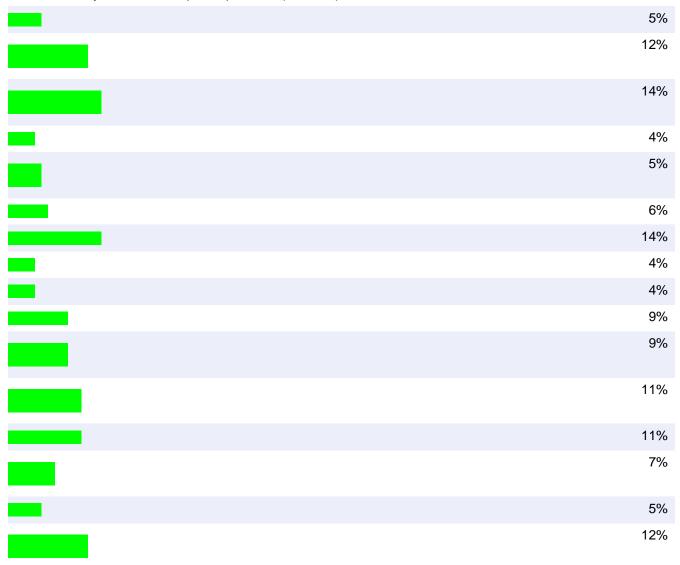
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



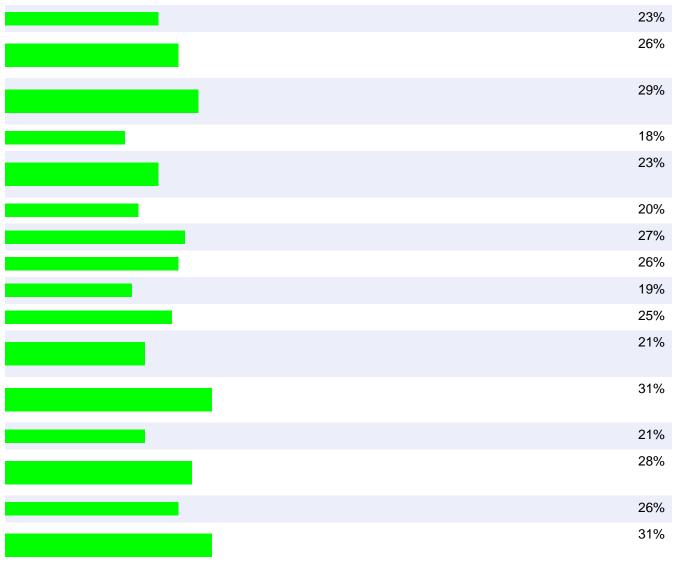
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



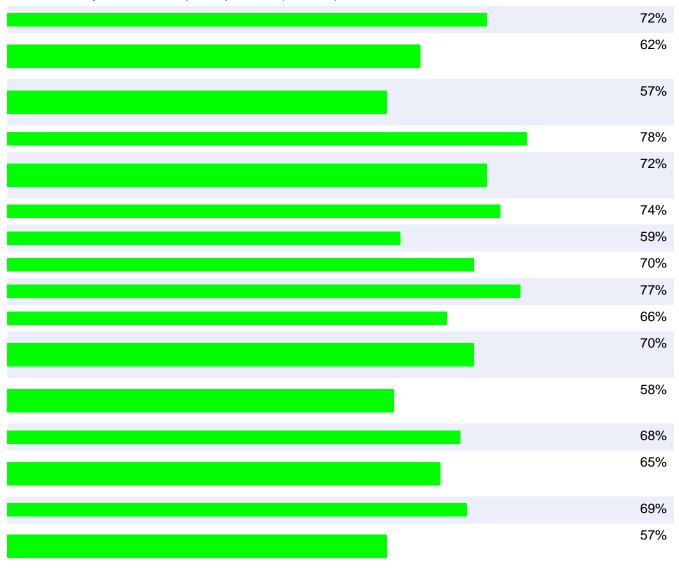
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

29%
30%
25%
33%
30%
27%
27%
42%
33%
26%
27%
28%
22%
50%
42%
26%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100268	WEST BOCA MEDICAL CENTER	21644 STATE RD 7
100284	WESTCHESTER GENERAL HOSPITAL	2500 SW 75TH AVENUE
100231	WEST FLORIDA HOSPITAL	8383 N DAVIS HIGHWAY
100228	WESTSIDE REGIONAL MEDICAL CENTER	8201 W BROWARD BLVD
100052	WINTER HAVEN HOSPITAL	200 AVE F NE
100291	WUESTHOFF MEDICAL CENTER - MELBOURNE	250 NORTH WICKHAM ROAD
100092	WUESTHOFF MEDICAL CENTER ROCKLEDGE	110 LONGWOOD AVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	BOCA RATON	FL
	MIAMI	FL
	PENSACOLA	FL
	PLANTATION	FL
	WINTER HAVEN	FL
	MELBOURNE	FL
	ROCKLEDGE	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33428	PALM BEACH	5614888000
33155	MIAMI-DADE	3052639270
32514	ESCAMBIA	8504944000
33324	BROWARD	9544736600
33881	POLK	8632931121
32935	BREVARD	3217521200
32955	BREVARD	3216372603

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
7%
4%
12%
7%
7%
7%

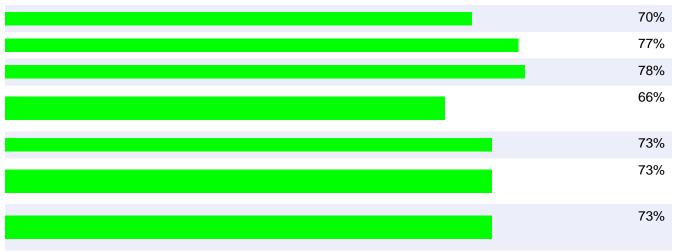
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
16%
18%
22%
20%
20%
20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
3%
5%
7%
8%
10%
4%

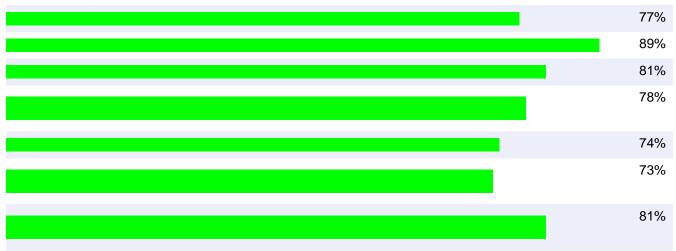
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
8%
14%
15%
18%
17%
15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



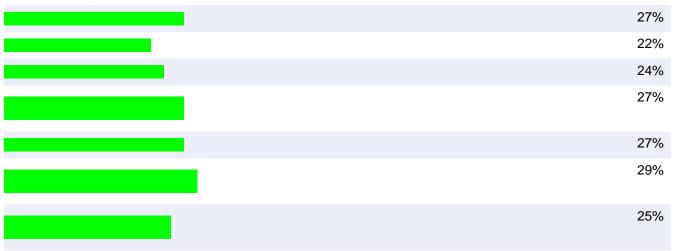
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
10%
10%
20%
11%
16%
10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

8%
11%
7%
13%
7%
10%
8%

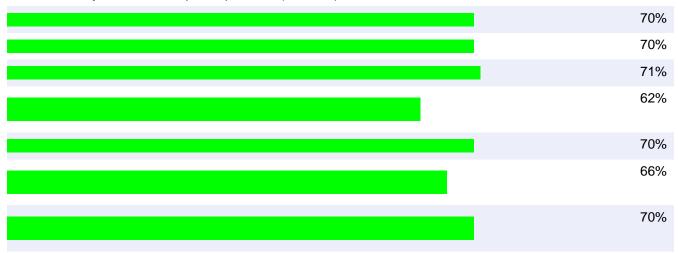
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

22%
19%
22%
25%
23%
24%
22%

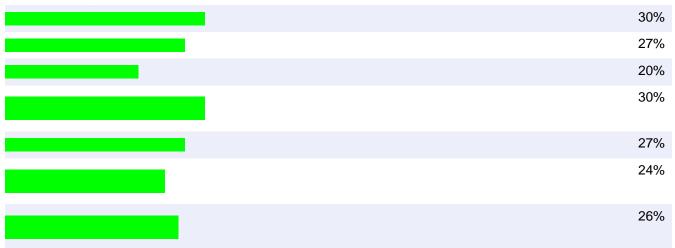
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



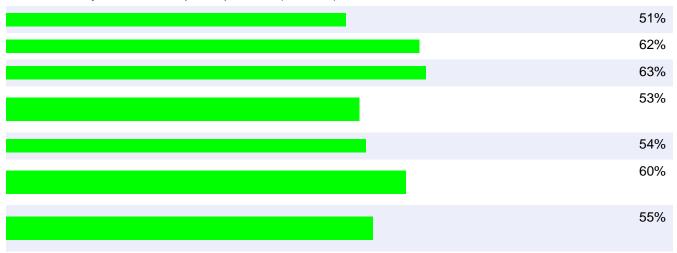
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
11%
17%
17%
19%
16%
19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



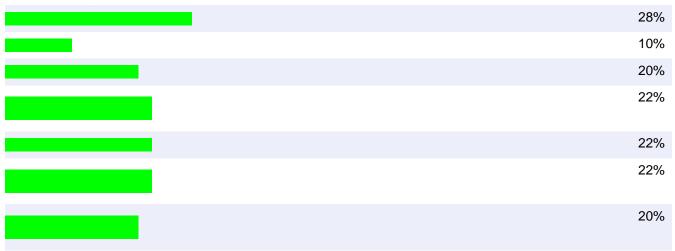
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
4%
16%
14%
12%
10%
15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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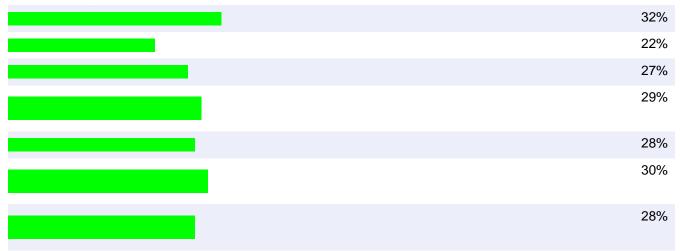
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
15%
9%
20%
18%
11%
16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



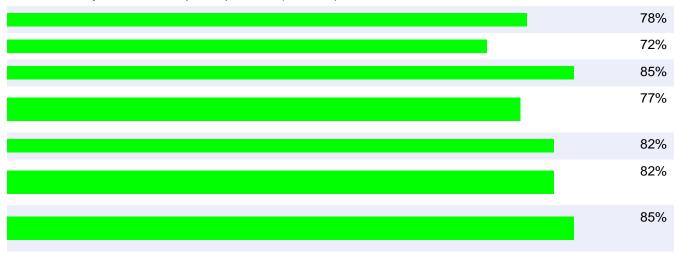
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

22%
28%
15%
23%
18%
18%
15%

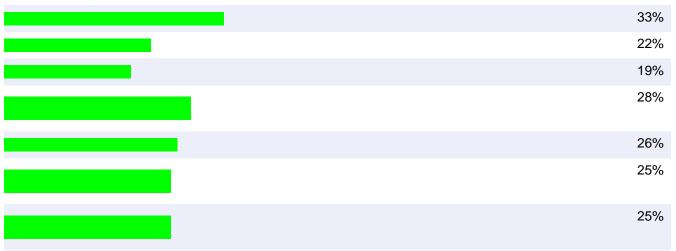
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
14%
6%
15%
10%
10%
12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



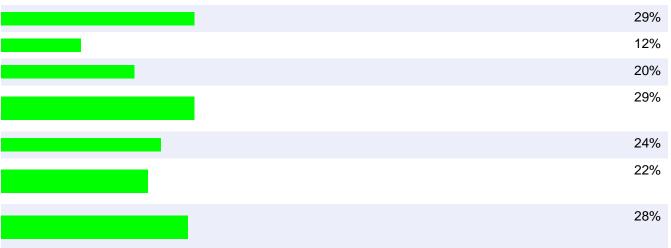
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

10%
12%
4%
11%
6%
7%
7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32%
16%
32%
30%
29%
35%
32%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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